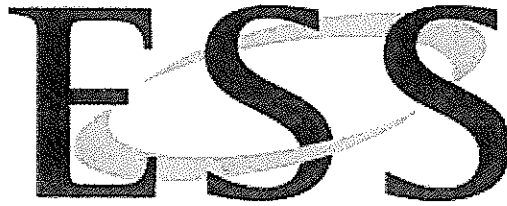


ATTACHMENT #4



June 7, 2011

Jeannie Johnson
Juneau International Airport

Dear Jeannie;

Following my earlier request to John Coleman; I would like to revisit the overbilling to ESS for space we did not occupy on the first floor behind the Aurora Room. In the later part of 2008 we requested a refund for the canopy space that is occupied by Customs and had been billed to us for 36 months at \$93.60 per month for a total of \$3,369.60. On a previous amendment to the lease "h" on page 3 is \$559.30 for 595 sq ft storage and \$93.60 for 195 sq ft covered canopy space. Only 160 sq ft @ \$150.40 is the storage room "I" on page 3 of the proposed amendment and we don't occupy any space under the canopy.

The different \$559.40 minus 150.40 equal's \$408.90 times 36 months is \$14,720.40.

I request that ESS receive a credit in the amount of \$18,090.00.

Thanking you in advance for your consideration in this matter.

Regards,

A handwritten signature in black ink, appearing to read 'Ella Rogers', is written over a light-colored background.

Ella Rogers
General Manager
Glacier Restaurant,
Lounge & Catering

ESS Support Services
Glacier Restaurant, Lounge & Catering
1873 Shell Simmons Drive, Suite 220,
Juneau, AK 99801
Phone: (907) 790-3055, Fax: (907) 789-3090
e-mail: erogers@ess-worldwide.com