"Over 100 Years Pioneering Alaska"

Ketchikan Coliseum Theatre
405 Mission Street
Ketchikan, Alaska 99901

20th Century Twin
222 Front Street
Juneau, Alaska 99801

Glacier Cinemas
9091 Cinema Drive
Juneau, Alaska 99801

April 20, 2020

Dear Economic Stabilization Taskforce,

Gross Alaska Theatres appreciates the effort being made to plan for the reopening of businesses in Juneau.

When it is deemed safe to reopen - outlined below are the procedures Gross Alaska will implement to ensure we are doing our best to protect our employees and patrons:

- Pod seating – limiting the number of people per auditorium. Patrons will be strategically placed throughout the theatre.
- Monitoring auditoriums and lobbies to ensure social distancing procedures are being followed.
- Staggering showtimes – we will make sure show times will not start or end at the same time to ensure our lobbies have low traffic flow.
- We will extend the time between shows to ensure each auditorium is sanitized for the next showing. This includes all auditorium seats and cup holders after each showing.
- Encouraging patrons to purchase tickets online with incentives to do so.
- Disinfecting all common areas – we will be designating an employee to frequently disinfect all surfaces and areas that patrons encounter. This includes all counter surfaces, all bathroom surfaces (toilet handles, toilet paper dispensers, etc.), all door handles/knobs, all railings, etc.
- Limiting the items for purchase at the concessions stand.
- Requiring all employees to wear masks and gloves at all times.
- Only accepting credit cards and gift cards at the concessions stand.
- Mark lines for patrons – 6 feet apart starting inside the building and going out. We will also be limiting the number of patrons allowed in the lobby due to line capacity.
- Requiring all sick and symptomatic employees to stay home – we will also be monitoring temperatures of all employees before they start their shift.

As we move forward with opening, we will adjust and add additional procedures, as necessary.

In the 123-year history of Gross Alaska, we have never faced such uncertain times and we appreciate the hard work the task force is doing to help us and the community of Juneau navigate these uncharted waters.

Please let us know if you have any questions or concerns.

Thank you,

Kenny Solomon-Gross

VP/General Manager