

JUNEAU POLICE DEPARTMENT

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INFORMATION RELEASE

Subject: 911 Outage

Date: 10-13-2010

From: Lt. Kris Sell

Case or Incident: 2010-039388

Summary:

On October 13, 2010 at about 1:02 am, the Juneau Police Department's E-9-1-1 system experienced a minor audio failure. For a period of about an hour, dispatchers had to attempt to re-contact E-9-1-1 callers. The problem was corrected and ACS has made some equipment adjustments to ensure the problem does not occur again.

All factual allegations contained in this release are based upon preliminary investigation and are subject to change or clarification as the investigation continues. Any charges reported in this release are merely accusations and all persons named in this release are presumed innocent unless and until proven guilty.

*** END OF STATEMENT ***

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