

# Welcome to the Online Permit Application System for the City and Borough of Juneau

## Register

Visit <https://juneau.thepermitportal.com/> and Register. Enter your User Information in the fields below and accept the Terms & Conditions. Continue to [Submit](#). Once you submit you will receive an email to verify your email and continue to login.



Home Check Status Login **Register** Forgot Password

**TERMS & CONDITIONS** ?

I have read/agree with the [terms and conditions](#).

**USER INFORMATION** ?

<b>First Name*</b> <input type="text"/>	<b>Email*</b> <input type="text"/>
<b>Last Name*</b> <input type="text"/>	<small>Email address will be assigned as the Username</small>
<b>Home Address*</b> <input type="text"/>	<b>Confirm Email*</b> <input type="text"/>
<b>Mobile*</b> <input type="text"/>	<b>Password*</b> <input type="text"/>
<b>Emergency Contact</b> <input type="text"/>	<small>Password must be a minimum of 8 characters, 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character.</small>
<b>Emergency Contact Phone</b> <input type="text"/>	<b>Confirm Password*</b> <input type="text"/>

**Submit** **Cancel**

# Login

Login using **your email address as the Username** and enter the password you created during registration.

<https://juneau.thepermitportal.com/>

The screenshot shows the City and Borough of Juneau Permit Portal website. At the top left is the logo for the City and Borough of Juneau, Alaska's Capital City. The navigation menu includes Home, Check Status, Login, Register, and Forgot Password. A red box highlights the 'Login' button, with a red arrow pointing to a 'Parking Permit Secure Login' modal. The modal contains a shield icon, the text 'Parking Permit Secure Login' and 'thepermitportal.com', a 'Username' field with 'jpspermits5@gmail.com', a 'Password' field with masked characters, a 'Remember My Login' checkbox, a blue 'Login' button, a red 'Cancel' button, and a link 'Don't remember your password?'. The background notification is titled 'NOTIFICATION' and includes a welcome message, a list of permit rules, and contact information.

**NOTIFICATION**

CITY AND BOROUGH OF JUNEAU

Welcome to the City and Borough of Juneau Permit Portal. Please log in or register your email for a verification link.

Monthly and Annual permits are available for Maring Parking Garage, Downtown Traffic Parking lot.

- Permits are not valid until the approval process is complete and payment is processed.
- All permits are virtual and are linked to your vehicle's license plate number, provided, and purchasers are not required to display evidence of permit purchase.
- When entering your plate number, please use upper case letters and do not include letters/numbers.
- You can add up to three (3) vehicles to your account, but only one (1) vehicle at a time.
- All account holders are responsible for updating their permit information in the event of an address, etc.
- If applying for a tax-exempt permit, proof of tax exemption must be attached before you can apply for a permit. Tax exemptions only apply to 501(c)3, government, and religious entities.
- Maps and full rules/regulations are available at: [bit.ly/CBJparking](https://bit.ly/CBJparking)

**PARK AT YOUR OWN RISK:** The City and Borough of Juneau is not responsible for loss or damage due to fire, theft, breakage, or collision. The CBJ reserves the right to restrict the use of permits.

**AUTHORIZATION AT RISK:** Purchase of parking permits does not guarantee availability in the permitted location. Parking spaces are first-come first-served, and spaces may not be reserved. Permits are only valid in the location of the permit. Permits are not valid for on-street parking.

**NO LONG-TERM STORAGE OR CAMPING.**

For questions, please contact us at [parks\\_rec@juneau.gov](mailto:parks_rec@juneau.gov) or 907-586-5226.

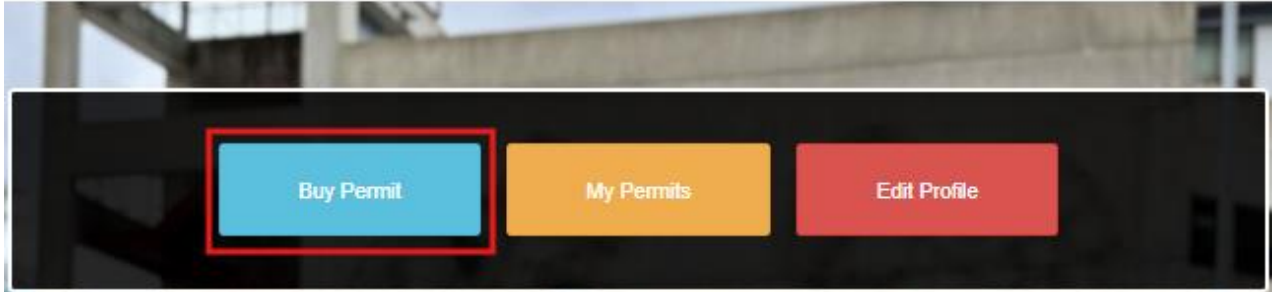
Posted Date : 04/26/2024

Once logged in, select **Buy Permit**.



Welcome: Permit User

Home **Permits** Logout



### Permit Application

On the following page proceed to **Select Location** from the list and select the permit type you would like to purchase. Choose the Tentative Start Date you need for the permit and select **Buy**.

**CHECK AVAILABILITY ?**  
Select location to check permit availability.

**Select location**  
Downtown Transit Center

Zone Available

Please select a Permit Tentative Start Date: 04/28/2024

Description	Duration	Price	Action
Monthly Permit	1 Month	80.85	<b>Buy</b>
Annual Permit	1 Year	889.35	Buy
Monthly Permit (Tax Exempt)	1 Month	77.00	Buy
Annual Permit (Tax Exempt)	1 Year	847.00	Buy

Complete the permit application below by entering all fields listed, add or select an address as well as selecting the vehicle that you would like to purchase the permit for and **Submit**.

### PURCHASE NEW PERMIT ?

**Permit Type** Parking Permits

**Location** Downtown Transit Center

**Permit Sub Type** Monthly Permit

**Tentative Start Date** 04/26/2024

**Actual Cost** \$80.85

**Number of Permits**

**Payment Option**

**Auto Payment**

By checking this box you are authorizing the City to charge the credit card for the above permit renewal.

**ADDRESSES** - Please select an address to be used for mailing the Permit.

Select	Address	Phone Number	Type	Action
<input checked="" type="checkbox"/>	123 Main St , Florida, Florida, US 92711			

**+** ADD ADDRESS - select plus sign to add address

**VEHICLE INFORMATION ?** You can add up to three (3) vehicles to your account, but only one (1) vehicle can utilize the permit at a time.

 Select All Vehicles

Select Record	Primary	License	Color	Make	Model	Year	State	Decal Number
<input type="checkbox"/>	<input checked="" type="checkbox"/>	TEST123	Blue	Acura	TL	2021	California	
<input type="checkbox"/>	<input checked="" type="checkbox"/>	BRUH55	Blue	Honda	Accord	2010	Colorado	
<input type="checkbox"/>	<input checked="" type="checkbox"/>	ADMA12	Blue	Alpine	A310	2010	Colorado	

**+** ADD VEHICLE - select plus sign to add vehicle

**Submit** **Cancel**

## Proceed to Payment

Once you Submit the permit application, you will receive an email confirmation. If approval is required, you will receive an email once it is approved with payment instructions.

**To make payment**, log in and go to My Permits. Select to View Approved permit and Proceed to Checkout. **Permits are not valid until payment is made.**

The screenshot shows the user interface of the City and Borough of Juneau's permit system. At the top left is the logo for the City and Borough of Juneau, Alaska's Capital City. A blue banner at the top right says "Welcome: Permit User". Below the logo are navigation links for "Home", "Permits", and "Logout". A dark navigation bar contains three buttons: "Buy Permit" (blue), "My Permits" (orange, highlighted with a red box), and "Edit Profile" (red). Below this is a "MY PERMITS" section with a "Show Permits:" dropdown menu set to "Current". A table lists one permit with a "View" button highlighted in a red box.

Permit No	Start Date	End Date	Location	Plate Info	Permit Type	Status	Action
DOW-8377062074			Downtown Transit Center	TEST123	Monthly Permit	Approved	<a href="#">View</a>

1 - 1 of 1 items

[Proceed to Checkout](#)

[Cancel Permit](#)

**PERMIT DETAILS** [?](#)

**Permit No :** DOW-8377062074

**Location :** Downtown Transit

**Status :** Approved

Center - 100 Main Street, Juneau,  
AK, USA

**Permit Type :** Parking Permits

**Permit Sub Type :** Monthly Permit

**Email :** ipspermits12@gmail.com

**Applied Date :** 4/26/2024

**Tentative Start Date :** 4/26/2024

**Tentative End Date :** 5/25/2024

**Quantity :** 1

**Permit Price (Each) \$** 80.85

**Total Cost \$** 80.85

**Payment Type :** Credit Card

**AutoPayment :** No

**Application Type :** Individual

# Updating Vehicles

Login to the Permit Portal: <https://juneau.thepermitportal.com/>



[Home](#) [Check Status](#) [Login](#) [Register](#) [Forgot Password](#)

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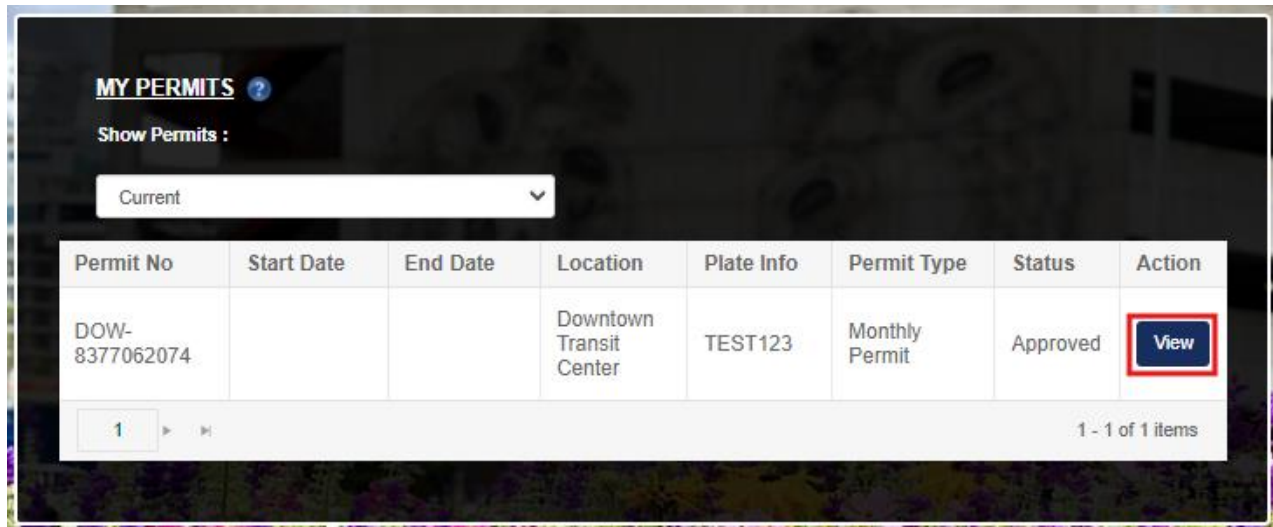
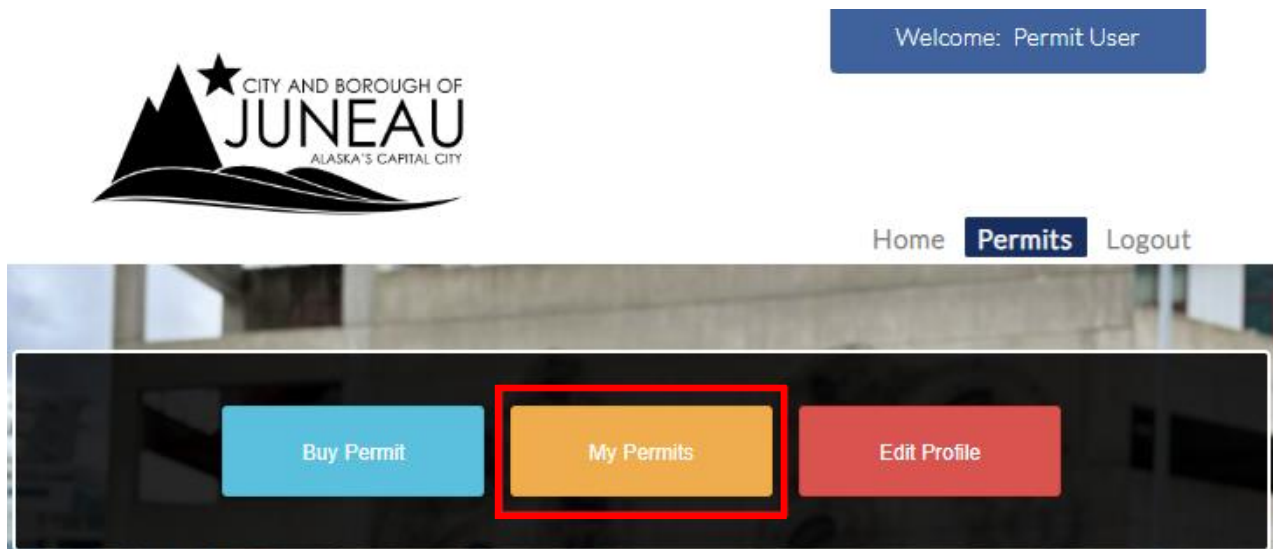
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Posted Date : 04/26/2024

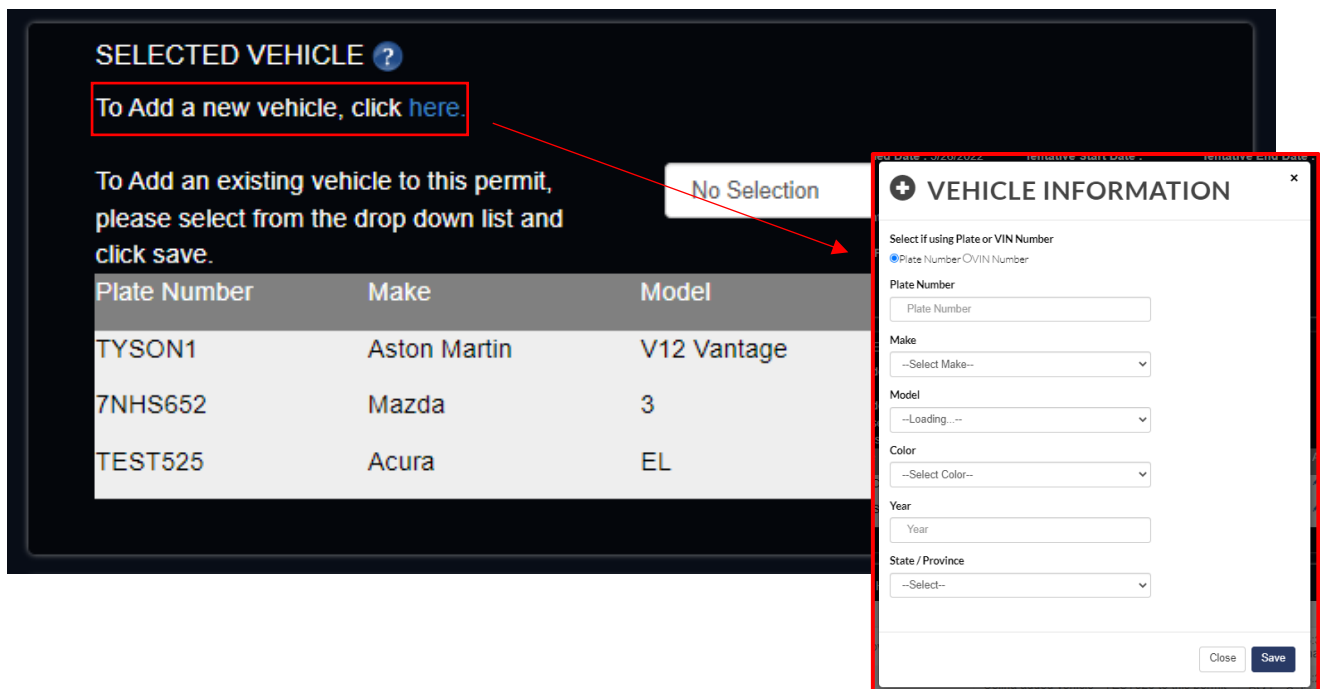
A secure login form for the Parking Permit Portal. It features a shield icon at the top, followed by the title "Parking Permit Secure Login" and the URL "thepermitportal.com". The form includes fields for "Username" (containing "jpspermits5@gmail.com") and "Password" (masked with dots). There is a checkbox for "Remember My Login" and two buttons: "Login" and "Cancel". A link "Don't remember your password?" is located at the bottom of the form.

Go to My Permits and select to View the permit for which you would like to update the vehicle.



In the Permit Details page, scroll down to the Selected Vehicle section. Here you will be able to:

**Add a New Vehicle**











## Edit an Existing Vehicle

**SELECTED VEHICLE ?**

To Add a new vehicle, click [here](#).

To Add an existing vehicle to this permit, please select from the drop down list and click save.

No Selection ▼ Save

Plate Number	Make	Model	Color	Action
TYSON1	Aston Martin	V12 Vantage	Bronze	 
MGE123	Chevrolet			 
7NHS652	Mazda			 

**VEHICLE INFORMATION**

Select if using Plate or VIN Number

Plate Number  VIN Number

Plate Number

Make


Model

Color

Year

State / Province

Close Save

 Edit Vehicle.





## Add an Existing Vehicle

**SELECTED VEHICLE ?**

To Add a new vehicle, click [here](#).

To Add an existing vehicle to this permit, please select from the drop down list and click save.

No Selection ▼ Save

Plate Number	Make	Model	Color	Action
TYSON1	Aston Martin	V12 Vantage	Bronze	 
7NHS652	Mazda	3	White	 

No Selection

No Selection

TEST99

TEST770

TYSON1

**MGE123**

1NTL

7NHS652

7NHS652

B1358

TEST525

2BE068

1234KK

PERMIT HISTORY

## Delete an Assigned Vehicle

SELECTED VEHICLE ?

To Add a new vehicle, click [here](#).

To Add an existing vehicle to this permit, please select from the drop down list and click save.

No Selection

Plate Number	Make	Model	Color	Action
TYSON1	Aston Martin	V12 Vantage	Bronze	
MGE123	Chevrolet	Malibu Limited	White	
7NHS652	Mazda	3	White	

Remove Vehicle from this Permit

### Remove Vehicle Confirmation

The selected vehicle 7NHS652 will be removed from this permit.

Celina added vehicle - MGE123 to this permit 5/26/2022 3:38

## Questions

Feel free to contact us at the number below for any questions.

Email: [parks.rec@juneau.gov](mailto:parks.rec@juneau.gov)

Phone Number: 907-586-5226.