To prevent the spread of COVID-19 in Juneau, the public is now required to wear cloth face coverings on Capital Transit buses, CAPITAL Access vans, all three branches of the Juneau Public Libraries, and the Juneau-Douglas City Museum. This safety measure adheres to an emergency ordinance recently passed by the Juneau Assembly.

As the economy reopens, people can slow the spread of COVID-19 by wearing a cloth face covering when within six feet of a non-household member. Individuals who are infected with COVID-19 but are asymptomatic or pre-symptomatic may unknowingly spread the disease. Your cloth face covering is meant to protect other people in case you're infected; their face covering protects you.

CBJ will post signage when a cloth face covering is required in a CBJ facility and provide cloth face coverings to people who do not have one. The ordinance creates exemptions, for example, for children and for people with disabilities. If a person refuses to wear a cloth face covering and the person is not exempt, CBJ may deny the service or transit ride.

As a reminder, Bartlett Regional Hospital's universal masking policy has been in place since April and will remain in place for the foreseeable future. Under the policy, visitors are required to bring a face covering and wear it at all times. Visitors not complying with the policy are not allowed in the hospital. However, patients seeking care in the Emergency room will be cared for and provided a mask if needed.

Utility Division resumes water shutoffs & finance charges except for COVID-19 hardship customers

CBJ has extended the deferral of utility bills and waiver of finance charges and shutoffs for customers who are experiencing financial hardship due to COVID-19. If you are unable to pay your bill in full due to COVID-19, you must complete a COVID-19 Financial Hardship and Deferred Payment Agreement. Non-pay water shutoffs for 90+ day delinquent accounts will take place the week of June 22, 2020. Finance charges will resume beginning the month of June for customers who have not submitted the Financial Hardship and Deferred Payment Agreement to avoid water shutoffs and finance charges. The agreement is available for both residential and commercial CBJ Utility customers, and can be found at bit.ly/UtilityHardshipAgreement.

The Utility Division will resume non-pay water shutoffs and finance charges beginning the month of June for customers who have not submitted the Financial Hardship and Deferred Payment Agreement. Non-pay water shutoffs for 90+ day delinquent accounts will take place the week of June 22, 2020. Finance charges will resume on delinquent accounts and will be reflected in the June bill.

Customers are still encouraged to pay bills on time and in full when possible. If payment arrangements are needed for non-COVID-19 financial hardships, please call the CBJ Collections Office as soon as possible at 907-586-5268 or email Collections@juneau.org. If you're an Easy Pay customer and need to discontinue or change your automatic payments, you must contact Accounts Receivable no later than June 10, 2020 at 907-586-5261 or AR@juneau.org.

Juneau-Douglas City Museum reopens with new exhibit

The Juneau-Douglas City Museum is now open Thursday through Sunday from 10 a.m. to 4 p.m. each week. The museum is located at 4th & Main Street. Admission in June is free thanks to the Friends of the Juneau-Douglas City Museum.

To protect the health of museum visitors, staff, and volunteers while providing access to exhibits and museum services, the museum has implemented some guidelines:

- Visitors, staff, and volunteers are required to wear face coverings. Face coverings will be provided if needed. Cloth face coverings should not be worn by children under age 2.
- Maintain at least a 6-ft distance from other individuals and household groups.
- No one displaying symptoms of COVID-19 may be present in the museum.
- Staff and volunteers will wash their hands frequently and visitors are encouraged to do the same in the restrooms. Hand sanitizer will be available at the front desk.

Keep a lid on COVID-19. Get Tested.

Any person in Juneau feeling even mildly ill with new symptoms like fever, cough, shortness of breath, difficulty breathing, chills, decreased appetite, diminished sense of taste or smell, diarrhea, fatigue, headache, muscle/joint aches, nausea, rash, rigors, runny nose, sore throat, or phlegm production should contact their health care provider or call Juneau’s COVID-19 Screening Hotline at 586-6000, 8 a.m. to 5 p.m. daily. Testing may be arranged at the local Drive-Thru Testing Center if appropriate. Testing will help keep a lid on COVID-19 by making sure any new cases are detected quickly.

State grant program for Alaskan small businesses & nonprofits

Small Alaskan businesses and nonprofit organizations impacted by the COVID-19 pandemic can apply to get relief through the State of Alaska AK CARES Grant Program. The application is available on Credit Union 1’s website (offers.cu1.org/small-business-aid-application).

The grant program is for small Alaskan entities with 50 or fewer full-time employees that did not qualify or were otherwise unable to obtain funding through the U.S. Small Business Administration Paycheck Protection Program (PPP), the SBA Economic Injury Disaster Loans (EIDL), or other federal funding programs under the federal CARES Act. Grant amounts of $5,000 to $100,000 will be based on eligible expenses, which include payroll, short-term debt related to the emergency, rent/mortgage, utilities, the purchase of personal protective equipment, and reopening expenses. For more information, go to the AK CARES Grant Program webpage: commerce.alaska.gov/web/lead/AKCARESGrant.

Keep Your Distance. Slow the Spread.

juneau.org/COVID-19