The Division of Aquatics has worked diligently toward welcoming patrons back in the facility with modifications to prevent the spread of the COVID-19 virus. Management will continue to take guidance from local & state entities, as well as the Center for Disease Control and Prevention. As this is a fluid process, all operations and hours are subject to change.

Amenities Currently Offered

- Drop-in recreation will continue; recreating on a reservation only basis is no longer in effect
- Locker rooms will remain open for public use, showers will continue to be available
- Fitness Decks - masks still required when using area for all individuals
- Lap Pools - lap lane sharing continues
- Recreation Pools - spray features will continue operation at DPAC
- Lobbies are open at both facilities. Masks are required when using area for vaccinated and unvaccinated individuals
- Modified instructional programs have recommenced. Email aquatics@juneau.org for more information.

Amenities Currently Offline

- Hot Tub & Saunas
- Diving Boards & Slides
- Facility Rentals

Operational Guidelines

1. All employees (vaccinated & unvaccinated) will continue to wear face coverings while directly dealing with the public, and when six feet of distance cannot be maintained among another staff member.
2. Staff are encouraged to receive the COVID19 vaccine, not required.
3. All members of the public are still required to wear face coverings in our common spaces (fitness deck, lobby, front desk, and locker rooms/restrooms). Face coverings will be provided.
4. The entire facility will be disinfected periodically throughout the day.
5. Social distancing of at least six feet recommended between individuals and household groups when in the common spaces, as well as the natatorium.
Frequently Asked Questions

Facilities:

Q: What are the capacities for either facility?
A: AGB is limited to 50 patrons & DPAC is limited to 80 patrons in the natatorium at one time.

Q: What happens if the facility hits capacity?
A: Both aquatic facilities are operating on a first-come-first-serve basis, and have a waiting list available for patrons to sign up once recreation space becomes available.

Q: Do I have to share a lane with another patron when lap swimming?
A: Yes. Lap lanes are no longer restricted to single occupants.

Q: Will I/my family be able to use locker rooms to change and shower?
A: Locker rooms will remain open, including showers.

Q: Will the sauna or hot tub be open?
A: The sauna & hot tub are closed until further notice. When reopened, an announcement will be made.

Q: Are the spray features and slides open at this time?
A: The spray features are open during semi-open swims while the slides are closed until further notice. See facility schedules for more information.

Q: Are facility rentals available?
A: No, not at this time.
Programming – Certification Courses, Swim Lessons & Aquatic Programming

Q: Will programs like certification courses, and swim lessons be offered?
A: Modified instructional programs have resumed with the safety of our staff and patronage as our top priority, and we will continue to reevaluate the situation as needed.

Safety:

Q: What is Aquatics Division doing to provide a safe environment for staff and patrons?
A: The Division of Aquatics is adhering to recommendations from the Center for Disease Control (CDC), CBJ Municipal Assembly, and American Red Cross Training Services, and have established robust sanitation procedures. See below for examples:

- Employees are strongly encouraged to receive a COVID19 vaccine, but not required
- Splash guards are installed between each lane for lap swimming
- Sneeze guards are installed at check-in counter
- Modifying resuscitation & rescue protocols to protect staff and patrons regarding COVID-19

Q: Do I/my household have to wear a mask?
A: All individuals are required to wear face coverings in the common spaces (lobby, front desk, locker rooms, fitness deck)

Admission:

Q: Can I watch my child during their swim lesson?
A: Yes, guardians are permitted to watch their child during their swim lesson from the lobby, if they wish to enter the natatorium they must:

- Pay an entry fee, unless enrolled in CBJ lessons.

Q: Will my information be collected for contract tracing?
A: Yes, we have a sign-in sheet at both facilities.

All inquiries and comments should be directed to the Juneau Pools Aquatics Manager:
Kollin Monahan
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