

CBJ Docks and Harbors Board
Live-Aboard Meeting Notes
For Thursday, August 24th, 2017

Notes from the August 24th, 2017 public meeting are below. The notes are pre-decisional in regards to proposed regulatory changes or in the obligation of CBJ funds. D& H staff appreciates the broad community participation in this and future meetings.

Introduction -

Robert Barr, CBJ Library Director was the facilitator for this meeting that was at the Yacht Club at 5:00pm. He said this is the second meeting for this live-aboard group and the purpose of the meeting is Docks & Harbors staff wanted the Live-aboards brought together to create a platform to talk about issues of common concern, prioritize the concerns, and start a dialog. Docks & Harbors wants to hear the live-aboards ideas as a group and how to move forward with the concerns.

Staff in attendance

Matthew Creswell, Teena Larson, Jennifer Shinn, Sara Boyd and Dennis Holloway.
JPD - Officer Ken Colon and Officer Alex Smith - Downtown Patrol Officers.

Ground Rules -

Mr. Barr said there are ground rules for this meeting. He said the first part of the meeting will be recapping from the last meeting and giving updates from staff and JPD on things that has been completed and things that is going to happen. The second half of the meeting will be a facilitated discussion and the ground rules will apply to the discussion. He went over the ground rules again and said if anyone in this room is going to participate in the conversations they need to abide by the following rules;

- Listen Respectfully - When someone else is talking, don't interrupt them.
- Criticize ideas, not people - It is completely okay to disagree with someone's ideas and okay to criticize the idea, but not the person.
- No Blame, speculation or inflammatory comments. We want this to be a productive conversation.
- He will allow everyone an opportunity to speak and try not to monopolize a conversation.

At the end of the meeting, the goal is to seek consensus.

Agenda

Recap from last meeting -

Mr. Barr said at the last meeting the group prioritized the issues of common concern. He said he had an exercise where everyone was given sticky notes and they were given a task to vote on the topics that were created as a group. The topic that got the most votes would be discussed first and go down the list until they were all discussed. Mr. Barr said the priority results with sub topics are as follows;

- 1- Crime & Security – received the most votes
 - Access control – discussed at the last meeting
 - Camera's & surveillance systems – discussed at the last meeting
 - Ownership of boats/owners living on boats/renters
- 2 - Sewage Regulations
- 3 - Water Safety
- 4 - Seaworthy test
- 5 - Pet waste

CBJ Docks and Harbors Board
SPECIAL BOARD MEETING MINUTES
For Thursday, August 24th, 2017

6 – Right of way issues

7 – Fee issues

Mr. Barr said at the last meeting we ran out of time after discussion on the first two sub topics under crime and security. He said within each of the sub topics, his goal as a facilitator is to seek consensus where we can. At the end of the last meeting he was trying to seek consensus on whether or not the group wanted gates in the Harbor and the consensus was no. Not unanimous, but the majority was no. On the topic of camera's and video surveillance, that topic was in-depth with lots of sub topic within this. The consensus was the group wanted to see some kind of improvement with the camera system, more cameras and public access to cameras for people who live in the Harbor. That completes the update from the last meeting. Mr. Creswell will give an update were we are on the items so far and Mr. Colon with JPD who is our downtown officer will speak. If we still have time we will discuss the last sub topic (ownership vs renters) under security as a group. The plan is to continue down the list at our next meeting.

Mr. Creswell said he is the Port/Harbor Operations Manager with his primary focus on the Downtown Harbors and the Cruise Ship Port. He said the cameras were identified as the primary area of concern and Docks & Harbors staff has a plan for all three downtown harbors but the next one to act on is Aurora Harbor. There are locations decided for the cameras but not finalized. The biggest hurdle to get over will be to how to review the footage. It was requested from the last meeting to have the Harbor users be given the ability to review the footage. He understands Petersburg has a system in place already for their Harbor users where they can review live footage. He said he will be in Petersburg the first part of October and will talk with them about their camera system. Putting camera's up is one thing but the actual software is another.

Comment - Cameras don't really work. Criminals have already had a lot of pictures taken of them. The other thing is they can cover their face up.

Comment - By opening up cameras for everyone to view, it could also be opening up security issues and helping someone come up with a plan to do a criminal act.

Mr. Creswell said that is why he wants to talk to another harbor that already does this.

Officer Ken Colon said he has walked the docks previously in the beginning of the summer but has gotten pulled away due to higher demand downtown so they don't walk the harbors as much currently. He said the Harbor is different because of the fact that a Harbor is a community within a community. He will present ideas on how to not become a victim and focus energies to keep that from happening. The concept is CPTED which means Crime Prevention through Environmental Design <http://www.cpted.net/>. This has been in existence from the mid to late 60's. It is always applied to City development such as parks, residential, commercial, retail, harbor, and so forth. This concept does work when applied effectively. There are three areas that cover the CPTED concept. Before we go over those three areas, we need to understand what it is to prevent from becoming a victim. What makes up a crime? There is a crime



prevention triangle DOA .These are things that we need to control. If this triangle is completed,

CBJ Docks and Harbors Board
SPECIAL BOARD MEETING MINUTES
For Thursday, August 24th, 2017

there will be a crime. The individuals that participate in these criminal acts are opportunists. They go wherever it is the easiest way to get what they want. Mr. Colon went over DOA.

D - Desire - Someone can't control the desire.

O- Opportunity - Can control

A - Ability - Can control

He said in the Harbor type of environment, there is a tremendous amount of opportunity and ability. If the opportunity is there someone will take advantage of it (ex; car rifling when a vehicle is unlocked). Someone will just check car doors and if it is unlocked there is the opportunity. Someone usually doesn't take the extra time to break a window unless something is visible. They will decide if the reward is worth the risk. If you keep the opportunity or ability from happening, you won't have a crime.

Mr. Colon said CPTED is made up of three components, SAT.

S - Surveillance - Line of sight. People who are going to commit a crime don't want to be seen so that is why a lot of things happen at night or when the owner is at work.

A - Access - this needs to be controlled. Don't make access easy.

T - Territoriality - ownership/sense of pride. He talked about the broken window theory, if it is left unrepaired, it will attract negative activity. It sends out a message that no one cares. If it is repaired and shown that things are going on, a subject will find another location because too much activity is going on at that location.

Mr. Colon said all the above needs to be focused on and not completing the DOA triangle. The Harbor group is a floating community. At JPD, there are teams set up to do patrols. Each team is assigned a certain area. However, there is only so much we can do in order to help all of you. The Harbor patrons can make it happen. There are neighborhood watch groups who have embraced the CPTED concept and it has been working. This concept that works on land needs to be applied to the sea. Mr. Colon asked if the live-aboards have set up a neighborhood watch group to be able to talk to each other in a "next door" app or facebook? If an individual or activity is witnessed, you can send a message out to the group.

Comment - She doesn't live in the Harbor but has a boat and she just got the "next door" app for her neighborhood watch group. She gets emails about someone rifling in cars and other things happening in her neighborhood. She thinks it is great. It is a closed group and the group only includes invited individuals. She said she may get five emails a week.

Comment - There are three entrances to the Aurora Harbor that anyone can come and go at any time of the day. Seattle has locked gates with key cards. Someone can't walk the Harbors during unauthorized hours because the gates are locked. That would cover about 50% of the problem.

Comment - Agrees with gates. She has been in other Harbors down south and for such a boat worthy community here, she would like gates that lock after 10:00 pm at night.

Mr. Colon said setting up a perimeter is good, but also cameras.

CBJ Docks and Harbors Board
SPECIAL BOARD MEETING MINUTES
For Thursday, August 24th, 2017

Comment - At the last meeting gates were voted against because it is a public Harbor. He said something that works is if you see someone on the dock that shouldn't be there, walk up to them and ask them why they are there and then you can call the Harbor Officer or JPD if you have to.

Comment - There are other public marinas that have locked gated access so there has to be some way to get around it being public.

Comment - He has a camera that watches his remote house and anything that comes in the parameter of his house he is alerted on his phone and he can see who is setting off the cameras. If you have a locked gate, you are locking yourself in but not locking out the burglar.

Mr. Colon said don't put yourself in harm's way, but if you feel comfortable to confront someone that stops the opportunity. The number one thing to prevent shoplifting is customer service. If you greet your customer the last thing a shoplifter wants is contact. They want to be left alone to do whatever they want. We are trying to avoid having a crime and being a victim. He recommended for all the live-aboards to work together as a group.

Comment - Only have the gates locked at night. The only people that will need to get in will have a key card for access. This would be a way to restrict access at times and not at other times.

Comment - Parks are closed after a certain time at night.

Comment - Have the gates closed during the hours of darkness.

Mr. Colon said he has heard a lot of restricting access but what about the neighborhood watch? The live-aboards need to come together as a unified front which has proven to be successful.

Comment - Not all boats next to each other are live-aboards. They are not altogether.

Mr. Colon said this is a different type of community so the deficiencies need to be identified. The problem is not going to be solved tonight but he said he provided a concept that has been applied and proven works. Because of this area, we need to determine the deficiencies. Does this group want to work together and have better communication?

Comment - It interested her to hear that there is not much regular patrol in the Harbor and asked if other downtown neighborhoods are not regularly patrolled? How can the Harbor get more attention from the Police Department?

Mr. Colon said we are limited on resources and conflicts with priority calls. There is only so much you can do.

Comment - The Harbor Officers are walking the docks in the day until about 4:30. The hours after that is the concern.

Mr. Colon said he will talk to his sergeant to try to accommodate all Harbors.

Comment - Crime is broken on a much larger scale if there is only five cops in a town the size of 32,000. He lived in a town of 8,000 with 12 cops on shift day and night. The budgeting is way wrong.

Mr. Colon said at times there is more staffing of eight to nine officers.

CBJ Docks and Harbors Board
SPECIAL BOARD MEETING MINUTES
For Thursday, August 24th, 2017

Comment - The criminals know this.

Mr. Barr said it is clear security is the top concern. It seems that the group may want to reopen the conversation about access given the information tonight from Mr. Colon. Another thing to think about is live-aboards living in one location in the Harbor. Is the separation valued or do the live-aboards want to be close together.

Question - Why does the meeting need to end at 6?

Mr. Barr said that is what was advertised but it doesn't have to end at 6.

Comment - It was also advertised other things would be discussed and they are not going to be discussed tonight.

Mr. Barr said the agenda is the priority list and did not anticipate discussion on all the agenda items.

Mr. Creswell said the meeting can be extended to 6:15 tonight.

Comment - She would like a meeting more often.

Comment - He is a firm believer in contacting someone. He said he has approached someone and they never came back. He's asked an individual a question and they leave in a hurry. His car alarm was going off once and he went up there and approached the guy and he wanted money. He offered him work for food and he walked away.

Comment - He approaches individuals all the time and he asks them who they are looking for.

Comment - He stepped off his boat this morning and there was this drunk guy behind their boat. The guy was staggering around and said he needed money for the bus. He said they walked this guy up the ramp and he walked down the road.

Mr. Barr recommended to revisit the access to the Harbor from the discussion heard tonight. This is a public Harbor and Docks & Harbors staff will need to check with the City attorney on what is allowed. What ideas does this group have on access and access control? The idea's he has heard is to have gates that lock at night. The opposition to the gates he has heard is people out at night dog walking and people not conforming to schedules. People that sleep during the day and up at night. People who are selling boats, people won't have access to the Harbor to buy the boats.

Mr. Colon said the gates in the Harbor will not be a hardened fortress. There will need to be a natural border like a thorny bush that runs along the edge of the water that won't allow any access from the outside other than through a gate.

Comment - Harbor staff needs to call other locations with gates and find out how they were able to provide gates. He recommended to come back to another meeting with options that will work for Juneau Harbors.

Comment - Part of the problem is boat owners renting out boats. This will affect the access control. He expressed frustration that the discussion is stuck on security and the other topics are not being discussed.

Mr. Barr said Crime and security with a sub topic as access is top on the list. The other topics will not be skipped, but discussed at another meeting. He heard at this meeting that access is still a concern and he

CBJ Docks and Harbors Board
SPECIAL BOARD MEETING MINUTES
For Thursday, August 24th, 2017

thought it should be revisited. One of the values of this meeting is for Docks & Harbors staff to get a sense of what the group direction wants to be.

Comment - Only put gates on fingers where live-aboards want to have a gate.

Mr. Barr said that is another idea to have some gated areas and some non-gated areas.

Comment - She would like Docks & Harbors staff to acknowledge that security is a top priority for all boat owners and staff needs to hear feedback from all the boat owners that are paying monthly and annual dues.

Comment - Have a night watchman.

Comment - The rates will increase depending on what type of security is installed. He suggested to take responsibility and confront individuals that do not have boats in the Harbor. The outside community has a right to this Harbor also and he wanted to have the opinion of the City Attorney on restricting access. He would like the status on that.

Comment - She would be willing to pay more to have better security in the Harbor. She said she will not confront anyone.

Mr. Colon said the number one priority is to not put yourself in harm's way. Call dispatch and be a witness.

Comment - Access and surveillance is needed, but on a smaller scale would be adding lighting to the parking lot.

Mr. Colon said lighting is part of access. It affects access and surveillance.

Comment - Running camera's throughout the Harbor is going to be a lot of money. Lighting can be installed on less of a budget in less time and require less man power. Criminals don't like light.

Comment - You have to have a driver's license to use the public roads in your car. He suggested to have a pass that you use to check in at the top of the ramp and your picture is taken.

Question - Can someone call in an anonymous police report and the police still show up?

Mr. Colon said yes. The call would be on a priority scale based on what the incident is, but the officer is required to show up and confirm. If more information is needed, you could be contacted by dispatch, but you can still ask to remain anonymous.

Mr. Colon said he would be happy to do a personal assessment on anyone's boat that wants one.

Mr. Barr said he suggested to send any access ideas to Docks & Harbors staff and they can be discussed at the next live-aboard meeting. Depending on what other ideas are brought forward, there could be a voting exercise. After that is finalized we will then move on to the next topic.

Comment - Get to know the other boat owners on your finger and also secure your property. More sets of eyes are better than one set of eyes. Get along with your neighbor. More lights in the parking will be an excellent help.

CBJ Docks and Harbors Board
SPECIAL BOARD MEETING MINUTES
For Thursday, August 24th, 2017

Mr. Barr asked for a show of hands to add a sub topic of neighborhood association or “next door” app to crime and security. He said if the group does want this, he will come back to the next meeting with a list of options.

8 people in the room raised their hands. No one raised their hands as being opposed.

This sub topic will be added after the owner/renter sub topic.

Mr. Creswell said the next meeting will be scheduled for 1 ½ hours.

Adjournment - Meeting adjourned at 6:16 p.m.