State of Alaska Individual Assistance Process

1. **Disaster Event Occurs**

2. **First Responders and Emergency Managers** work to address critical life health and safety needs.

3. **The Governor issues a Disaster Declaration and activates State Disaster Recovery Programs.**

   Phone – 844-445-7131

5. **Be ready to provide documents, photos, video, insurance information, proof of ownership, and ID.**

6. **Make temporary or permanent repairs when possible. Keep receipts. Don’t wait to recover!**

7. **It is a Disaster**

8. **The Governor issues a Disaster Declaration and activates State Disaster Recovery Programs.**

   Phone – 844-445-7131

10. **Be ready to provide documents, photos, video, insurance information, proof of ownership, and ID.**

11. **Work with a State IA Case manager in person and over the phone to verify damages.**

12. **Be patient while an eligibility determination is made and payment is processed.**

13. **Receive a determination letter and/or funding. Apply for other assistance.**