From: Marissa Capito
To: City Clerk
Subject: VITF Recommendations Comments
Date: Thursday, November 5, 2026 12:25:08 PM

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Hello,

I'm a Juneau resident and have reviewed the VITF recommendations and have some feedback and comments:
1) First off, while I appreciate the thoroughness of the public comment PDF to detail each category and its associated costs and notes, it's very hard to take in and read for your average citizen to digest. I think an additional page towards the start of the document, giving a brief, bulleted synopsis of each category and its recommendations, followed by the detail spreadsheet, would be helpful.

2) City bus use by visitors going out to the glacier is not mentioned anywhere in this document and is a serious issue (again) for local residents.

3) The Goldbelt Aani project is also isn't mentioned anywhere in this document and in my opinion could be extremely impactful to our community in the next 10 years.

4) Capping the whale watching tours is an excellent idea that I support. Favorite Channel and North Pass felt like mayhem this year, and it's only a matter of time before a collision between boats or wildlife occurs. While a licensing program is great, I implore the VITF to think about how to enforce and manage the pirate guiding that will no doubt occur should a licensing program come to fruition- we have the same problem at the Glacier that currently sees no enforcement.

5) Helicopter noise study: how does the data gathering direct a solution? This is an expensive report, clearly the noise is a problem for residents, and citizens have the impression that the CBJ performs a lot of studies that tell them what they already know and don't go anywhere. At the very least, presenting more info on how the noise study is needed to determine a solution would be helpful.

Thanks for your time in diving into these issues. The work is much appreciated!

Cheers,

Marissa Capito
c: [redacted]