

DOWNTOWN PARKING

OVERVIEW:

The following rules and procedures are now in effect for the Downtown Parking Management Zone.

ON-STREET PARKING:

- Is limited to a maximum of two consecutive hours per day during the enforcement hours of Monday – Friday, 8:00 a.m. to 6:00 p.m., unless otherwise restricted by a sign or device.
- Payment is not required.
- Registration is not necessary.

HOURLY OFF-STREET PARKING:

- You must pay to park Monday – Friday, 8:00 a.m. to 4:00 p.m. (excluding holidays.)
- Hourly parking is available in three locations: the Shopper’s Lot (corner of Main St. and Egan Dr.); the North Franklin Lot (corner of North Franklin St. and Second St.) and in spaces 5-25 of the Marine Parking Garage (MPG, 290 Marine Way.)
- Cost is 75¢ per hour, and payments must be made in hourly increments.
- Method of payment is pay-by-space via cash or coin. Checks and credit cards are not accepted.
- Deposit payment in pay box, located near the entrance of each hourly parking area.
- No receipt is given.

WEEKLY, MONTHLY, ANNUAL OFF-STREET PARKING:

- You must pay to park Monday – Friday, 8:00 a.m. to 4:00 p.m. (excluding holidays.)
- You may purchase a permit in the Parks & Recreation office, located in Room 218 of City Hall.
- Parks & Recreation hours of operation are Monday – Friday, 8:00 a.m. to 4:30 p.m.
- Permits are in the form of a paper hang tag, which must be visibly displayed on your rear view mirror with the expiration date facing the front of your vehicle, as indicated on the permit.
- Permits are transferrable between vehicles.
- Permits may be purchased in weekly, monthly or yearly increments.
- Permit parking is only available at the Downtown Transportation Center parking garage (DTC, 100 Main St.), the Marine Parking Garage (MPG, 290 Marine Way) and may be available seasonally (November – April) at the Marine Park Plaza (Main St. between Marine Park and the Marine Parking Garage.)
- Permits are facility-specific: DTC permits are only valid at the Downtown Transportation Center parking garage and MPG Permits are only valid at the Marine Parking Garage and at Marine Park Plaza. Marine Park Plaza may be open for public parking seasonally, and parking is prohibited between the hours of 2:00 a.m. and 6:00 a.m.
- Cost for an MPG permit is: \$20 per week; \$50 per month; \$550 per year.
- Cost for a DTC permit is: \$20 per week; \$65 per month; \$700 per year.

FREE LIBRARY PARKING

- Free two-hour parking for people going to the Downtown Library is available at the Marine Parking Garage (MPG, 290 Marine Way) in spaces A – V. Free parking is only available while you are at the library.
- You must register your space number and license plate number on the Parking Registration form, located at the circulation desk in the library.
- You may request an Extended Parking Permit from a Library employee if you require more time.

Q: HOW DO I KNOW WHERE THE DOWNTOWN PARKING MANAGEMENT ZONE IS?

A: There are signs at the entrance informing you that you're entering the Downtown Parking Management Zone. The zone extends from the corner of Egan Dr. & Main St. to the corner of Main St. & Fourth St. to the corner of Fourth St. & N. Franklin St. to the corner of S. Franklin St. & Admiral Way to the corner of Egan Dr. & Main St.

There is also a link to the zone map, located on our website at: <https://juneau.org/parks-recreation/parking>

Q: WHERE CAN I PARK?

A - SHORT-TERM PARKING: If you're parking downtown for two hours or less at one time, you can park for free in any available on-street parking space. Please be aware that some spaces are loading zones, or are limited-time parking (example: some spaces are restricted to 15-minute parking.) These spaces are identified by signs and are not available for two consecutive hour on-street parking.

If you're parking for more than two hours, hourly off-street parking is available in three locations: the Shopper's Lot (corner of Main St. and Egan Dr.); the North Franklin Lot (corner of North Franklin St. and Second St.) and in spaces 5-25 of the Marine Parking Garage (MPG, 290 Marine Way.) The fee to park in these hourly spaces is 75¢ per hour. Payments must be made in hourly increments, with cash or coin only.

LONG-TERM PARKING: If you're parking for a week or longer, weekly, monthly and yearly off-street parking permits can be purchased for the Downtown Transportation Center parking garage (DTC, 100 Main St.), the Marine Parking Garage (MPG, 290 Marine Way) and may be valid seasonally (December – April) at the Marine Park Plaza (Main St. between Marine Park and the Marine Parking Garage.) These permits are facility-specific and prices vary.

Q: HOW MUCH DOES IT COST TO PARK?

A: On-street parking is free, and is limited to two consecutive hours per day. On-street parking is enforced from 8:00 a.m. to 6:00 p.m., Monday – Friday.

Off-street hourly parking is charged at 75¢ per hour, payable by cash or coin. Payments must be made in hourly increments. Checks and credit cards are not accepted.

The cost for an off-street Marine Parking Garage permit is \$20 per week, \$50 per month or \$550 per year.

The cost for an off-street Downtown Transportation Center parking garage permit is \$20 per week, \$65 per month or \$700 per year.

Off-street parking is enforced from 8:00 a.m. to 4:00 p.m., Monday – Friday.

During non-enforcement hours and on CBJ-observed holidays, there is no charge for parking.

Q: WHEN IS PARKING FREE?

A: Free parking is available on-street every day, and is limited to two consecutive hours per day during enforcement hours. On-street enforcement hours are Monday – Friday, 8:00 a.m. to 6:00 p.m.

Free parking is available off-street outside of enforcement hours. Off-street enforcement hours are Monday – Friday, 8:00 a.m. to 4:00 p.m.

During non-enforcement hours and on CBJ-observed holidays, there is no charge for parking. For a complete list of all CBJ-observed holidays, please visit our website: <https://juneau.org/parks-recreation/parking> and click on the Holiday Schedule link, located near the bottom of the page.

Q: DO I HAVE TO REGISTER MY VEHICLE?

A: You must register your license plate number and space number only if you are parking in one of the free two-hour Library Only parking spaces (spaces A-V) in the Marine Parking Garage. The Parking Registration form is located at the circulation desk in the library.

ON-STREET: There is no requirement to register your vehicle. Parking is limited to two consecutive hours per day.

OFF-STREET: There is no requirement to register your vehicle; however, you must pay to park during the enforcement hours of 8:00 a.m. to 4:00 p.m. Monday – Friday.

Q: I HAVE AN ADA PLACARD OR ADA LICENSE PLATE. WHERE CAN I PARK?

A: ON-STREET: There is no fee or registration for parking in an on-street ADA space, although time is limited to four hours. There is no fee or time limit for parking in a general on-street parking space, unless time is restricted by signage (for example, parking in a 15-minute loading zone.) You must have your ADA placard properly displayed or have an ADA license plate on your vehicle.

OFF-STREET HOURLY: There is no fee or registration for parking in an off-street hourly ADA space; although you must have your ADA placard properly displayed or have an ADA license plate on your vehicle. You must pay to park in a general hourly parking space. Parking spaces are designated by space numbers.

OFF-STREET IN A PARKING GARAGE: There is no fee or permit needed to park in an ADA space in either parking garage. You must have your ADA placard properly displayed or have an ADA license plate on your vehicle if you are parking in an ADA space.

Q: IS TWO HOURS OF FREE ON-STREET PARKING AVAILABLE?

A: Yes, two consecutive hours of free on-street parking is available. Drivers can park on-street once per day for two consecutive hours. There is no requirement to register your vehicle, and parking is free. Two consecutive hours of parking is enforced Monday – Friday, 8:00 a.m. to 6:00 p.m.

Q: CAN I PARK FOR LONGER THAN TWO HOURS ON THE STREET?

A: No, on-street parking is limited to two consecutive hours per day. There is no requirement to register your vehicle, and parking is free.

Purchasing a permit to park on-street for additional time is not available.

If you have already utilized your two hours of free on-street parking for the day, you will need to move your vehicle to one of the three hourly parking areas, located at: the Shopper’s Lot (corner of Main St. and Egan Dr.); the North Franklin Lot (corner of North Franklin St. and Second St.) and in spaces 5-25 of the Marine Parking Garage (MPG, 290 Marine Way.) The fee to park in these hourly spaces is 75¢ per hour. Payments must be made in hourly increments via cash or coin. Checks and credit cards are not accepted.

Please note that on-street parking is limited to two consecutive hours per day. If you’ve already parked on-street once during a day, you will need to park in an hourly parking area if you come downtown again, even if you did not use your full two hours the first time you parked on-street.

Q: WHERE DO I MOVE MY VEHICLE AFTER MY TWO HOURS OF ON-STREET PARKING ARE UP?

A: If you have already utilized your two hours of free on-street parking for the day, you will need to move your vehicle to one of the three hourly parking areas, located at: the Shopper’s Lot (corner of Main St. and Egan Dr.); the North Franklin Lot (corner of North Franklin St. and Second St.) and in spaces 5-25 of the Marine Parking Garage (MPG, 290 Marine Way.) The fee to park in these hourly spaces is 75¢ per hour. Payments must be made in hourly increments via cash or coin. Checks and credit cards are not accepted.

Please note that on-street parking is limited to two consecutive hours per day. If you’ve already parked on-street once during a day, you will need to park in an hourly parking area if you come downtown again, even if you did not use your full two hours the first time you parked on-street.

Q: WHERE ARE THE HOURLY PARKING AREAS LOCATED?

A: There are three hourly parking areas, located at:

- The Shopper’s Lot, on the corner of Main St. and Egan Dr.
- The North Franklin Lot, on the corner of North Franklin St. and Second St.
- Spaces 5-25 of the Marine Parking Garage, at 290 Marine Way.

Q: WHERE ARE THE PARKING GARAGES LOCATED?

A: The Marine Parking Garage (MPG) is located at 290 Marine Way. The Downtown Transportation Center parking garage (DTC) is located at 100 Main St.

Q: CAN I PARK FOR FREE IN THE PARKING GARAGES?

A: Yes, during non-enforcement hours and during CBJ-observed holidays, drivers can park in the garages for free. If you're parking in a garage between the hours of 8:00 a.m. and 4:00 p.m. Monday - Friday, when paid parking is enforced, you must purchase a permit to park in the parking garages. Permits must be purchased at Parks & Recreation, and are available in weekly, monthly and annual increments.

For a complete list of all CBJ-observed holidays, please visit our website: <https://juneau.org/parks-recreation/parking> and click on the Holiday Schedule link, located near the bottom of the page.

Q: WHERE DO I PURCHASE A PERMIT?

A: Parking permits are only available for the off-street Marine Parking Garage and Downtown Transportation Center parking garage, and must be purchased at Parks & Recreation. The Parks & Recreation office is located at 155 S. Seward Street in Room 218 of City Hall.

Purchasing a permit to park in an off-street hourly parking facility is not available. Payment is to be made via cash or coin in the pay box, located near the entrance of each hourly parking facility.

Purchasing a permit to park on-street is not available.

Q: IS MY PARKING PERMIT VALID EVERYWHERE?

A: No, permits are facility-specific: DTC permits are only valid at the Downtown Transportation Center parking garage and MPG Permits are only valid at the Marine Parking Garage and at Marine Park Plaza, when available. Marine Park Plaza may be open for public parking seasonally (December – April) and parking is prohibited between the hours of 2:00 a.m. and 6:00 a.m.

The only exception is for parking in electric vehicle charging spaces; DTC and MPG permits can be used to park in the charging spaces at either facility. All other restrictions apply.

Purchasing a permit to park in an off-street hourly parking facility is not available. Payment is to be made via cash or coin in the pay box, located near the entrance of each hourly parking facility. Payments must be made in hourly increments, and checks and credit cards are not accepted.

Purchasing a permit to park on-street is not available.

Q: IS THERE SOMEWHERE THAT I CAN CHARGE MY ELECTRIC VEHICLE?

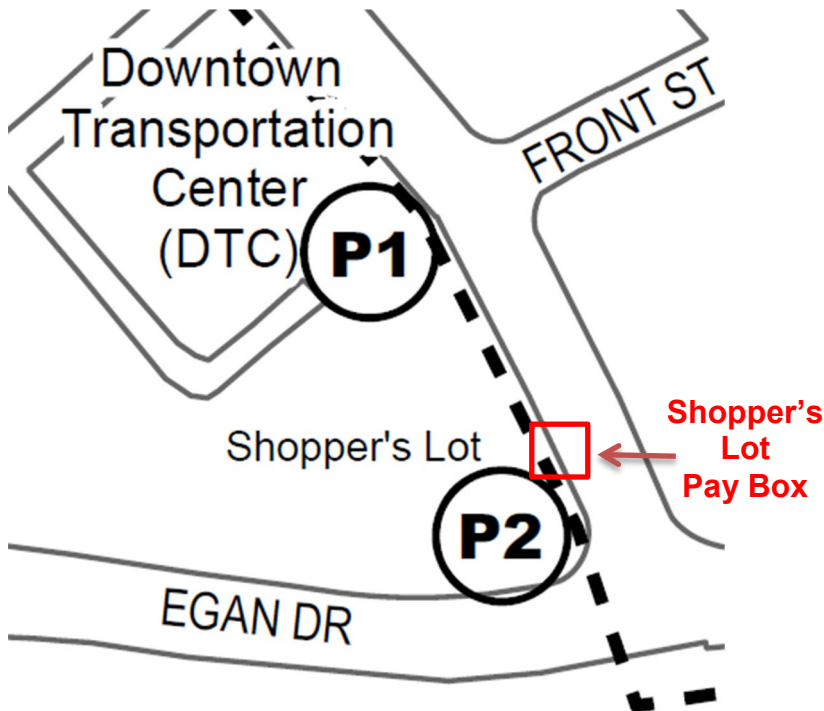
A: Yes, we have electric vehicle charging stations at the Marine Parking Garage (MPG) and the Downtown Transportation Center Parking Garage (DTC). Spaces 24 and 25 of the MPG are designated exclusively for electric vehicles. There is one space on level 1 of the DTC that is designated exclusively for electric vehicles. As there are limited options for vehicles to charge in the downtown area, these spaces are only available for electric vehicles that are actively charging, and parking is limited to two consecutive hours of use per day.

The charging stations are active between the hours of 8:00 a.m. and 10:00 p.m. Sunday through Saturday.

There is no fee to use the charging stations, but you must pay to park in the parking space during enforcement hours. Payment can be made via cash or coin. Payments must be made in hourly increments, and checks and credit cards are not accepted. Parking permit holders may also park in these spaces, but only while they are charging. Once your vehicle is either charged or you've reached the two hour time limit, you must move into another parking space in your designated garage.

To pay for the parking space in the MPG, payment must be deposited in the MPG pay box, located near the entrance of the parking garage.

To pay for the parking space in the DTC, payment must be deposited in the Shopper's Lot pay box. The Shopper's Lot is the parking lot in front of the DTC, in between the DTC and the Wharf building. The pay box is located next to the ADA parking spaces of the Shopper's Lot.



Q: IS MY PARKING PERMIT VALID IN ELECTRIC VEHICLE CHARGING SPACES?

A: Yes, if you have an MPG or a DTC parking permit, you can park in any designated charging space at either parking garage and charge your vehicle without being required to pay the hourly parking fee. Use of the charging station is limited to two consecutive hours day.

Please remember that parking is also limited to electric vehicles that are actively charging. The purpose of the charging station is for people to top off their charge, and there are limited options for vehicles to charge in the downtown area.

Q: CAN I PARK IN AN ELECTRIC VEHICLE CHARGING SPACE ALL DAY?

A: No, parking is restricted to vehicles that are actively charging, and is limited to two hours per day.

Q: IS THERE A FEE FOR USING THE CHARGING STATION?

A: No, there is no fee to use the charging station, but you must pay to park in the parking space during enforcement hours.

Enforcement hours are Monday – Friday 8:00 a.m. to 4:00 p.m.

Payment can be made via cash or coin in the pay box, located near the entrance of the parking garage. Payments must be made in hourly increments, and checks and credit cards are not accepted.

MPG parking permit holders may also park in these spaces, but only while they are charging, and only up to two hours. Parking and charging all day in a space is not permitted.

Q: HOW DO I PAY A PARKING CITATION?

A: You can pay your parking citation in person at the CBJ Cash Office Window, located downstairs in City Hall at 155 S. Seward St.

Payment can also be mailed to:

CBJ Cash Office Window
City Hall
155 S. Seward St.
Juneau, AK 99801

Electronic payment is not available at this time.

Q: HOW DO I APPEAL A PARKING CITATION?

A: If you've received a parking citation and feel that it was in error, you may appeal the citation via a Citation Appeal Request form. Forms can be found online on the website at: <https://juneau.org/parks-recreation/parking>. Forms can also be picked up in the City Manager's Office, at 155 S. Seward St., Room 206.

Citation Appeal Request forms must be filled out, signed and submitted to the Citation Hearing Officer within 20 days of the date of issuance listed on the citation.

Forms can be submitted by:

- Email at Citation_Appeal@ci.juneau.ak.us
- Fax to: (907) 586-4568
- Mailed to:
Citations Hearing Officer
155 S. Seward St.
Juneau, AK 99801
- Hand-Delivered to:
CBJ Cash Office Window
City Hall
155 S. Seward St.
Juneau, AK 99801

For additional questions, please call (907) 586-0660 or email Citation_Appeal@ci.juneau.ak.us.

For more information, please visit our website, <https://juneau.org/parks-recreation/parking>, contact us at (907) 586-5226 or send an email to Parks.Rec@juneau.org