From: Tanja Cadigan
To: City Clerk
Subject: VITF positive input
Date: Thursday, November 5, 2026 1:55:06 PM

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Dear Visitor Industry Task Force and CBJ,

As a member of this community for 43 years and having worked in tourism for almost as long…I want to express my sincere appreciation for the wonderful work and collaboration that has been done for Juneau in balancing the pressures of tourism. The positive impact of your efforts is noticeable. It is very clear that the time, thought, and commitment you have put into tourism issues IS making a difference! Our community is benefiting from your dedication and I hope you can all recognize the value of what you have accomplished. The limits that have been put in place combined with attention to making adjustments where possible have made living with 1.7 million passengers seasonally much "easier!"

I understand there is always more to do, yet I also think that maintaining what you have accomplished is just as important. I don't have criticisms or suggestions for change. My message is simple…stay the course. Keep doing what you are doing and take pride in the progress you have made! I think we can all agree that the passenger counts fit with the infrastructure in place and how we can host visitors to have their best day in Juneau while also giving the people of Juneau the space they need to live comfortably alongside tourism. Furthermore I think this past summer went extraordinarily "smooth." Of course there are adjustments that can still be made, however this takes time and I hope the community can trust the process that you have put in place. You have created an outstanding blueprint to continue to follow!

Thank you for hard work and dedication!!

Respectfully,

Tanja Cadigan