

JUNEAU POLICE DEPARTMENT

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INFORMATION RELEASE

Subject: New E911 System

Date: July 9, 2007

From: Cindee Brown-Mills

Case or Incident # N/A

Summary:

Tomorrow, July 10, 2007, the City and Borough of Juneau Police Department will be transitioning over to a new 911 system using Enhanced 9-1-1 (E911) equipment. We expect a smooth transition without service interruption so that when telephone users dial 9-1-1 they will connect to emergency service. As of this press release, all local wireless and wire line telephone carriers have not successfully completed testing of the new system. ACS, ACS wireless, Alaska Digitel and GCI have all successfully tested their systems and are ready for the transition. Dobson (Cellular One) is currently testing their system and expects to be ready for transition tomorrow. It is very important to note that we do not need telephone users to test their phones, as we have already done extensive testing.

Besides upgrading software and hardware, transition to the new E9-1-1 system will enable emergency dispatchers to answer incoming E9-1-1 calls from alternate locations and will enable the police department to move forward with technology to process wireless call information. We expect to receive a caller's call back numbers from wireless providers within six (6) months. Although it will take additional time to implement, we also anticipate the ability to map a cell phone caller's location.

The project upgrade, which began in March of this year, was funded with Homeland Security grant funds and E9-1-1 surcharge funds.

Any charges reported in this press release are merely accusations and the defendants are presumed innocent unless and until proven guilty.

***** END OF STATEMENT *****

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