Election Policies and Procedures, 3.9c Cure Letter. Updated 8/26/2025.



CBJ Elections
P.O. Box 33579
Juneau, AK 99803
<a href="mailto:cbj.elections@juneau.gov">cbj.elections@juneau.gov</a>
907-586-5278 option 4

DATE			
NAME ADDRESS ADDRESS			
Subject: Your Urgent Action Is Required for Your Vote to Count!			
Dear NAME:			
CBJ Elections received a ballot return envelope issued in your name for the DATE Regular Municipal Election. Processing cannot be completed for the following reason(s):			
1. Your signature is missing.			
2. Your signature did not match those on file with our voter records.			
3. There is no reference signature on file with the State Division of			
Elections and we cannot verify a match.  ☐ 4. Your personal identifier is missing.			
5. Your personal identifier did not match those on file with our voter			
records.			
☐ 6. You did not include a copy of your ID in your return envelope.			
We want your ballot to count! Please see the back of this letter for your options to correct the			
issue(s). All corrections must be received by no later than <b>DATE at noon</b> for your ballot to count.			
If you have questions about this letter, contact CBJ Election Call Center between 9:00 a.m. and			
4:30 p.m. Monday through Friday by calling 907-586-5278 option 4, by emailing			
<u>cbj.elections@juneau.gov</u> , or visiting the CBJ Clerk's Office at City Hall located at 155 Heritage Way, 8:00-4:30 M-F.			
way, 8.00-4.30 W-1.			
Sincerely,			
Breckan Hendricks			
CBJ Municipal Clerk, Election Official			

## Ways to Cure your Ballot:

- 1. If your problem is with a personal identifier only (reasons 4 or 5 above) you can fix it over the phone by calling 907-586-5278 option 4 between 9am and 4pm Monday through Friday.
- 2. For any of the above problems you can go to our secure online portal [website link]. You will be required to input your name as it appears in the voter database and your birthday to access the portal. Then you will need to provide a personal identifier, signature, and upload a copy of an ID. A partial list of acceptable IDs include: driver's license, tribal ID, military ID, passport, signed voter card.
- **3.** For any of the above problems you can fill out the form below, sign, and return it by mail or in person. If you need to provide an ID (reason 6 above), then please include a photocopy of that as well. If returning in person, you may bring it to a Vote Center on or before Election Day, the Ballot Processing Center, or City Hall during regular business hours until DATE at 12:00pm.

See Juneau.org/clerk/elections for more information about Vote Center locations and hours.

Each voter needs to complete this process on their own for their ballot to count. A member of a household cannot do it on behalf of another voter.

## Ballot Cure Form

## Return the form to CBJ Elections no later than DATE, at 12:00pm.

Mail Email In Person **CBJ Elections** 907-586-4550 Clerk's Office - City Hall cbj.elections@juneau.gov PO 33579 155 Heritage Way Juneau, AK 99803 Juneau, AK 99801 You must provide AT LEAST ONE of the following numbers to confirm your identity. last 4 digits Social Security # Voter ID# Date of Birth (MM/DD/YYYY) AK Driver's License or State ID#

## **Voter Declaration**

Votor Signaturo:

I state, under penalty of perjury, that my name and signature or mark, are shown on this document and that I voted the ballot provided to me by the City and Borough of Juneau; that I am a citizen of the U.S., State of Alaska, and have been a resident of the City and Borough of Juneau for 30 days before the election; that I am or will be at least 18 years of age on the date of the election; that I am not disqualified from voting due to a felony conviction or court order; and that I have not and will not cast any vote in this election except this ballot. I understand that it is illegal to falsely sign, forge a signature, or cast another person's ballot. Falsely signing this declaration is an election offense and will be prosecuted. It is a crime to submit a false written statement. AS 11.56.220, AS 11.56.235, AS 11.56.240

voter signature.		
X		
Voter Signature	······	Print Name
If a voter is unable to sign, the voter must	mark the signature line above a	and have another person over the age of 18 witness the voter's mark.
Witness Signature	Witness Printed Name	