

From: [Tay](#)
To: [Borough Assembly](#)
Subject: Protecting Local Access to Capital Transit During Cruise Season
Date: Thursday, June 18, 2026 12:33:54 PM

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Dear Members of the Juneau Assembly,

I am writing as a Juneau resident regarding the increasing impact of tourism on access to Capital Transit during peak cruise season.

Tourism is an important part of our local economy, and I appreciate the benefits it brings to Juneau. However, Capital Transit is an essential service for residents and local workers who rely on it to get to work, school, medical appointments, and other daily obligations.

During busy cruise days, buses traveling to destinations such as Mendenhall Glacier can become crowded with visitors, making it more difficult for residents and workers to access transportation. I encourage the Assembly to consider a priority boarding system during periods of overcrowding. Residents and local workers could verify eligibility through an Alaska ID, Alaska tribal ID, employee badge, or other proof of local residency or employment. Remaining seats could then be made available to visitors.

Visitors seeking direct or guaranteed transportation to popular attractions already have access to private transportation options, including taxis, shuttles, and tour operators. Greater use of these services could help reduce pressure on Capital Transit while continuing to support Juneau's tourism economy.

As tourism continues to grow, I hope the Assembly will consider solutions that ensure essential public services remain accessible to the people who live and work in our community.

Thank you for your time and consideration.

Sincerely,

Taylee Escalante