

JUNEAU POLICE DEPARTMENT

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INFORMATION RELEASE

Subject: New Service-‘Ask a Dispatcher’ Date: Tuesday September 22, 2009

From: Lt. Kris Sell

Case or Incident #: N/A

Summary:

The Juneau Police Department Communications Unit is offering a new interactive service for the citizens of Juneau. The purpose is to provide assistance to residents who are struggling with quality of life issues that are of great impact but don't rise to an emergency where it would be appropriate to call 9-1-1.

Every day JPD dispatchers take calls about nuisances, legal concerns, and family issues to name a few. Dispatchers are experts at finding information and assistance for those citizens, especially if they have time to research the issue between 9-1-1 calls for fire, medical, and law enforcement services.

JPD now has a link on the department's website for 'Ask A Dispatcher' to make it as easy as possible for residents to use JPD's problem-solving, help-finding, straight talking experts. You can benefit from accessing over fifty years of experience with every issue Juneau has to offer!

Questions from Juneau residents and the answers will be posted on a blog, in case someone else has the same question. JPD reserves the right to edit questions to provide for brevity and family appropriate content.

Our motto is, "Don't call 9-1-1 for the 411, but do 'Ask a Dispatcher'."

Any charges reported in this press release are merely accusations and the defendants are presumed innocent unless and until proven guilty.

***** END OF STATEMENT *****

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