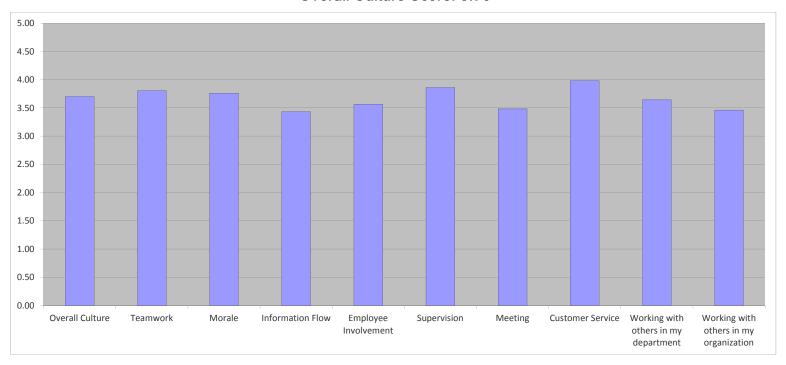
2017 CBJ Overall

Overall Culture Score: 3.70



89% Return Rate

8. General - Overall Score: 4.04		
Answer Options	Rating Average	Std. Dev.
I feel a sense of accomplishment in my job.	3.98	0.73
I am focused on serving the public with integrity.	4.43	0.68
I feel I can make a difference by working here.	4.00	0.92
I have clearly defined goals and objectives.	3.88	0.76
I am proud to work here.	4.17	0.75
I feel valued here.	3.81	0.97

CBJ City as a Whole	2013	2014	2015	2016	2017
Overall Culture	3.49	3.65	3.57	3.65	3.70
Teamwork	3.60	3.71	3.68	3.72	3.80
Morale	3.57	3.65	3.62	3.73	3.76
Information Flow	3.24	3.38	3.34	3.40	3.43
Employee Involvement	3.11	3.52	3.43	3.52	3.56
Supervision	3.74	3.88	3.74	3.79	3.86
Meetings	3.30	3.45	3.39	3.44	3.48
Customer Service	3.92	3.99	3.90	3.92	3.98
Working with other work units in my dept.	3.56	3.68	3.57	3.60	3.64
Working with other work units in my org.	3.40	3.42	3.37	3.44	3.46

CBJ Overall Return Rate				
2013	94% return rate			
2014	90% return rate			
2015	93% return rate			
2016	88% return rate			
2017	89% return rate			

