

**From:** [bev.ingram](#)  
**To:** [City Clerk](#); [Rorie Watt](#)  
**Cc:** [Borough Assembly](#)  
**Subject:** Re; visitor industry task force  
**Date:** Thursday, January 9, 2020 12:17:43 PM

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Dear CBJ Visitor Industry Task Force,

I appreciate your efforts to help Juneau retain its amazing atmosphere while entertaining visitors. My hope is that we can serve both the residents of Juneau and the growing number of visitors. My brother and his family visited this past summer and did not enjoy visiting Mendenhall Glacier nor the tram due to ALL the visitors. I have never seen the line from the tram to return so long. When we returned to the glacier in the late evening they were in awe. My point being that too many tourists detracts for everyone (tourists and locals) and there must be some limit to the numbers. Please consider the following:

1. Have a Cruise Ship free day for Juneau residents (Saturday or Sunday would allow citizens a chance to enjoy our town in peace).
2. Ensure the industry helps pay their fair share for use of our wonderful town: in addition to the head tax, invoke a sales tax on all activities that occur within the City and Borough of Juneau (heli, hiking, biking and tram tours, etc).
3. Have fly free zones – areas in which planes and helicopters are not allowed at certain times.
4. Set limits on the number of people allowed in high use areas. As Eaglecrest continues to expand summer activities, it would be helpful to have limits and usage rules already in place.
5. Set limits on the number of boats allowed in to Juneau on any day.
6. I urge Juneau to use marine passenger fee funds to begin the process of electrifying more of the docks; currently the only one which provides for the a cruise ship to hook up to shore power is the Princess dock. This would reduce cruise ship carbon emissions while in Juneau, improving our own air quality and combatting climate change overall. It would also be consistent with Juneau's formally adopted Renewable Energy Strategy.

Respectfully,

Beverly Ingram  
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