

February 17, 2026

I would like to suggest improving Warner's Wharf Alley to be more inviting for pedestrians:

1. Get rid of the huge bump which is a trip hazard where the pavement meets the seawalk.
2. Cobblestone the walkway to be an inviting throughway for all pedestrians.
3. Develop an arch on both sides with zigzag beer garden lights and hanging flower baskets.
4. Create some enclosure for the trash cans to be out of sight. (we did that on our property).
5. More enforcement on cars in the alley during business hours.

March 25, 2026

I was born and raised in Juneau, and returned to raise my children because I believed that Juneau was an incomparable location. However, this is no longer the case a much of that has to do with the massive influx of tourism that impacts our daily life. There is constant helicopter noise over my home in the valley, and on the trails as well. Trying to park to walk my dogs in the Dredge Lake area means dodging tourists as they walk on both sides of the road out to the glacier, often not even bothering to use the sidewalk. Commute time to work is about double, as is the time to get to the store, or the beach, or the trails. City buses are plugged and locals have difficulty using their own public transportation system. Additionally, massive quantities of pollution – air quality impacts and the dumping of waste into pristine Alaskan waters are also a factor. Juneau's infrastructure supports the cruise ship industry (roads, internet and cellular services, solid waste facility, wastewater treatment facility) and yet the head tax is earmarked only for special projects to benefit the tourists. I would argue that our infrastructure is what makes it possible for them to be here at all. Everyone wants to talk about the benefits of tourism, but what about the costs? I used to think Juneau was it – where I wanted to be for the rest of my life. This is no longer the case due to the impacts of tourism on the quality of life of the locals.

April 27, 2026

A transporter bus that drives a circuit through the city from dock up to Basin Road and back again could give visitors access to local shops and sights that they would otherwise avoid due to uphill walking, and it could be paid for by the cruise ship fees collected by CBJ.

April 27, 2026

I have lived in Juneau since 2001 and have witnessed the explosion in tourism during the relatively short time I have lived here. The cap that was set on the number of cruise ships that come to town each day was set with business owners in mind and not for the locals who are not involved with tourism at all. We used to be able to find places to go around town where we could still get away from tourists, but now we don't have anywhere to go to get away from them because there are excessive numbers of cruise ship passengers and crew members who bombard our town every single day for months on end. The cap has been set too high for locals to have any quality of life and to be able to enjoy our town. Not only can we not go out on boats, out on our trails, go shopping at Costco or Fred Meyers, or go anywhere really without being overtaken by tourists, but the excessive numbers are

taking a serious toll on our public services. Locals no longer have consistent access to EMT services or public transportation that many people rely on. Along those lines, funding for a head tax should also be used to help maintain our services and infrastructure. Funding for the cruise ship head tax should be used to contribute to our emergency services since they certainly use those services and take resources away from locals. Our roads are a complete mess and all of the diesel busses that transport thousands of cruise ship passengers all over the place each day, for months on end, have to be contributing to the destruction. If the city has a shortage of funding to maintain our roads, it seems reasonable and justifiable to have the cruise ship head tax contribute. And all of the diesel busses driving around everywhere have to be reducing our air quality as well. I think the short-sighted, greedy approach of "the more, the merrier" when it comes to local tourism is ruining Juneau for locals. It seems like there should be a happy medium that takes locals who aren't involved in the tourist industry in mind to help improve our quality of life and help us enjoy living in Juneau again. I think a lower cap on number of ships/passengers allowed to come to town each day would help achieve that and it seems like 4 ships per day would be plenty to keep businesses going...especially considering the number of people each ship holds is going up. Please, please consider us locals who aren't involved in the tourist industry as you make decisions related to tourism management. We obviously know we need some tourism, but we would also like to have some quality of life and to be able to enjoy Juneau again. Please lower the number of ships and people we have to deal with and make sure they are accountable for helping support our local services and infrastructure, since they certainly use it and benefit from it. Our local businesses seemed to do just fine years ago when we had much lower numbers of visitors and locals certainly were able to enjoy our town much more back then as well.