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**MEMORANDUM**

**TO:** CBJ Assembly Committee of the Whole  
**FROM:** Scott Ciambor, Chief Housing Officer  
*Scott Ciambor*  
**DATE:** June 8<sup>th</sup>, 2017  
**SUBJECT:** Housing & Homeless Information for Task Force

Included in this note are details on housing and homelessness services that are currently available in Juneau.

**1. Summary of Most Recent Homeless Counts & Surveys**

Point In Time Homeless Count  
 January 2016 & 2017

Point In Time Count Results – Juneau January 2016 & 2017		
Point In Time Count	2017	2016
Unsheltered	59	51
Emergency Shelter	56	77
Transitional Housing	100	83
Total	215	211
<b>Subpopulations</b>		
Chronically Homeless	35	0
Veterans	17	2
Youth (total)	15	6
Unaccompanied Youth	11	6
Parenting Youth Households	4	N/A
Adults with Serious Mental Illness	56	3
Adults with a Substance Use Disorder	63	15
Victims of Domestic Violence	30	9

Data available on [Affordable Housing Commission Page](#) and [Public Tableau Map](#).

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### What does all this information mean?

- For grants that address housing or services for the homeless, the 2017 PIT#'s should be cited as official.
- There were improvements made in data collection in 2017 allowing for more accurate subpopulation data.
- Data will continue to improve and can provide insight on where to focus funding.

### Quick Analysis

- A slight increase in overall homeless and unsheltered persons between 2016 & 2017 in Juneau.
- **35 Chronically Homeless**, a [complicated measure that needs its own flowchart](#). But, that indicates many individuals in Juneau that are hard to house with super complex needs.
- **Highly Traumatized**: Of the 215 individuals, 149 self-reports of serious mental illness, substance abuse, or domestic violence.

**Highest per capita homeless population in the State (likely):** Using the PIT Public Tableau map, you will notice that of Anchorage (1,128 homeless; pop. 299,037), Fairbanks (248 homeless; pop. 98,957), and Juneau (215 homeless; pop. 32,739), Juneau has the highest number of homeless per capita and almost twice as much per capita than Anchorage.

#### **Chronically Homeless (from 24 CFR 578.3)**

(1) An individual who:

- (i) Is homeless and lives in a place not meant for human habitation, a safe haven, or in an emergency shelter; and
- (ii) Has been homeless and living or residing in a place not meant for human habitation, a safe haven, or in an emergency shelter continuously for at least one year or on at least four separate occasions in the last 3 years; and
- (iii) Can be diagnosed with one or more of the following conditions: substance use disorder, serious mental illness, developmental disability (as defined in section 102 of the Developmental Disabilities Assistance Bill of Rights Act of 2000 (42 U.S.C. 15002)), post-traumatic stress disorder, cognitive impairments resulting from brain injury, or chronic physical illness or disability;

(2) An individual who has been residing in an institutional care facility, including a jail, substance abuse or mental health treatment facility, hospital, or other similar facility, for fewer than 90 days and met all of the criteria in paragraph (1) of this definition, before entering that facility; or

(3) A family with an adult head of household (or if there is no adult in the family, a minor head of household) who meets all of the criteria in paragraph (1) of this definition, including a family whose composition has fluctuated while the head of household has been homeless.

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## Summary of Most Recent Survey

Juneau Housing First Collaborative  
Vulnerability Index Survey – May 2017

### Summary

- **Total number of individuals:** 97 (unsheltered + emergency shelter)
- **Average length of homelessness:** 99.03 months. Median: 60 months
- **Average VI-SPDAT score:** 10.7. Median: 11.  
VI-SPDAT scores are on a 0-17 scale. **Any score above 8 is considered a Housing First Candidate.**

### Case Review Results

#### Review Team

Bartlett (2 case managers)  
JAMHI (2 BH clinicians)  
JPD - Officer Colon  
Front Street Clinic (1 staff)  
Outreach Team (3 – St. Vincent's, AWARE, Glory Hole)  
Mariya (Glory Hole) & Mandy (AWARE)

The result was a list of 32 persons to offer housing and 10 persons for the waitlist. About 8 survey participants were put on a parking lot list – meaning some consideration didn't make them a good fit at the moment.

#### Lessons Learned

For the most part, the initial 32 fell in line according to the vulnerability index score. Roughly 7 moved up on the list because review team knew that the survey information/background/engagement with services was downplayed based on their experience with that individual. (pride, intoxication during survey, etc.)

The discussions on those in the parking lot, centered around the following issues (that may be included in future system strategy discussions):

- Hard drug use as the primary substance (Opioids, heroin, meth);
- Persons currently housed (even if tenuously);
- Individuals with severe mental illness only; and
- Youth (or younger; it is unlikely there will be a resident under 40 in this initial group)

A couple of these cases were particularly difficult to navigate, but for the most part, the impact of the project for those that end up housed will be significant.

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### **Next Steps**

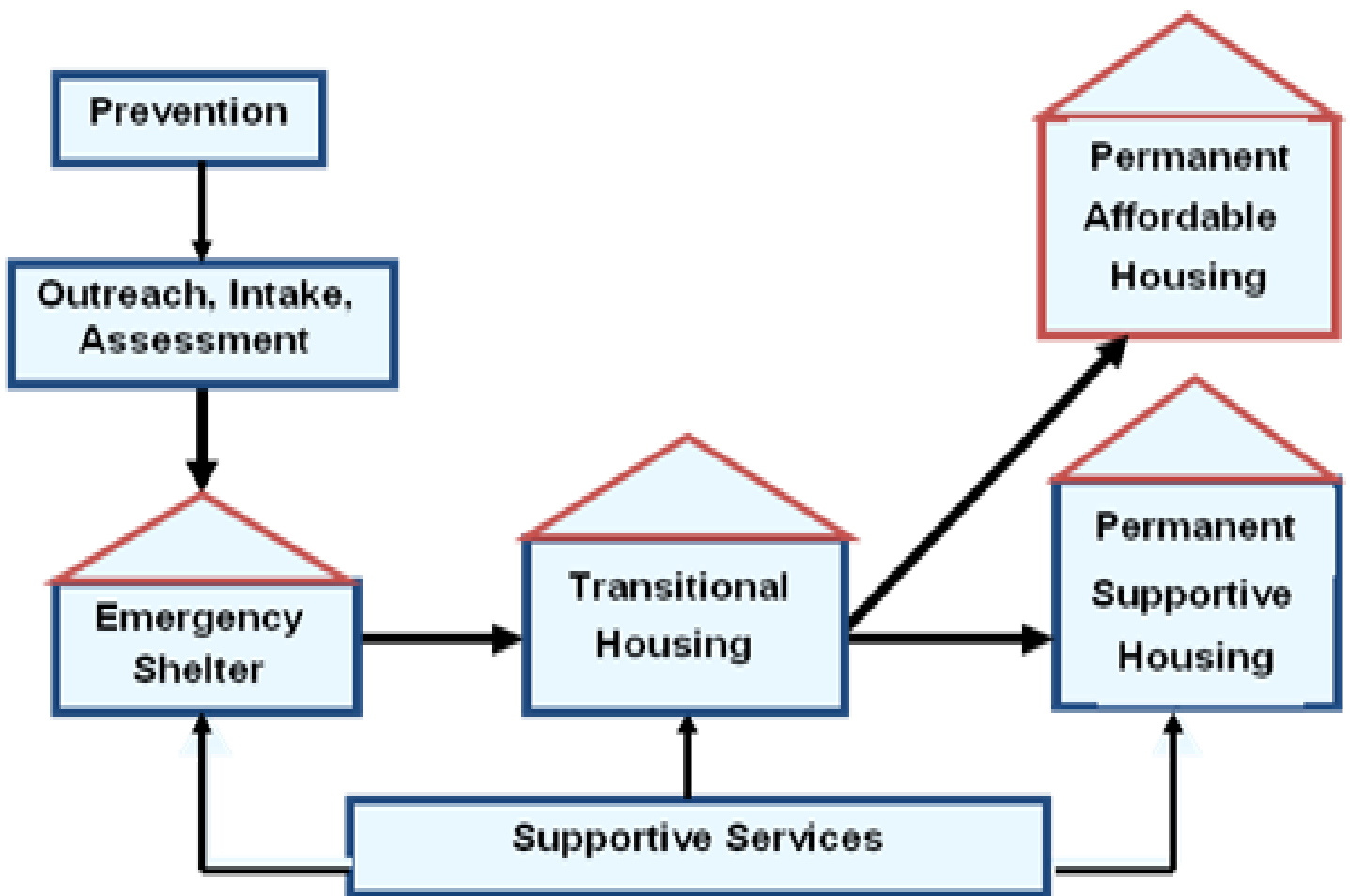
- In the next month or so, a strategy for offering housing to the initial group will begin. (staggered 8 or so at a time over a 6 week span)

These participants will also be asked to participate in the Housing Evaluation, along with a control group, that the JHFC Board intends to put together for a 3 year span.

## 2. A list of all transitional/emergency housing, beds available, and utilization rates

### Juneau Continuum of Care

The Continuum of Care (CoC) is designed to promote communitywide commitment to the goal of ending homelessness; provide funding for efforts by nonprofit providers, and State and local governments to quickly rehouse homeless individuals and families while minimizing the trauma and dislocation caused to homeless individuals, families, and communities by homelessness; promote access to and effect utilization of mainstream programs by homeless individuals and families; and optimize self-sufficiency among individuals and families experiencing homelessness.



\*\*\* In January each year, the CoC agencies complete the Point In Time Homeless Count and the Homeless Inventory Chart to provide a snap shot of the persons experiencing homelessness and the resources available in a community.

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### 2017 Housing Inventory Chart for Juneau, Alaska

Emergency Shelter	Housing Inventory Chart	Point In Time Count Utilization – January 24, 2017
AWARE, Inc. Domestic Violence Shelter	32	30
The Glory Hole Emergency Shelter for Households Without Children	40	26
Juneau Youth Services - Cornerstone Emergency Shelter for Minors	10	0
Family Promise Emergency Shelter for Families		* New
<b>Total</b>	82	56

Transitional Housing	Housing Inventory Chart	Point In Time Count Utilization – January 24, 2017
AWARE, Inc. Kaasei Supportive Transitional Housing	14	13
Gastineau Human Services Juno House	28	25
Juneau Youth Services Black Bear TLP	10	0
Juneau Youth Services Cornerstone TLP	6	1
St. Vincent DePaul	66	57
<b>Total</b>	124	96

Permanent Supportive Housing	Housing Inventory Chart	Point In Time Count Utilization – January 24, 2017
St. Vincent DePaul Paul's Place PSH	4	3
St. Vincent DePaul Shelter + Care Program	40	10
Juneau Housing First Collaborative		*New (32)
<b>Total</b>	44	13

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These agencies provide key housing and services that target persons experiencing homelessness. These agencies are required by funding source to provide data in the Alaska Homeless Management Information System (AKHMIS).

**Agencies that utilize AKHMIS (2017) and have data-sharing agreements include:**

- Glory Hole
- AWARE, Inc.
- Gastineau Human Services
- Juneau Youth Services
- St. Vincent DePaul
- Alaska Housing Development Corporation (BHAP Rental Assistance program)

There are a number of smaller programs that do not report into AKHMIS and the data is not included.

- Haven House (Re-entry transitional housing)
- Family Promise (new program)
- Juneau Housing First Collaborative (new program)
- JAMHI (SMI-only supported housing)
- Outreach Team -- number of agencies have staff working directly with clients, targeting those on the street. At this time those contacts aren't entered into AKHMIS.

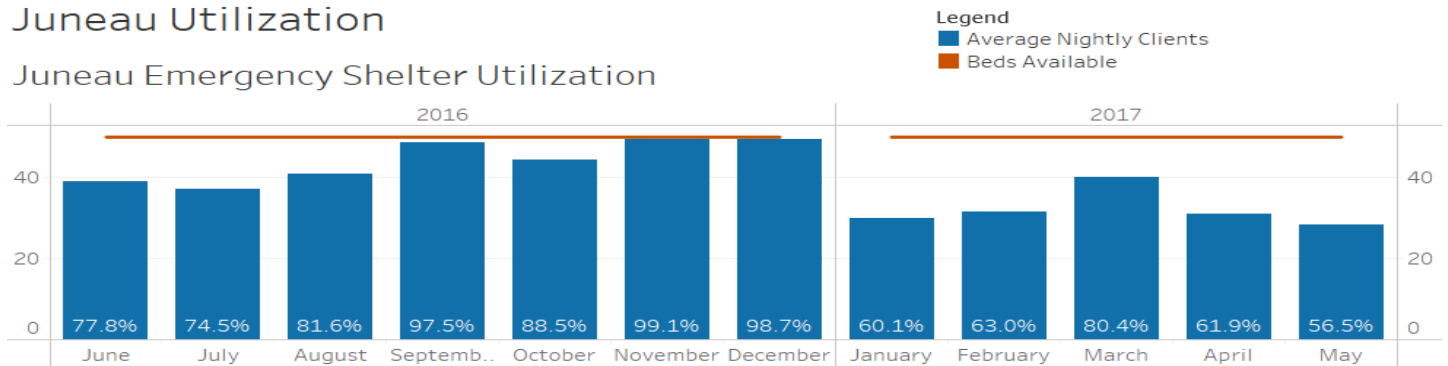
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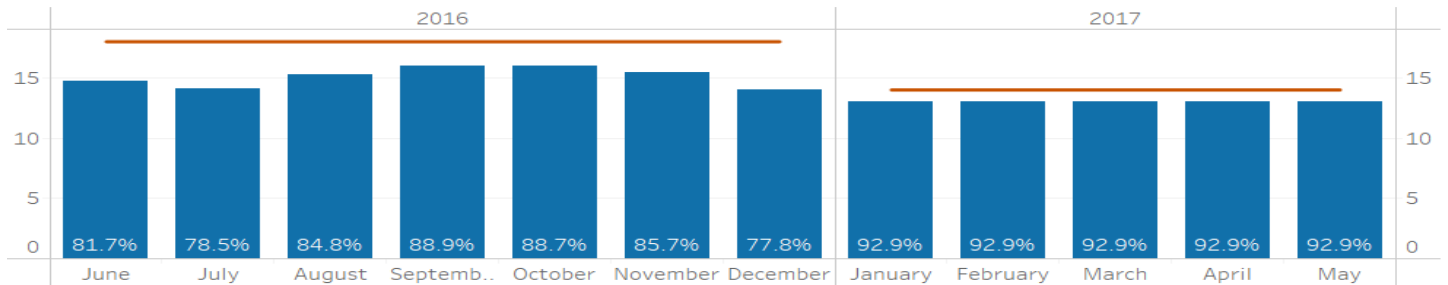
**Utilization Reports by quarter from June 1st, 2016 – May 31st, 2017 for agencies on HMIS**

**Juneau Utilization**

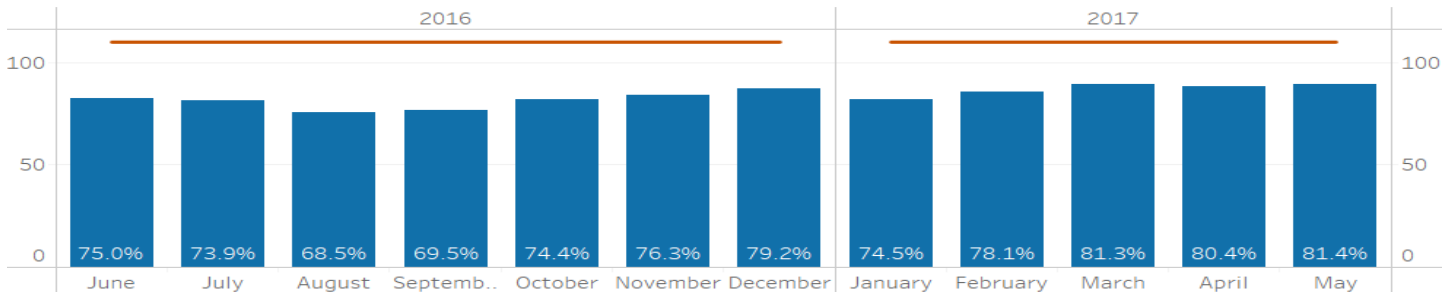
**Juneau Emergency Shelter Utilization**



**Juneau Permanent Supportive Housing Utilization**



**Juneau Transitional Housing Utilization**



**Emergency Shelter:**

- Juneau Cooperative Christian Ministry, The Glory Hole
- Juneau Youth Services, Cornerstone BCP-ES

**Transitional Housing:**

- Gastineau Human Services, Juno House
- Juneau Youth Services, Cornerstone TLP
- Juneau Youth Services, Black Bear TLP
- St. Vincent de Paul, Transitional Housing

**Permanent Supportive Housing:**

- St. Vincent de Paul, Paul's Place
- St. Vincent de Paul, Shelter + Care



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### 3. Future Data Efforts

#### **Institute for Community Alliances**

In 2016, the [Institute for Community Alliances](#) became the AKHMIS administrator and provides training and support to agencies working to end homelessness in the State of Alaska. ICA provides assistance with HMIS- the database that collects client level data and provides reporting capabilities for agencies working on homelessness.

As ICA continues to make system improvements in Alaska, more and better data is becoming available for agencies, communities, the state, and other stakeholders looking to implement best practices and end homelessness.

The [Alaska Portal on the ICA website](#) provides information for current and interested AKHMIS users.

[Alaska Data and Reports](#) page provides Point In Time Count, Project Homeless Connect, and Housing Inventory Chart data. Information was broken out by community – Juneau in 2016.

#### **Systems Evaluation & Improvements Through the Use of Data**

[Alaska Dashboard](#) (Available in Juneau in the next year) – In May, ICA provided the first version of the Alaska Dashboard to provide quarterly snapshots that reflect data that is put into AKHMIS.

[Alaska Balance of State Regional Systems Map: Juneau/Southeast](#) – ICA has developed systems map to help communities evaluate the flow and use of housing resources for the homeless. It can help determine what interventions, housing resources, and types of programs are most effective and identify gaps.

This systems map covers the period of October 1, 2015 – September 30, 2016.

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#### **4. Juneau Coalition on Housing and Homelessness – Members & Minutes**

##### **Juneau Coalition on Housing and Homelessness**

- Minutes attached: 4.11.2017, 5.18.2017

In addition to the agencies that provide housing and enter data into the AKHMIS system, many agencies provide support services to the homeless and are part of the JCHH.

##### **Housing Services**

Housing Choice Vouchers (AHFC)  
Rental Assistance – AHDC/Greuning Park Apartments

##### **Healthcare/Substance Abuse/ Mental Health/ Behavioral Health Services**

Prison Re-entry Coalition  
Front Street Clinic  
Juneau VA Clinic  
Four A's  
Rainforest Recovery  
JAMHI  
Polaris House  
NAMI  
SAIL, Inc.  
Planned Parenthood  
REACH, INC.  
Catholic Community Services

##### **Employment/Income**

Tlingit-Haida Vocational Rehabilitation  
Department of Labor/Juneau Job Center  
Social Security Administration  
Public Assistance

##### **Food/Donations**

The Glory Hole  
SE Alaska Food Bank  
United Way of SE Alaska

##### **Legal**

Alaska Legal Services  
Juneau Police Department  
Violent Crimes Compensation Board  
Office of Vital Statistics

##### **Education**

Juneau School District

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## **5. Local Funding for Housing and Homeless Services for the Homeless**

CBJ Social Services Advisory Board funds  
Juneau Community Foundation Hope Funds  
CBJ Utility Assistance (some organizations)

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## **A list of subsidized housing in Juneau, vacancies or numbers on the waiting list**

### **Permanent Affordable Housing**

This table from the 2012 Juneau Needs Assessment can be updated but provides a sense of available affordable housing in the community. A few updates since 2012 that we know of include:

As of May 2017, the current local housing voucher breakout is the following:

- 326 AHFC Classic and Step Program vouchers (AHFC Housing Choice Voucher Program)
- AHFC Moving Home Vouchers (Alaska DHSS rental subsidy for individual receiving DHSS- funded subsidies.)
- Empowering Choice Housing Program Vouchers (Families Displaces by Domestic Violence or Sexual Assault)
- 10 Veterans Affairs Supportive Housing Vouchers (AHFC/Alaska VA Veterans vouchers)

New Affordable Housing Developed 2012-2016:

- Volunteers of America Phase I (26 units)
- Volunteers of America Phase II (35 units)
- Trillium Landing Senior Housing (49 Units)

### **JUNEAU'S LOW INCOME HOUSING UNITS**

	<b>Total Units</b>	<b>Low Income Units</b>	<b>Units for Elderly</b>	<b>Units for Disabled</b>	<b>Accessible Units</b>
<b>Low Income Housing Program</b>					
Low Income Housing Tax Credit Unit	284	284			55
AHFC Public Housing Program	213	213	62	12	29
HUD 202 Supportive Housing for the Elderly	24	24	24		24
HUD 811 Supportive Housing for Persons with Disabilities	22	21		21	9
USDA Section 515 Rural Rental Housing Program	24	24			2
Section 8 Project Based Contract Program (not vouchers)	220	180			9
Other Grants	32	2			2
<b>Total subsidized units</b>	<b>819</b>	<b>748</b>	<b>86</b>	<b>21</b>	<b>130</b>
Estimated 75% Housing Choice Vouchers used in Fair Market Rentals	250				
<b>Total subsidized rental inventory including vouchers</b>	<b>1,069</b>				

Source: HUD databases for LIHTC and Section 202 inventory, 2012 JEDC survey