

City and Borough of Juneau

Flightseeing Noise Study

Public Meeting Questionnaire

July 27, 2000

Centennial Hall

Background

The primary objectives of the flightseeing noise study are to obtain baseline data, quantify flightseeing noise levels, quantify other sources of noise, identify what factors are important when determining the impact of flightseeing noise on affected citizens, validate a noise model, and identify potential mitigation measures. In order to assist the Baker Project Team quantify flightseeing noise levels, the team used a questionnaire in the public meeting to help shape the meeting discussion and provide a baseline of information from which to begin discussions. A number of important assumptions apply to the results of the meeting questionnaire.

What the Results Are

The questionnaire results will help the Baker Project Team identify a variety of metrics for evaluating the study data in a way that will be most meaningful to those people who are negatively impacted by flightseeing noise.

The results of the meeting questionnaire could be used by the meeting participants as a guide for reviewing the results of the technical study. For example, 24 of 60 questionnaire respondents identified the number of flights per day as the aspect of flight noise that affects them the most. The study results will provide objective data regarding the number of flights per day, so for those 24 meeting questionnaire participants that data will be important.

The Baker Project Team will use the questionnaire results to help identify potential mitigation measures and then will explain how mitigation measures might materially address the issues the respondents identified.

The results of questions two and three represent the opinions of the meeting participants who answered the questionnaire and said they were impacted by flightseeing noise. Some of the meeting participants and questionnaire respondents said they were not bothered by flightseeing noise.

What the Results Are Not

The questionnaire results should not be interpreted as survey results and can in no way be interpreted to represent the views of the broad community.

The group responding to the meeting questionnaire was self-selected and was made up only of those citizens who chose to come to the public meeting.

The questionnaire results do not represent a consensus of the meeting participants. Some of the participants said they were not bothered at all by flightseeing noise and others said that they were unable to rank the aspects of flightseeing noise that most affect them because they felt that all aspects were equally important and unacceptable.

The purpose of the questions was not to determine whether a flightseeing noise problem exists or the extent of such a problem.

The results are not a valid basis for establishing policy.

Detail

Question # 1: What area corresponds to your neighborhood?

Area		Number of Respondents from Area
(A)	Amalga Harbor Area	0
(B)	Tee Harbor Area	0
(C)	Lena Cove Area	1
(D)	Auke Bay Area	3
(E)	Fritz Cove Area	4
(F)	Back Loop Road Area	2
(G)	Upper East Valley	5
(H)	Lower East Valley	6
(I)	Lemon Creek Area	3
(J)	Twin Lakes Area	3
(K)	Downtown Area	11
(L)	Thane Area	1
(M)	Douglas	10
(N)	West Juneau	7
(O)	Lower North Douglas Area	3
(P)	Upper North Douglas Area	1
Total		60*

* The number represents the number of people who turned in a survey and not actual meeting attendance (70 people signed the attendance roll).

Question # 2

Rank from 1 to 6 (with 1 representing the greatest affect) which aspect of flight noise affects you most.

Descriptor	Rank					
	1	2	3	4	5	6
Number of flight events per day.	24	5	6	4	2	9
Time of day of the flight events.	9	4	6	4	2	9
Loudness of each flight event.	16	11	1	7	6	9
Duration of each flight event.	9	7	9	6	6	13
Total time each day that flight noise is heard	14	5	7	6	5	11
The belief that not all that could be done is being done to mitigate or reduce the affects of flight noise.	11	3	7	3	4	21

Question # 3

Rank from 1 to 6 (with 1 representing the greatest affect) the activity most affected by flight noise.

Descriptor	Rank					
	1	2	3	4	5	6
Outdoor speech communication	9	8	13	6	3	10
Outdoor activities (gardening, hiking, fishing, picnics, etc.)	20	6	6	4	4	9
Business activities (phone conversations, meetings, etc.)	7	1	2	9	10	22
Sleep and/or relaxation.	12	3	6	6	8	12
Indoor speech and communication (watching TV, listening to the radio, reading, etc.)	6	7	2	8	9	17
Sense of natural quiet and remoteness.	9	11	5	5	8	10