

Action Item	Status	Action Type	Notes
Created Visitor Industry Task Torce	Complete	Personnel	Mayor established task force
Require all commercial use permittees to be TBMP members in good standing (+ WhaleSense if applicable)	Complete	Policy	Policy implemented
Stagger ship arrival times by 30 minutes	Complete	Partner Agreement	Achieved through scheduling
Establish a central tourism management function	Complete	Personnel	Tourism position created
Engage a third party contractor to complete a public survey on visitor impacts	Complete	Contracted Service	2021 Survey complete
Limit Parks & Rec commercial use permits to determine facility capacity and impacts	Complete	Policy	Facility capacity evaluated in permitting decisions
No cruise ships of any size in Auke Bay	Complete	Policy	No small cruise ships currently in city-owned Auke Bay facilities
Focus pedestrian flows to crosswalks and desired destinations	Complete	Capital Projects	Stanchions installed, wayfinding signage project complete
Do not do a full update of the LRWP	Complete	Policy	LRWP Amendment complete
Minimize and consolidate vehicle turning movements	Complete	Partner agreement	Addressed through TBMP and infrastructure
Minimize required stops for vehicles	Complete	Partner agreement	Addressed through TBMP, crossing guards, stanctions
Expand pedestrian stanchions	Complete	Capital Projects	Installed summer 2022
Focus pedestrian flow to crosswalks and desired destinations	Complete	Capital projects	Wayfinding project installed
Require all commercial use permittees to be TBMP members in good standing (and WhaleSENSE if applicable)	Complete	Policy	Complete by D&H
Stagger ship arrival times by 30 minutes	Complete	Partner agreement	Scheduled for 2022
No cruise ships of any size in Auke Bay	Complete	Policy	D&H confirmed no ships - to revisit as capital projects approved
Limit Parks & Rec commercial use permits to determine facility capacity and impacts	Complete	Regulation	P&R Evaluates with permit applications
Minimize and consolidate vehicle turning movements	Complete	Partner agreement	TBMP ongoing issue - marked complete
Minimize required stops for vehicles	Complete	Partner agreement	TBMP ongoing issue - marked complete
Expand pedestrian stanchions	Complete	Capital projects	Completed 2022
Engage a third party contractor to complete a public survey on visitor impacts	Complete	Personnel	2022 survey to be delivered by end of November
Turn off large LED screens while in port	Complete	Partner agreement	MOA completed
Minimize, eliminate ship waste in landfill	Complete	Partner agreement	MOA completed
Limit water usage by ships in times of draught	Complete	Policy	MOA completed
Turn off large LED screens while in port	Complete	Partner agreement	MOA completed
More transparency for schedules and passenger counts, release 2 years in advance or upon creation	Complete	Partner Agreement	Should receive 2025 schedule shortly, have ability to resolve conflicts by contract
Complete Blueprint Downtown and address land use, zoning & incentivizing business development downtown	Complete	Personnel	Going to Assembly for adoption soon
Require CLAA to assign shore power configured ships to electrified docks	Complete	Partner agreement	Maximizing use of Franklin Dock shore power
Negotiate a formal agreement by 2023 to limit port capacity fo 5 large ships per day	Complete	Partner agreement	MOA complete
Augment and support TBMP	Complete	Policy	Working with Travel Juneau on program enhancements
Take a more active role in ship scheduling	Complete	Partner agreement	CLAA under contract on scheduling
Evaluate schedule change requests for weather, etc. review with CBJ for community impact	Complete	Partner agreement	Staff asked about schedule changes by contract
Two MOAs completed, established upper limits, continue to work with industry on capacity	Complete	Policy	MOA completed, contract with CLAA completed, capacity agreement completed following Assembly direction
CBJ Law to research how other US communities have identified limitations on visitor numbers	Complete	Policy	In contact with other communities. Awaiting outcome of Bar Harbor lawsuit
Prohibit anchoring if an additional dock is constructed	Complete	Partner Agreement	Five ship limit in place
Consider collecting data on the effects of hot berthing	Complete	Personnel	Asked about hot berthing in 2021 survey
Incentivize environmental best management practices through local award programs	In Progress	Partner agreement	Working with Travel Juneau
Recognize partners participating in AITA "Adventure Green Alaska" program	In Progress	Partner agreement	Working with Travel Juneau
Limit expansion of downtown dock infrastructure to allow for no more than one larger ship	In Progress	Partner Agreement	HTC dock plans only include one ship - part of tideland negotiations
Improve pedestrian access between seawalk and South Franklin	In Progress	Capital Projects	Several projects underway, Marine Park planned
Work on reducing speed and wakes from whale watching vessels in Auke Bay and impacted areas	In progress	Partner agreement	In TBMP guidelines, working on improved practices with industry
Encourage and incentivize electrification of tourism vehicles	In progress	Capital projects	Revolving loan program in process
Plan and alalyze tourism activities in areas outside of downtown development	In progress	Plans	Eaglecrest gondola project in process, commercial rec study in process
If subport dock is operational, prohibit hot berthing as a scheduled practice	In progress	Partner agreement	Working with CLAA to find a solution to hot berthing
Maximize right-of-way space on South Franklin for pedestrians	In progress	Capital projects	Capital projects ongoing and subject to funding
Support public and private development to alleviate pressure on existing infrastructure	In progress	Capital projects	Eaglecrest gondola project in process, seawalk project in process
Support cultural tourism and native art in public spaces	In progress	Partner agreement	Supporting SHI in totem walk and cultural campus projects
Prioritize dock electrification and continue to work with utility to monitor capacity	In progress	Capital projects	Design underway
Integrate Juneau's marketing identity across community and develop campaigns to support local businesses, encourage cruise lines to	In progress	Partner agreement	Discussed with local organizations - longer-term project
CLIA/CLAA scheduling to minimize congestion, strategically assign ship berths based on ship size	In progress	Partner agreement	Continuing dialogue with CLIA/CLAA
Determine community goals re: emissions, shore power, congestion mitigation, etc. Develop and implement action plan	In progress	Plans	Working on emissions and shore power, Green Corridor

Research and implement permitting system for whale watching operators

In progress

Policy

Conducting stakeholder engagement around Whale Watching

Assess tour permitting for streets and sidewalks and develop regulations if feasible

Not started

Policy

Requires research by CBJ Tourism, Streets, Parks & Rec

Research and develop efforts to move people on and off the right-of-way including electric ferries, seawalk extension, connections to seawalk

Ongoing

Capital projects

Working on seawalk extensions

Complete development of the seawalk

Ongoing

Capital projects

Ongoing - in negotiations for Franklin to AJ extension

Promote efficient ship scheduling to manage congestion

Ongoing

Partner agreement

Working with CLAA/lines to strategically change scheduling process

Continue to operate TBMP over the long-term with peer pressure model for compliance

Ongoing

Partner agreement

Travel Juneau operating TBMP

Ensure recreation facilities are developed to maintain Juneau as a top recreation destination

Ongoing

Capital projects

Trail projects underway, Eaglecrest project underway, commercial recreational

Monitor water, wastewater, air quality

Ongoing

Partner agreement

DEC monitoring air quality, CBJ monitoring water/wastewater

Incentivize Juneau as a turn port for smaller ships

Ongoing

Partner agreemnet

Several small lines currently turning in Juneau - hotels a barrier

Continue to charge commercial use fees and review and revise as appropriate

Ongoing

Policy

P&R, CDD, D&H, Mgrs Office working to harmonize tourism permits

Negotiate with cruise lines to "get the peak out of the week"

Ongoing

Partner agreement

Requires engagement with regional neighbors, homeports, cruise lines - daily