From: heather marlow
To: City Clerk
Subject: VITF comments
Date: Friday, November 6, 2026 8:00:47 AM

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Please add the following items to the list of VITF recommendations.

1. Pay off 16b dock with MPF funds ASAP. This complies with the Settlement.
2. Repurpose area around 16b, probably Marine Park lot, for bus pick up and drop off only, no cruise ship parking. Add elements from the Long Range Waterfront Plan that are missing, like small marina, yacht parking, etc.
3. Ask Mendenhall Glacier to contract for bus service, consolidating departures from downtown and improving efficiency, space planning, safety and congestion for all.
4. Now that SO many cruise ship docks are privately owned, use CBJ space that was dedicated to cruise ship tourism for industry mitigation, allowing some use with restrictions. Such as commercial tourism on CBJ property from 8AM to 6 PM, a 10 hour day. This aligns with typical commercial activity hours across commerce and industry in Juneau, particularly for land uses that go to the Planning Commission. It also goes a long way towards calming the cry for relief that has persisted from the public for 20+ years.
5. Implement the long term goal of independent travelers with air travel packages that have a 2-5 day itinerary in JNU/Southeast trading off cruise ship tourism for higher revenue visitors.
6. Add “existing situation has become unbearable” to helicopter use at JIA. Similar to whale watching language, which is surprisingly beyond what I expected from VITF, this seems like more of a federal role than local government. Please do not stray from local authority, the municipality can and does not defend itself well, or prevail in litigation often enough to assure the public.

Thank you
Heather Marlow