Date: January 24, 2012

From: Chairman, Subcommittee

To: Docks and Harbors Board

Subject: Report on Public Information Meetings on Terminal Staging Area Construction Project from January 19<sup>th</sup> Subcommittee Work Session.

Overview: The Docks and Harbors Department hosted informational meetings on December 15, 2011 and January 12, 2012. The meetings were held to better explain the planned improvements, operational changes and ordinance regulations associated with the Terminal Staging Area Construction Project. The agenda included a welcome by the Chairman of the Docks and Harbors Board, an introduction by the Port Director, an update on the project by the Port Engineer, an overview on waterfront vendor permits by the Port Administration Assistant and a summary of enforcement issues by the Harbormaster and Operations Maintenance Supervisor.

Issues: The following is a summary of public testimony and comments received, including recommended action.

1. Taxi Issues. The proposed parking lot design included two taxi spaces adjacent to B Zone parking near South Franklin Street. Taxi operators expressed concern about the number of spaces, visibility and proximity to the docks. There was concern too many taxi spaces have been lost with the loss of on street parking and the loading zone. Discussions also included concern about taxis using taxi spaces and B Zone spaces to sell tours. Since the early 1990s there have only been two designated taxi spaces on the street. While taxi operators can purchase B Zone spaces, they are only permitted for picking up passengers who have pre-sold tours.

Recommendation: Assign two designated meter-only taxi spaces in the new on site parking lot.

2. Vendor Booth Consolidation. The proposed construction project included both movement and consolidation of the two vendor booths currently located in front of the Port/Customs Building and new Visitor Center to a single booth location on the Cruise Ship Dock in 2014. The vendor booths at near Marine Park would be unaffected. There were several letters and numerous comments about the potential for significant loss of revenue associated with this proposal due to loss of visibility, especially when no ships are docked at the Cruise Ship Terminal and if passenger foot traffic from the AJ and Princess Dock bypass the proposed vendor booth location. Currently the highest sales are experienced by the booths in front of the Port/Customs Building. Additional comments were received recommending increasing auction deposits to discourage auction abuses, currently the required deposit is \$5,000. Reports of vendor booth issues was down significantly from

2010, however there were still several reported violations, which were handled informally. It was recommended that formal citations be issued for future violations

Recommendations: a. Keep three vendor booth locations, one at Marine Park, one at the Cruise Terminal (seaward of the new Visitor Center) and one in front of the Port/Customs Office. b. Increase the deposit for the vendor booth auction for the 2013 season. c. Issue citations instead of warnings for vendor booth improprieties.

3. Cruise Representative Booth. It was recommended that small covered booth be built and placed near the head of the pier for use by cruise ship representatives and tour company dock representatives.

Recommendation: Research the cost to design and build a booth for both cruise ship docks.

<u>4. Bus Operations</u>. There were several concerns expressed about A Zone bus turning radiuses and their ability to successfully navigate the turns out of the A Zone parking lot and into shuttle/drop off lot. There was also concern about safety associated with backing up from the A Zone parking lot and excessive loitering in the A/B parking areas.

Recommendation: The Port Engineer will investigate reducing the size of the median near the transformer and verify computer modeling for buses entering/exiting the lots.

<u>5. A/B Zone Parking</u>: There is concern expressed that there will be flow and traffic issues associated with the A/B Zone parking.

Recommendation: The Port Engineer will review turning radiuses to ensure sufficient. Assignment of taxi spaces to assigned parking will allow for two additional B Zone Spaces. Port Operations Department will monitor to ensure no excessive loitering.

<u>6. Crew Shuttles</u>. The number of crew shuttles has increased over the years. There were several recommendations to provide either dedicated parking or find space for additional parking.

Recommendation: Investigate the availability of additional parking and possibility of consolidating Crew Shuttle pick-up at a central location to reduce congestion.