

CBJ DOCKS & HARBORS BOARD
OPERATIONS COMMITTEE MEETING AGENDA
For Tuesday, April 20, 2010

- I. Call to Order (5:00 p.m. at the **AURORA HARBOR OFFICE**).
- II. Roll Call (Etheridge, Jardell, Jebe, Preston, Wostmann, and Williams).
- III. Approval of Agenda.

MOTION: TO APPROVE AGENDA AS PRESENTED OR AMENDED.

- IV. Public Participation on Non-Agenda Items (not to exceed five minutes per person or twenty minutes total).
- V. Approval of Previous Meeting Minutes.
Presentation by the Committee Secretary

Public Comment.

MOTION: TO APPROVE THE MARCH 16, 2010 OPERATIONS COMMITTEE MEETING MINUTES AS PRESENTED OR AMENDED.

Committee Discussion/Action.

- VI. Items for Action.
 - 1. Marine Park Plaza and Juneau Maritime Festival
Presentation by Harbormaster

Public Comment

MOTION: TO BE DEVELOPED AT THE MEETING

Committee Discussion/Action

- VII. Items for Information/Discussion.
 - 1. TSA K-9 Unit
- VIII. Staff & Member Reports.

IX. Committee Administrative Matters.

1. Next Operations Committee meeting – May 18, 2010

X. Adjournment.

MOTION: TO ADJOURN THE OPERATIONS COMMITTEE MEETING.

CBJ DOCKS & HARBORS BOARD
OPERATIONS COMMITTEE MEETING MINUTES
For Tuesday, March 16, 2010

I. Call to Order

Chair Ms. Jebe called the Operations Committee Meeting to order at 5:20 p.m. in the Aurora Harbor Office.

II. Roll Call

The following Committee Members were present: Ms. Jebe, Mr. Etheridge, Mr. Preston, Mr. Williams and Mr. Jardell.

Also in attendance via teleconference was: Mr. Wostmann

Also in attendance were the following: Mr. Stone – Port Director and Mr. Benner-Harbor Master

III. Approval of Agenda.

Mr. Stone said he would like to add to Items for Action following:

2. Coeur Alaska Temporary Loading Permit for Echo Cove.

Mr. Stone said now the order will be as follows: 1. Loading Zone Regulations, 2. Kensington Trial Boat Run, 3. Storage Fee Discount for Reserved Moorage Holders, 4. Discussion of Mail Boxes.

MOTION by Mr. Etheridge: TO ASK UNANIMOUS CONSENT TO APPROVE THE AGENDA AS AMENDED.

The motion passed without objection.

IV. Public Participation on Non-Agenda Items.

There was no public participation.

V. Approval of Previous Meeting Minutes.

MOTION by Mr. Williams: TO ASK UNANIMOUS CONSENT TO APPROVE THE FEBRUARY 16, 2010 OPERATIONS COMMITTEE MEETING MINUTES AS PRESENTED.

The motion passed without objection.

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VI. Items for Action.

1. Proposed Change to the Loading Zone Regulations:

Mr. Stone said in the packet there is a proposed amendment for CBJ Docks & Harbors B Zone Permit Regulations submitted by Dennis Harris He would like us to allow taxi cab companies to pick up passengers in the loading zone areas.

Mr. Stone said this would cause too much congestion and it would not be fair for those companies who have paid for the B Loading Zone Permits. This allows them to sell tours and fares out of their booths and also gives them the permit to use the loading zone area. He said Mr. Harris wanted to be able to go to the loading zone and pick up passengers. Mr. Stone had asked the Port of Juneau staff who works in the summer for their opinions. The staff has opposed this change. They know it would cause too much congestion. There are people who have spent a lot of money on waterfront sales permits and this would not be fair to those people.

Mr. Preston asked if currently, the taxis are not allowed sell in the parking lot. Mr. Stone said the regulation is to allow only those people who have B loading zone permits.

Ms. Jebe asked if the taxi cab drivers could drop passengers off in the loading zone. Mr. Stone said if they have a loading zone permit they can or they have to go to their own designated taxi cab areas to load and unload passengers.

Mr. Wostmann said Mendenhall Taxi is a waterfront and sales permit holder. What privileges does this give them it won't give other cab companies. Mr. Stone said the permit allows them to sell fares through the booth on the dock. They still can not load and unload passengers in the loading zone even though they have purchased a permit.

Public Comments:

Carol Pitts
Orca Enterprises
P.O. Box 35431
Juneau, AK 99803

She said they oppose the taxi cab services having any kind of permission to use the "B" Loading Zone for their fare pick up and drop offs. This is unfair to those companies who have paid a lot of money to receive their "B" Zone Permit so they will have access to pick up and drop off their passengers.

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Public Comments: (continued)

Mrs. Pitts said they would like to be on record as opposing the change to the B Loading Zone Regulations. The buses are restricted to a 10 minute wait time and they are required to circle if extra time is needed. Cruise shuttles rarely comply with this regulation and drivers fear taxis would not comply either. The bus drivers do not need a vehicle stopped in front of them, refusing to move their vehicles while waiting for a fare, or having anxious people dashing in front of their busses.

Hopefully the Harbor Board will identify this request as a safety issue and deny the request of the taxi companies to access the CBJ Loading Zone Docks.

Mr. Preston asked since the cab companies have designated areas are they still using the permitted areas. Mrs. Pitts said if they get flagged down they will stop and pick up a fare in the loading zones.

Greg Pilcher
Whale Tales
1752 Glacier Ave.
Juneau, AK 99801

Mr. Pilcher said he is opposed to this regulation being passed. One of the issues is the congestion at the loading zone. The taxi companies should have to purchase permits like the other companies.

Jeff Fanning
Liquid Alaska Tours
634 6th Street
Juneau, AK 99801

Mr. Fanning purchased the rights to lease space from the City and Borough of Juneau on the Waterfront of three downtown cruise ship locations. Mr. Fanning would like to be on record opposing the change to allow taxi companies to sell tours in the specified zones. We have paid a large sum of money to lease the current space in order to sell our tours. If the cab companies want to have closer access to the tourist then they need to purchase a waterfront and sales permit.

Frank Rich
MGT Tours
Juneau, AK 99801

If the cabs want access to the prime locations for the tourist then they should have to pay like everyone else.

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MOTION BY Mr. Etheridge: TO ADMEND 05 CBJAC 10.060 TO ALLOW TAXICABS A CURRENT B ZONE COMMERCIAL PARKING PERMITS AND ASK UNANIMOUS CONSENT.

The motion failed and was opposed unanimously by all five board members.

2. Coeur Alaska Temporary Loading Permit for Echo Cove.

Mr. Stone said Mr. Clyde Gillespie asked to do a trial run to transport workers from Echo Cove to the Kensington Mine. They will be using a small landing craft at Echo Cove 10 times a week.

The temporary dates would be from March 21, 2010 to May 7, 2010.

They would load and unload passengers next to the CBJ Launch Ramp on the beach.

They would have a Passenger for Hire Permit. This would be a temporary trial run for them to see if it works out well. If it works well they would look into a more permanent situation.

Mr. Wostman asked if the trial run is successful and they decide to continue transporting the employees long-term would they use the beach to load and unload or would they want to use the Launch Ramp.

Mr. Gillespie said they would continue to use the beach. They are currently using the Aldersheim Lodge for overnight moorage and transporting employees during the day from Statter Harbor.

During the winter time the weather has caused them to not be able to make runs since the sea can be rough. They have used helicopters to transport the employees to and from the mine.

Transporting from Echo Cove would be easier on the employees.

Mr. Etheridge asked what type of vessel they would be using.

Mr. Gillespie said they will use a catamaran. The bus will bring them out in the morning and come back to pick them up in the evening.

Mr. Wostman asked if employees would be leaving their own vehicles at Echo Cove.

Mr. Gillespie said employees should not be bringing vehicles to Echo Cove since they have transportation through work.

Mr. Benner said The Department of Transportation is responsible for maintaining the road to Echo Cove in the winter time. He said last year when we had a lot of snow they only plowed about 10 miles.

Mr. Benner said maintaining the road would not be the Harbor Departments responsibility.

Mr. Benner said that on April 15, 2010 there is a full moon and there is a Hooligan fish run so please be aware there will be a lot more traffic at Echo Cove. Mr. Gillespie said his company was aware of the Hooligan Run.

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OPERATIONS COMMITTEE MEETING MINUTES**

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2. Coeur Alaska Temporary Loading Permit for Echo Cove. (Continued)

MOTION by Mr. Etheridge: TO APPROVE THE TRIAL BOAT RUN FROM MARCH 21, 2001 TO MAY 7, 2001 FROM ECHO COVE AND ASK UNANIMOUS CONSENT

Motion passed without objection

3. Storage fee discounts for Reserved Moorage Holders.

Mr. Benner said at this time the fee for storage is .50 cents per square foot. He would like to adjust this rate for those patrons with permanent slip assignments. The new rate would be .25 cents per square foot for at least one item. Mr. Benner said in some cases it can cost more to store an item like a big vehicle or a boat with a boat trailer then it would be for the monthly moorage on their boat.

Mr. Etheridge asked if we allow storage of vehicles if this will allow more long term parking.

Mr. Benner said there will be long term parking spots and they will be limited.

Mr. Williams suggested we have a spread sheet for all storage items and when they sign up for storage, we ask for drivers license to make sure the registration is owned by the correct person.

Mr. Etheridge suggested that we allow the fishing vessels to store their crab pots, nets and other equipment. We should not be over occupied with vehicles, boats, and trailers.

Mr. Wostman said he is concerned about non marina items to be stored. We should not be in competition with other storage companies. He said we should be careful not to be over occupied with a junk yard of vehicles that do not run.

Mrs. Jebe asked if we have a liability form for the storage area.

Mr. Benner said we do have a liability form for patrons to fill out.

MOTION by Mr. Etheridge: TO HAVE THE STAFF DRAFT UP A REGULATION TO SEND TO THE BOARD FOR THE PROPOSED ADMENDMENT FROM THE HARBOR MASTER TO CREATE THE .25 CENTS PER SQUARE FOOT FOR ONE ITEM TO BE STORED FOR ASSIGNED SLIP HOLDERS ONLY AND ASK FOR UNANIMOUS CONSENT.

Motion passed without objection.

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4. Discussion of Mail Boxes.

The post office told Mr. Benner the mailboxes are the Harbor Departments to manage and maintain. He said he is sure there are a few people who have been using the mail boxes for years and are not a harbor patron and do not live onboard any boats. One individual who lives in Virginia called Mr. Stone regarding his mail box. He has not lived in Juneau for 10 year that Mr. Stone is aware of, and he use to live in the harbor before he moved. The issue Mr. Benner noticed is possibly that these mail boxes could be used for fraud purposes.

Mr. Benner said the Post Office told him in the future these boxes will be taken out permanently.. It will be our responsibility to manage and assign these boxes for our Harbor patrons who qualify for them. He wanted the Harbor Board to be aware of this change for regulatory reasons. The people who are assigned boxes should either own a boat in the harbor or be living onboard one. If they do not qualify for a box then we will inform them to return the keys or we will change the locks immediately.

Mr. Benner said we have 36 boxes and we have a list of the boxes that are vacant and could be assigned. The office employees are having to deal with a lot of letter mail and some items that will not fit into the boxes. It does take time for the staff to call people and let them know they have mail to be picked up.

Mr. Stone said the fraud situation that could be going on with any of these boxes is one reason that we need to manage them.

Mr. Preston said this would be a policy change. To manage these boxes and can we actually discontinue service.

Mr. Wostman said he feels that we should have this service available

Mr. Stone said we are going to research further and report it back to the next operations meeting.

VII. Items for Information/Discussion.

Mr. Benner said the staff did a great job improving the grid. They filled between the planks with gravel and tightened down all of the loose bolts.

After all of the work to make the grid look so nice the "Sand Island" owned by Global Offshore Diving was stuck on the grid. They had a tug boat pull them off of the grid And in the process part of the grid was ruined. They will be charged for the materials to repair that section of the grid.

He said Heidi, Ronda, and Laurie have been looking over the accounts that have been 60 to 90 days past due and estimated dollar amount of \$250,000.00 dollars in accounts receivable including the vessels we are auctioning off on March 29, 2010.

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VII. Items for Information/Discussion. (Continued)

Mr. Benner said there will be an out cry auction for the boats that have been impounded. The viewing of the vessels will be on March 24, 2010 from 1:00 -3:00 pm and the auction will be on March 29, 2010. Registration is at 9:00 am and the auction starts at 10:00 am.

VIII. Staff & Member Reports.

Mr. Benner said the boat show is at Centennial Hall this weekend. The Coast Guard Industry Day is on March 18, 2010. The Harbor Department will be providing with the food and beverages for this event.

IX. Committee Administrative Matters.

Next Operations Meeting is scheduled for April 20, 2010 at 5:00 p.m. at the Aurora Harbor Office.

X. Adjournment.

MOTION by Mr. Etheridge: ASK TO ADJOURN THE MARCH 16, 2010 OPERATONS MEETING AND ASK UNANIMOUS CONSENT.

The motion passed without objection.

The meeting ended at 6:40 P.M.

14 April 2010

MEMORANDUM

From: Harbormaster, Phil Benner
To: Operations Committee

Subject: Marine Park Plaza and Juneau Maritime Festival

1. The Juneau Economic Development Council is requesting use of Marine Park Pavilion and Plaza for the Maritime Festival. This would be on the 22nd of May from 11am to 5pm. There is no cruise ship at the dock on that day. We would shut down the Brickyard, provide electric, water, security, trash and other services as requested. There will be costs associated with this and I wanted to make you aware that this is happening and that unless otherwise directed I will pass this cost on to the JEDC.
2. Attached is the letter of request from JEDC to Kim Kiefer and related email traffic.
3. Any question please contact me at 586-5255.

Roy McLeod

From: Phil Benner
Sent: Wednesday, April 14, 2010 11:54 AM
To: Roy McLeod
Subject: FW: FW: Marine Park Plaza and Juneau Maritime Festival
This will be the enclosure with the JEDC memo.

Phil Benner
Juneau Harbormaster
586-5255

From: Heather Brandon [mailto:hbrandon@jedc.org]
Sent: Tuesday, April 13, 2010 4:36 PM
To: Phil Benner
Cc: Jessalynn Rintala; Joe Nava; John Stone
Subject: Re: FW: Marine Park Plaza and Juneau Maritime Festival

Great - how about a walk-around the marine park plaza on Friday at 10 am?
heather

On Tue, Apr 13, 2010 at 4:04 PM, Phil Benner <Phil_Benner@ci.juneau.ak.us> wrote:
Hi Heather,

If you have time either tomorrow or Friday we could get together and walk the facility before your meeting on the 20th. I will attend that meeting and round up the information you are requesting before the 20th. Electric, water, security are things that are billable. I will have to check on the availability of the vendor booths as we have to sand, clean and varnish them before the cruise ship season. I will locate a facility layout and bring that with me also.

I look forward to working with you. Give me a call with a time to meet.

Phil Benner

Juneau Harbormaster

586-5255

From: Heather Brandon [mailto:hbrandon@jedc.org]
Sent: Tuesday, April 13, 2010 3:41 PM
To: Phil Benner
Cc: Jessalynn Rintala; Kim Kiefer
Subject: Re: FW: Marine Park Plaza and Juneau Maritime Festival

Thanks, Kim.

Hi Phil - Thank you for letting us utilize the Marine Park Plaza, and yes, it is us who have rented the Mark Park Pavilion from Mindy at CBJ Parks for May 22.

4/14/2010

It sounds like you have a bunch of questions/suggestions for us, and we've never done an event like this before, so all the good ideas and suggestions you have are welcome. We haven't thought about event security, for example, so if you would like to suggest what you think we will need, that would be appreciated.

On our end, we'd really like to get a map of the Marine Park Plaza and the dimensions, so we can envision event set up. Also, what is the water and electricity availability? We want to have a few food booths, that will presumably need electricity. And we have a USCG Flood Damage Control Trailer (simulator) which uses a fire hydrant (but not too much water!). I guess we need to go down there and look at the site, but if you have a good map with dimensions and location of hydrants and electric outlets, that would be super.

Thanks, Phil and I look forward to working with you. Our next general planning meeting is Tuesday April 20 from 11 am to noon at JEDC (612 Willoughby Ave, next to bowling alley). You are welcome to come to that.

Heather

PS John Stone's email below said to include Joe, but I don't know who that is and don't see his email address below. Could you forward this on to Joe?

On Tue, Apr 13, 2010 at 2:20 PM, Kim Kiefer <Kim_Kiefer@ci.juneau.ak.us> wrote:
Hi Heather and Phil,

Now you have each other's email addresses and I'll step out of the middle and let the two of you coordinate the plaza activities for May 22nd.

Kim

From: John Stone
Sent: Monday, April 12, 2010 9:28 AM
To: Kim Kiefer; Marc Matsil
Cc: Phil Benner
Subject: RE: Marine Park Plaza and Juneau Maritime Festival

Phil and Joe do not see any use conflicts with use of the plaza on May 22. They did note that Mindy Meyers has a reservation for Marine Park on that day. We presume it is for this same event.

Also, there are a bunch of logistics that need to be figured out such as contact persons, trash management, facility cleanup, security, facility damage, etc. Phil suggested they work directly with him and Joe.

John

From: Kim Kiefer
Sent: Friday, April 09, 2010 2:36 PM
To: John Stone; Marc Matsil
Subject: RE: Marine Park Plaza and Juneau Maritime Festival

4/14/2010

Thank you.

From: John Stone
Sent: Friday, April 09, 2010 2:21 PM
To: Kim Kiefer; Marc Matsil
Subject: RE: Marine Park Plaza and Juneau Maritime Festival

It should not be a problem from our perspective. I am checking with Phil and Joe and should hear back from them soon.

From: Kim Kiefer
Sent: Friday, April 09, 2010 12:51 PM
To: John Stone; Marc Matsil
Subject: FW: Marine Park Plaza and Juneau Maritime Festival

John,

Do you see any reason why they can't use the Marine Park Plaza area since there isn't a ship at this dock?

Thanks
Kim

From: Brian Holst [mailto:bholst@jedc.org]
Sent: Friday, April 09, 2010 11:59 AM
To: Kim Kiefer
Cc: Brandon, Heather (JEDC); Jessalynn Rintala
Subject: Marine Park Plaza and Juneau Maritime Festival

Dear Kim,

The Juneau Economic Development Council is spearheading the first annual Juneau Maritime Festival on May 22, 2010 to celebrate all things maritime. We intend for the festival to run from about 11 am to about 5 pm. Downtown is an ideal location, and we have reserved the Marine Park Pavilion from your parks department. We anticipate over 200 people at any given time, if the weather is good that day, and utilizing the space around Marine Park Pavilion would be ideal. There is no cruise ship at the dock in front of the library on May 22, so the festival goers will have a nice view of the water.

Space for food vendors, informational booths, and demonstrations nearby Marine Park Pavilion is needed. We would like to utilize the bus parking/waiting space that is located between Marine Park Pavilion and the downtown library building. Additionally, the dock space there would be a good location for festival goers to walk, eat, read the interpretive signs, look at informational booths, and enjoy the view. If we could incorporate the bus parking lot and the dock into the festival space, that would provide us with an excellent downtown location for the Juneau Maritime Festival. We would likely need time to set up and break down, so the hours for utilizing these spaces would be from 9 am to 7 pm on May 22.

In summary, we are requesting the use of the bus parking area between Marine Park Pavilion and the library for food, information, and demonstration booths, and use of the dock space in front of the library for people to walk around and for informational booths.

Thank you for considering this request.

4/14/2010

Regards,

Brian

Brian Holst
Executive Director
bholst@jedc.org

Juneau Economic Development Council
612 Willoughby Avenue, Suite A
Juneau, Alaska 99801

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Heather Brandon
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(907) 523-2324

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Heather Brandon
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612 W. Willoughby, Ste. A
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(907) 523-2324

4/14/2010

2 April 2010

MEMORANDUM

From: Harbormaster, Phil Benner
To: Operations Committee

Subject: TRANSPORTATION SECURITY ADMINISTRATION (TSA) K-9 UNIT

1. This year the TSA has an K-9 Unit that will be working the cruise ship docks and other dock areas. This is a new asset for the Southeast Alaska. They will not be in Juneau all the time but will be dividing time between other security areas in the Southeast (i.e. airports, ferries, container docks, etc). Just wanted to make you aware in case people had questions.

Encl: TSA K-9 info



Transportation
Security
Administration

To: Industry

From: Franco D'Angelo

Date: March 24, 2010

Re: K-9 Safety and "DO NOT PET" Policy

Dear Security Partner,

Since the deployment of the Transportation Security Administration Explosive Detection Canine Teams began in 2008, we have observed that members of industry and the public are understandably curious about our working dogs and have attempted to pet and interact with the animals. We would like to take this opportunity to educate industry and stakeholders regarding canine safety and TSA's **"Do Not Pet"** policy.

Working dogs have caused injuries to persons due to lack of education and complacency as it relates to canine safety. TSA's goal is to eliminate the number of safety incidents by providing industry with the necessary information prior to any interaction with our working dogs.

The attached, non-SSI presentation is to serve as an outreach document to transportation security professionals in regards to working dogs and how to act (and how not to act) when canine teams are encountered during their official duties in various environments.

This presentation, titled **"K9 Safety Briefing"** is for Industry/External use and should be provided to anyone who will be interacting with the canine teams. In particular, the canine teams will be spending time in all areas of airport terminals, in air carrier warehouses, baggage make-up areas, in SIDA and AOA operational areas, on commercial aircraft, and airport properties such as curbs and parking lots. You may also see the canine teams at maritime locations, rail facilities, off-airport cargo facilities, and other areas where the use of a Explosive Detection Canine Team is warranted. The canines and their handlers will be interacting with stakeholders and industry on a daily basis. Sharing this briefing with those individuals who will be around the canine teams will reduce the potential for any canine safety incidents.

Thank you for your cooperation.

Should you have any questions, please contact:

TSI-EDCH, Franco D'Angelo at 907-209-4797

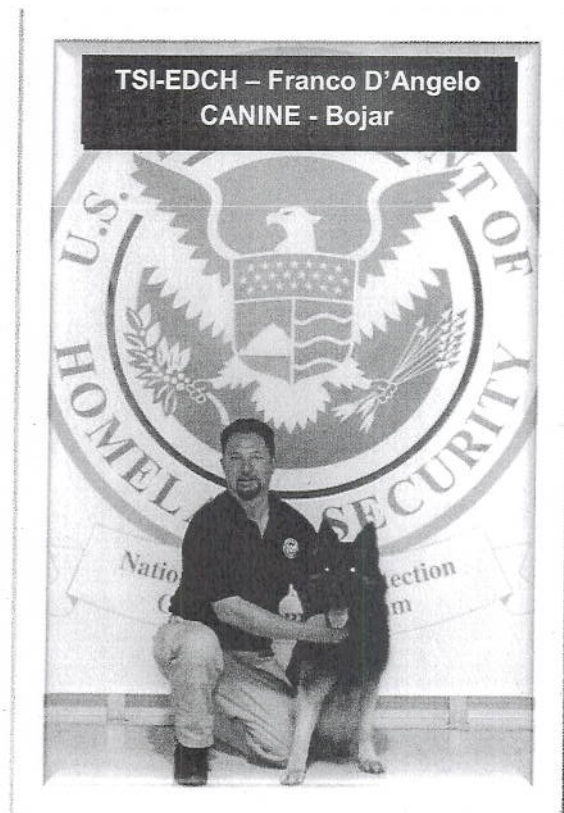
TSI-EDCH, Mario Redfearn at 907-209-6181

March 24, 2010

Industry,

On January 2, 2010 Transportation Security Inspectors, Mario Redfearn and Franco D'Angelo departed Juneau to begin the TSA 10-week Canine Handler Training Program at the Lackland air force base in San Antonio, Texas. During those 10-weeks handlers were introduced to their dogs and trained on everything from canine care to explosive detection in a variety of environments.

Now that the training is complete we are proud to announce the return of our Southeast Alaska Multi-modal Certified Canine Handlers and their Certified Explosive Detection Canines, Blacky and Bojar.



The teams will be primarily based in Juneau, Alaska. However, as multi-modal Inspectors they will be traveling throughout Southeast Alaska and will eventually be available to work with local, state, and federal agencies and will assist with activities through all modes of transportation.

We look forward to working with you.



Transportation
Security
Administration

TSA Canine Program: Safety Briefing

Airport, Airline, and Mass Transit employees

Program Background

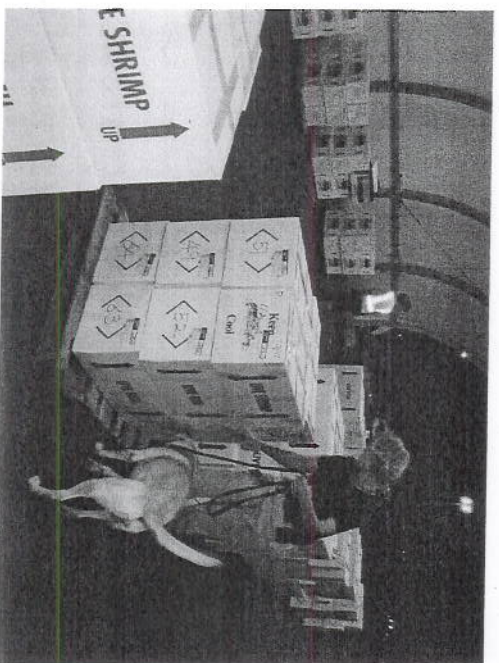
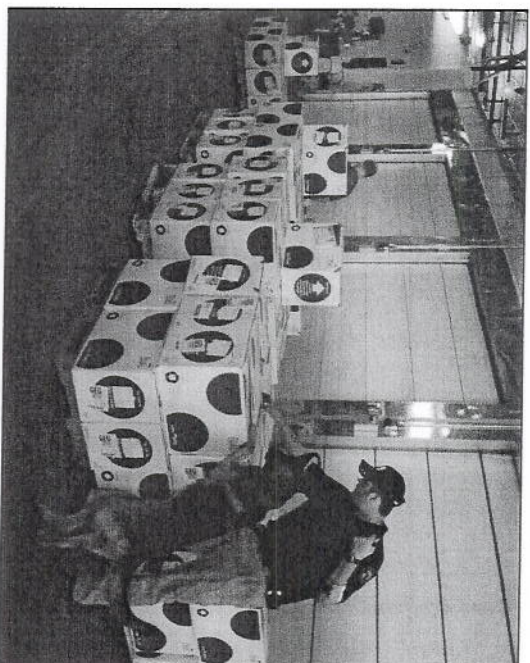


- Cargo Canine Teams
 - Canine teams deployed to the top cargo volume airports, dedicated to screening air cargo
 - Team consists of TSA Inspector and canine
 - Primary focus is to screen large cargo consolidations originating on domestic and international passenger flights
- Multi-Modal Teams
 - Canine teams deployed to airports with no law enforcement canine teams
 - Team consists of TSA Inspector and canine
 - Primary focus is to respond to security incidents to include unattended baggage, sweeping aircraft and terminals, etc...
- FAM VIPR Teams (Federal Air Marshal)
 - Canine teams are based at FAM field offices
 - Team consists of Federal Air Marshal and canine
 - Primary focus is to enhance TSA's VIPR program with explosive detection capabilities

Canine Training Information



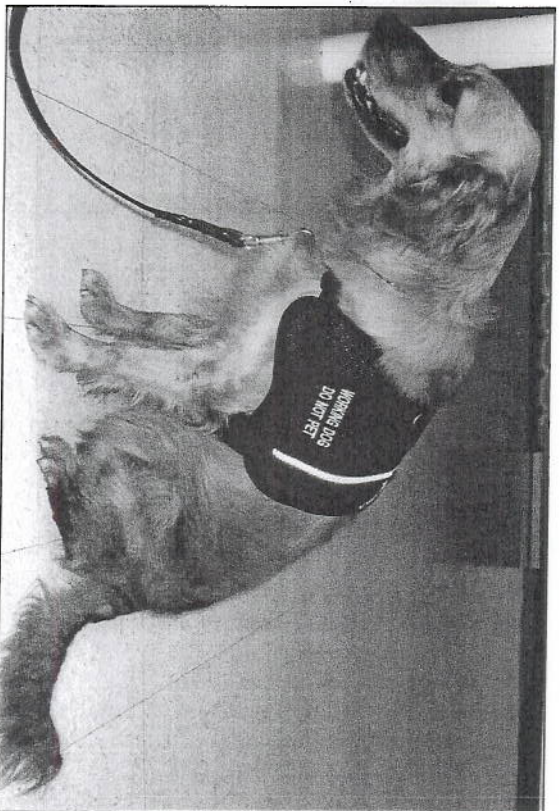
- TSA canines are trained to detect explosive odor
- TSA canines are **not** trained to be aggressive
- Handler and canine attend a 10 week training course
- TSA canines are chosen because of their high energy and high drive
- TSA canines are working canines and **not** pets
- TSA canines are most effective when praise and reward come from the handler only
- Do **not** give dog treats to TSA canines
- Limit distractions when the canine is working
- The handler is responsible for maintaining control of the canine



TSA's "No Petting Policy"



- Working canines become very territorial and protective of their handler, their vehicle, and other areas.
- TSA Canines will wear a "Working Dog—Do Not Pet" vest while working (excluding FAM VIPR Teams)



**You should never attempt to
pet a TSA canine!!**

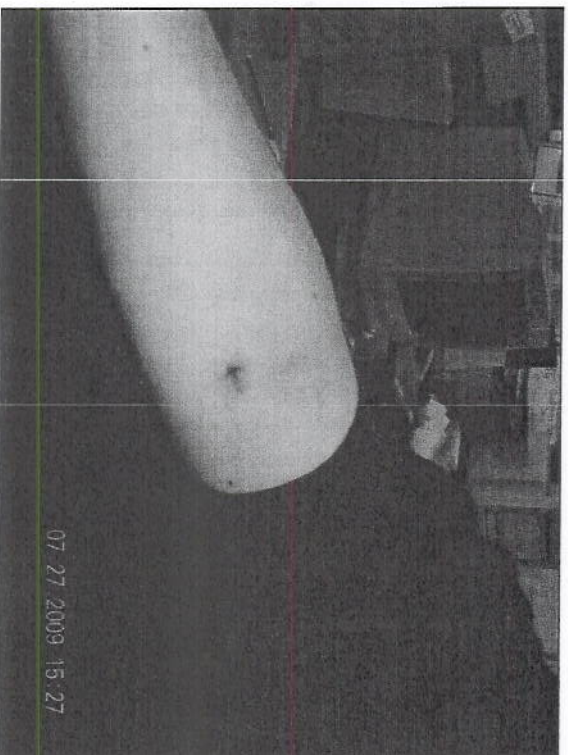
Dog Bite Statistics

- A survey by the CDC concluded that dogs bite more than 4.7 million people annually.
- Almost 800,000 bites per year -- one out of every 6 -- are serious enough to require medical attention.
- All canines have teeth in their mouth, which gives them the capability to bite

Recent Dog Bite Incidents



- K9 Handler is talking with an airline employee. Canine is on a loose leash and is allowed to walk behind the airline employee, where he bites the airlines employee's leg.
- K9 team completes cargo screening and begins to gather air waybill information. Handler is busy writing. The canine is on short leash. An airline employee approaches from the side and reaches down to pet the canine. The canine bites the airline employee in the arm.



Remember...



Dogs cannot bite when they cannot reach

