



~Summer Maintenance Information Guide~

The City and Borough of Juneau Streets Division is responsible for taking care of approximately 475 paved and multiple aggregate (dDirt) roads. We maintain stairways in the downtown Juneau area and in Douglas and CBJ maintenance projects in the summer include curbs/sidewalks, bike lanes and streetlights and various other projects. Our Streets crews are out there ensuring the public is safe, please be patient with us while we work. Traffic safety is an important part of the work we do, please watch out for the ones in the reflective gear!

Commented [AH1]: Is this miles or number of roads?

Commented [SG2R1]: Number of roads

Right Of Way

City streets are located on CBJ property that is commonly referred to as a Right of Way (ROW). As property owners we should all try to stay within our lines. Before you start a project beyond your property line and/or in the CBJ ROW, always get a permit first before doing any work in the CBJ ROW by contacting the CBJ Community Development Department at <https://juneau.org/community-development>.

Commented [AH3]: Reflective (gear? Shirts? Vests?)

Commented [SG4R3]: Gear would be a good add to end of sentence thanks..

The ROW gives CBJ crews room to accommodate essential infrastructure, including drainage structures, utilities, signages, streetlights, drainage structures, snow storage in the winter and sight distances at intersections.

Drainage

Water runoff from streets and adjacent properties is collected in a network of drains, culverts, and ditches. It's Stormwater runoff is then routed to the surrounding streams, lakes or to the ocean. It is both environmentally important and key to community health and safety to maintain this infrastructure. Poor drainage can also become a hazard to health and safety, in poor weather conditions, we all need to do our part to save homes and businesses from damage.

You may if you have drainage structures (e.g., culverts, ditches or catch basins) in the front, sides and/or the back of your home, be sure to help keep them clean from vegetation or foreign objects and debris (also known as FOD) year-round and especially before a storm hits. In poor weather conditions, we all need to do our part to save homes and businesses from damage.

Help Us Help You. Remember; clean water in, clean water out. Pollutants that enter our storm drainage system exit into our environment. <https://juneau.org/engineering-public-works/recycleworks-2/hazardous-waste>

Commented [DK5]: I wanted to make it crystal clear that we're talking about the storm water system and not the wastewater system, which does treat water.

Commented [SG6R5]: perfect

Please do not use drainage ditches to dispose of grass clippings or other waste. This can only dam water flow and potentially damage properties. Toys and FOD often plug up culverts resulting in serious damage to homes, businesses, and streets. Helping us keep them clear saves us all money.

We spend a great deal of time each year trying to maintain and improve the drainage network. Much of the material is routinely removed from the ditches and drains. Much of it is suitable for filling lots, and Learn more about how CBJ Streets will haul this useful waste material to you for free! https://juneau.org/wp-content/uploads/2018/02/Waste_Release_Form.pdf

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Roadside Vegetation

We are all fortunate enough to live in a green and verdant landscape. But it is possible to have too much of a good thing as the flora encroaches on your city streets!

Public Works, Streets and Fleet Maintenance

7100 Glacier Hwy., Juneau, Alaska 99801 Phone: (907) 586-5256/5247, Fax: (907) 586-4519 juneau.org/streets

Vegetative growth can pose serious sight problems for drivers, pedestrians, and bicyclists. Our crews are constantly working to maintain the City's ROW. ~~Property owners should avoid planting or placing obstructions in the ROW. It is not our intention to cut down vegetation along the roads wantonly, but we do need~~ If necessary, we may cut down obstructing vegetation to maintain safe sight distances and prevent potential damage to CBJ equipment.

Commented [AH7]: Repeated below.

Commented [SG8R7]: I thought about that too. Agreed.

Our crew exercise caution in this task. Clearly recognized landscaping is left alone if at all possible, and ~~C~~ crews are told to contact supervisors if there is some question, however, we constantly battle with alders and other indigenous growth along our CBJ systems and crews do not always recognize them as something someone is tending. It i-is not possible for us to contact all owners regarding work we do in front of their property.

We do appreciate owners who care for their property as they generally help us take care of our CBJ property too. However, property owners should refrain from ~~placing landscape planting or placing obstructions~~ in the ROW. Plantings will most likely be damaged during snow removal in the winter. Hardscape, rocks, benches, fences, etc. will create snow removal hazards and property owners will be asked to remove these items if placed in the CBJ ROW.

Sweeping

Every spring we put forth a vigorous effort to clean up last winter's sand and debris. For those roads with on-street parking, we need to clear them of all vehicles first. ~~We post them~~ "No Parking" signs are posted 24 hours in advance. ~~Remaining vehicles are~~ may be and ticketed and towed vehicles ~~if the service is available.~~ It's the only way we can get streets and the catch basins cleaned. If ~~we can't~~ our crews are unable to safely maneuver around them and towing is not an option, we will skip the street and again try later.

Commented [AH9]: ???

Commented [SG10R9]: Sometimes we cannot get a tow truck out there when we need them, even though they are under contract. Probably leave that out if it has to be explained 😊

Once the spring cleanup is done, we regularly sweep streets until freeze up. Congestion in the downtown area means we must sweep in the early morning hours. Our operators and laborers work in this area as fast as possible to minimize disruption.

Please pay attention to ~~where you park~~ posted signage when parking downtown at night (year-round). The streets are signed accordingly to allow our sweepers (and plows in the winter) to sweep (and plow) both sides of the streets alternating the side of the street Monday thru Friday.

Surface Repairs

Potholes are always a problem and we are here to help!: Please ~~let~~ let us know where they are with our "Report a Problem" online form and we will fix them!
<https://juneau.org/engineering-public-works/streets/report-a-problem>

For potholes on Alaska DOT Potholes streets, email dot.potholes@alaska.gov. (link DOT street map?)

We'll keep on patching and rebuilding our streets in need as weather and budgets allow.

We are also embarking on a preventative maintenance course. When you'll see us crack sealing, fog sealing and chip sealing, more and more. We intend to that is CBJ actively working to keep our good roads great shapeood!

Commented [AH11]: Suggest reorganizing order with the most-commonly called number listed first?

Not sure if this makes sense, but what do you think about adding a bullet with what you might call each number for?

Example:
"Streets & Fleets Maintenance Superintendent"
Potholes (CBJ Road), Complaints,

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For More Information:

5 - Public Works Director	907-586-0800
2 - Streets & Fleet Maintenance Superintendent	907-586-5256
1 - Street Maintenance Shop	907-586-5256
3 - After Hours Emergencies, JPD	907-586-0600
4 - Alaska DOT/PF Maintenance	907-465-1787

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Commented [DK12R11]: Agreed.

Commented [SG13R11]: They are Denise 😊 ...
I numbered them in sequence they should be listed.

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