

From: [Carol Coyle](#)
To: [City Clerk](#)
Subject: Tourism Concerns
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EXTERNAL E-MAIL: BE CAUTIOUS WHEN OPENING FILES OR FOLLOWING LINKS

I am writing to voice my concern over the rampant increase in cruise ship passengers last year and for the upcoming seasons. I go downtown rarely due to the congestion, lack of parking and in the winter - the garbage, people sleeping on the streets, and general demise of what used to be pleasant. The Glacier area is also a nightmare - I go late in the evenings when I have guests. I am also concerned with more and more tour boat and whale boat traffic in the Auke Bay Area. Not to mention helicopter traffic - Friends of mine can hear the constant drone of helicopters inside their well-insulated house.

I would like to see a day off from all of this at least weekly. I would also like to see some kind of mini- rail that could go from the rock dump to at least the Whale Park with commuter (not reserved for tour vans) parking somewhere. I also think the landlords of the buildings downtown should be required to keep the sidewalks clean of litter and trash daily all times of the year (yup winter too) - they are making enough money from renting their properties to these cruise ship companies to employ some custodial work. I think it's time to consider a pedestrian only downtown (Franklin and Front)- again there needs to be parking and parking system. I would also like to see rerouting helicopter tours so they don't fly over residential areas - or minimize that as much as possible. The bus station and bus shelters also need to be kept clean 365 days per year -- they are very gross.

Thank you to CBJ staff and volunteers for their service. This is not any easy issue.
Carol Coyle, Douglas

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What if the mightiest word is love? - Elizabeth Alexander