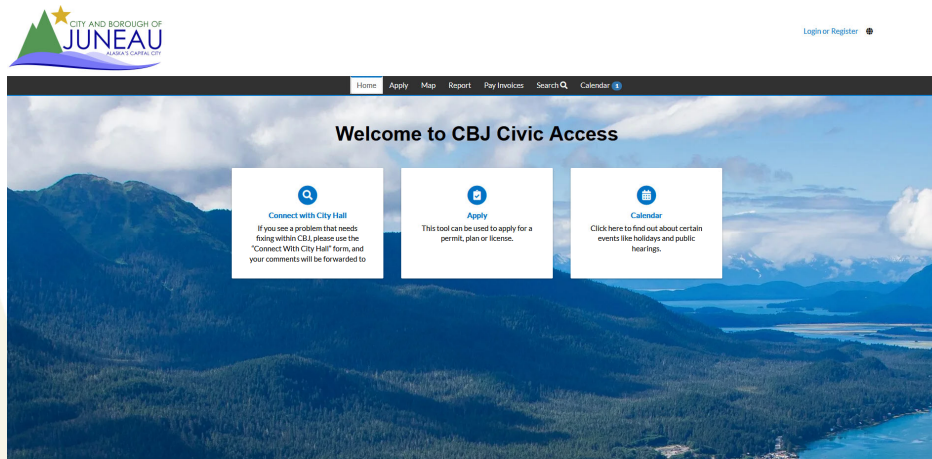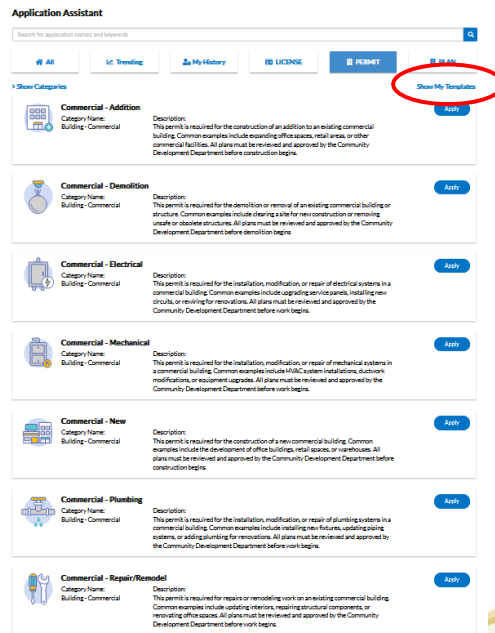# What is Civic Access?

Let's look at an overview of the system before we start getting into details. Civic Access is the public's interface with the Community Development Department's permit management software.
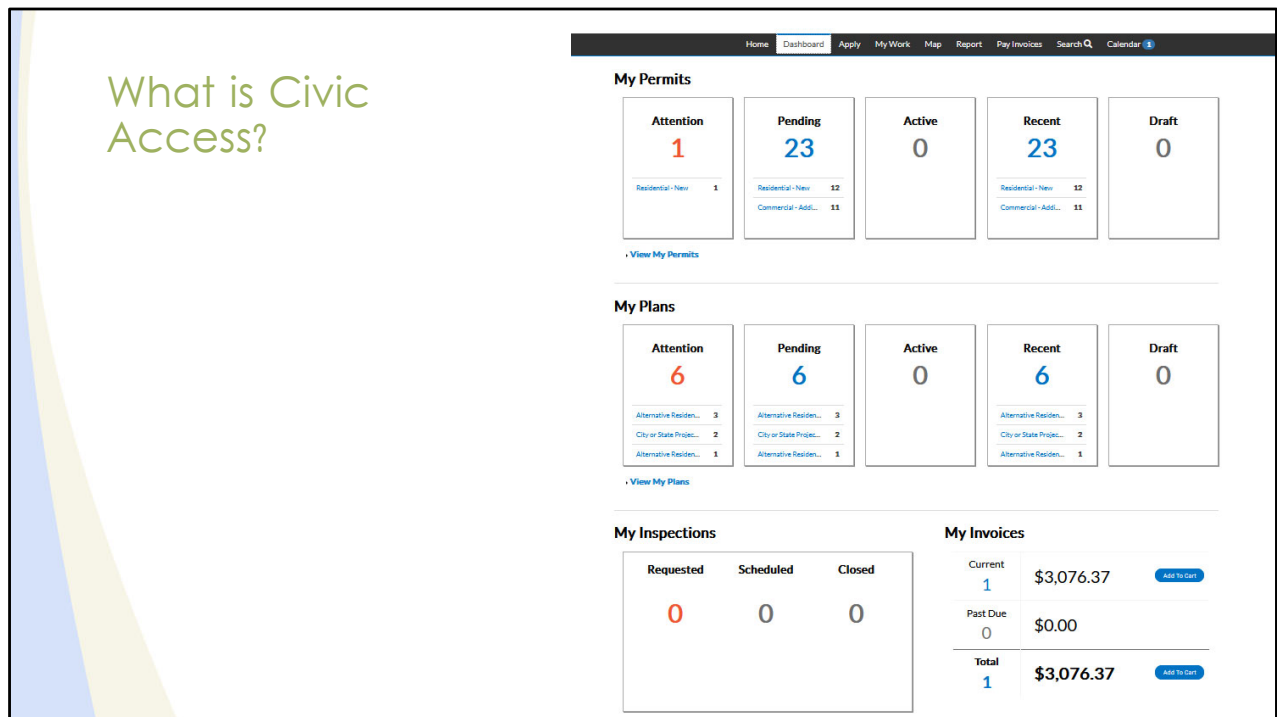
What is Civic Access?

The program provides on-line access to CDD's application library.

If an applicant repeatedly applies for a type of work, or for work at a certain location, a template can be created, making application easier and more efficient. This could be handy if you:

- Specialize in a certain sort of installation (windows, plumbing, etc.).
- Are doing phased work, such as multiple phases of a subdivision.

What is Civic Access?

Your dashboard will give you quick reference to permits and plans that need your attention, invoices that need to be paid, or inspections.

Permits are building, utility and right-of-way permits.

Plans are land use actions like subdivisions or conditional use permits.

Each plan or permit you apply for has a summary page showing what has been done, and what needs to be done.