



**DOCKS & HARBORS
SPECIAL COMMITTEE
VISITOR INDUSTRY TASK FORCE – DRAFT RECOMMENDATIONS
REVIEW**

5 PM Friday, October 30th 2020

Zoom Meeting

<https://juneau.zoom.us/j/94350944916?pwd=VW9QSXNJYnlGM0ISZFhuRHFFFT012Zz09>

Via Phone (253) 215-8782

Meeting ID: 943 5094 4916

Passcode: 816313

- I. Call to Order** – October 30th, 2020 at 5:00 p.m.
- II. Roll Call** (Don Etheridge, James Houck and Bob Wostmann)
- III. Approval of Agenda**
- IV. Public Participation on Non-Agenda Items** (not to exceed five minutes per person, or twenty minutes total time)
- V. Approval of October 13th, 2020 Visitor Industry Task Force Meeting Minutes**
- VI. Items for Information/Discussion**
 1. Draft Cover Letter to Docks & Harbors Board
 2. Special Committee Review of *April 27th, 2020 DRAFT Task Force Recommendation*.
- VI. Next Meeting** – TBD
- VII. Adjournment**



**DOCKS & HARBORS
SPECIAL COMMITTEE
VISITOR INDUSTRY TASK FORCE – DRAFT RECOMMENDATIONS
REVIEW MINUTES**

5 PM Tuesday, October 13th 2020

Via Zoom

<https://juneau.zoom.us/j/93199938407?pwd=QXhWTWFuUlo0Qml1dnJtOW5Jck1XUT09>

or Phone 253 215 8782

Meeting ID: 931 9993 8407

Passcode: 336486

- I. Call to Order** – Mr. Etheridge called the October 13th, 2020 meeting to order at 5:00 p.m. via zoom.
- II. Roll Call** – Mr. Don Etheridge, Mr. James Houck and Mr. Bob Wostmann were present. **Also in attendance** – Mr. Uchtyl – Port Director, Mr. Becker – Board Member, and Teena Larson – Admin Officer.
- III. Approval of Agenda** –
MOTION By MR. WOSTMANN: TO APPROVE THE AGENDA AS PRESENTED AND ASK UNANIMOUS CONSENT.
- IV. Public Participation on Non-Agenda Items** - None
- V. Approval of September 21st, 2020 Visitor Industry Task Force Meeting Minutes.**
Hearing no objection, the September 21st, 2020 minutes were approved as presented.
- VI. Items for Information/Discussion**
 1. Draft Cover Letter to Docks & Harbors Board –
The Members agreed this cover letter was good as written.
 2. Special Committee Review of *April 27th, 2020 DRAFT Task Force Recommendation.*
All suggestions were typed in the draft in green, attached.
- VI. Next Meeting** – Mr. Uchtyl will send out a doodle poll for a couple weeks out for the next meeting.
- VII. Adjournment** – This Meeting adjourned at 6:39p.m.



MEMORANDUM

DATE: April 27, 2020

TO: Visitor Industry Task Force

FROM: Staff

SUBJECT: DRAFT Taskforce Recommendations

Note to the Visitor Industry Task Force

These Draft Recommendations are based on the Task Force discussions and written comments received. The goal of this draft is to encompass the key points that the Visitor Industry Task Force (VITF) may wish to forward to the CBJ Assembly.

Visitor Industry Task Force

The Visitor Industry Taskforce held a number of public meetings between October of 2019 and February of 2020 to advise the CBJ Assembly and advance community thinking on a range of visitor industry topics.

The VITF took public testimony on January 11, 2020 and February 1, 2020 and received 43 spoken comments and 156 written comments. The testimony reflected a diverse range of viewpoints in the community and generally provided nuanced views of the benefits and impacts of tourism.

The relationship between CBJ and the visitor industry has evolved over the past two decades. Through investments in infrastructure, management tools, and in programs like Tourism Best Management Practices (TBMP), Juneau has effectively managed tourism growth. While CBJ and the visitor industry should be proud of the success of their efforts, we have reached a point where we need to work together to develop proactive tools and strategies for tourism management over the coming years.

The VITF recognizes the work done by the community and CBJ in early 2000's that resulted in the Tourism Management Plan and the subsequent Resolution 2170. Many of the findings and recommendations in the report are still applicable today and should be considered along with this report. The vision established in the Resolution continues to guide the efforts of this committee and should guide future policy decisions:

CBJ seeks a healthy and vibrant tourism sector generating business opportunities and employment for Juneau citizens, protecting Juneau's heritage and cultural values and its natural resources, and making a positive contribution to the community's quality of life.

The VITF met during the winter and spring of 2019 and 2020 in anticipation of establishing some short-term actions for the 2020 cruise season. The task force had nearly completed its report when industry impacts and public health mandates related to COVID-19 derailed the process. This submission represents the VITF's work to date. The group may reconvene in fall of 2020 or later to discuss changes to the industry and planning for the 2021 cruise season.

Visitor Industry Task Force Report To the City & Borough of Juneau Assembly March 2020

1. Mayor's charge: Regarding Management of the Visitor Industry

1a) Is the current approach to managing the visitor industry adequate to make Juneau an attractive place to live and visit?

Since 1988, CBJ has managed tourism through plans, studies, committees, task forces, and legislation. Within the context of a growing visitor industry, the current approach needs to be evaluated, revised and reorganized. In the past, CBJ has been too reactive when issues arise. Moving forward, CBJ, the visitor industry, and the community should proactively and collaboratively plan and act to ensure Juneau remains an attractive place to live and visit.

There are numerous CBJ planning efforts underway or contemplated that would affect tourism management, opportunity and efficiency. Additionally, there are infrastructure projects that contribute to management of tourism discussed in section 1b. Listed below are CBJ planning efforts related to tourism or that have a close connection to tourism as they are located in the downtown area. Efforts that may be funded by Marine Passenger Fees are designated with an asterisk.

1. Eaglecrest Summer Development Plan
2. CBJ grant to Whale SENSE Program*
3. Blueprint Downtown
4. Housing issues downtown
5. Waterfront Museum*
6. Small vessel docking study*
7. Issues identified in the Manager's recommended Passenger Fee Memo to the CBJ Assembly*
 - a. Juneau Cruise Passenger Survey
 - b. Cruise Passenger Transportation Study/Planning

The current management approach is realized through a mix of industry best management practices, agency permits and operations, and services provided by non-profits through grants and infrastructure planning. Compliance with visitor industry regulations and best practices is voluntary at times and mandatory under federal, state, or local statute or regulation. CBJ Resolution 2170, adopted in 2002, outlines tourism industry related policies and guiding ideas that are still relevant to the community. However, the resolution has not been used consistently as a guiding tool.

CBJ does not manage tourism through a single entity or under one section of code; various CBJ Departments manage areas used by tourists and tour operators. Those management activities include:

1. Dock Scheduling – Cruise Lines Agencies of Alaska (CLAA) schedules ships into Juneau and assigns the use of CBJ's Alaska Steamship Dock and Cruise Ship Terminal, as well as the lightering float used

by ships at anchor. CBJ has no contractual relationship with CLAA or member lines governing the use of these facilities.

2. Docks & Harbors Waterfront Management
 - a. Commercial Use Permitting of Docks and Harbors
 - b. Dock Maintenance
 - c. Seawalk Maintenance
3. Docks & Harbors / CBJ Assembly
 - a. Tidelands management
4. Parks & Recreation Management
 - a. Commercial Use Permitting of Parklands and Facilities
 - b. Seawalk Maintenance
 - c. Parks Management and Maintenance
5. Community Development Department Land Use Permits (including Planning Commission reviews)
6. Engineering/Public Works Right-of-Way Management
7. DOT Management of South Franklin Street – The roadway from Main Street to the Rock Dump is owned and managed by State DOT (Marine Way and South Franklin Street). However, for over 30 years, CBJ has taken the lead on roadway improvements.
8. Tourism Best Management Practices (TBMP) – Annual funding provided by CBJ from Marine Passenger Fees; the program is operated voluntarily by tourism operators and also manages the crossing guard program which is funded by Marine Passenger Fees.

Recommendations

1. CBJ should establish a centralized tourism management function funded by CBJ with full-time staff to guide implementation of the 2002 Tourism Management Plan (TMP) where applicable. The TMP provides an example of how this could function.

Docks & Harbors does not object to CBJ standing up full time staff as an intake for all things related to tourism management. It is possible that efficiencies could be realized in the number of permits required by companies which transcend CBJ Departmental boundaries, such as Docks & Harbors, Parks & Rec, Eaglecrest and JPD. However, Docks & Harbors cautions that a one size fits all mentality for every tourism permit could be counterproductive. As an example, Docks & Harbor believes the Seawalk from Marine Park to Franklin Street Docks is managed strictly and efficiently meeting the expectations of local and tourists. Should another entity begin managing this portion of the Seawalk, Docks & Harbors would strongly advocate to be consulted on decision made on Docks & Harbors managed properties.
2. CBJ should determine community goals (emissions, shore power, congestion mitigation, etc.) and develop and implement an action plan to achieve these goals.
 - a. Complete the Blueprint Downtown sub-area plan and address land use and zoning, as well as incentivizing local business development in the downtown core.

Docks & Harbors is currently pursuing an Electrification Study through our consultant,

Haight & Associates. The study will be completed in April 2021 and will determine whether there is sufficient power in Juneau to allow more than one cruise vessel to receive shore power.

3. The TBMP program should be augmented and supported by CBJ. TBMP remains an industry driven and operated program. As an industry program, peer and industry pressure achieves compliance that would be difficult to obtain under a regulatory regime.

Docks & Harbors strongly endorses a voluntary, peer led compliance governance as the preferred means to establish desired community outcome.

Mr. Houck said he wanted to revisit this item. At the Franklin Dock they buy their power on an available basis. Was that covered in the last meeting and when power is not available they do not use it.

Mr. Etheridge said yes, that was covered. The Committee also looked at other options. There will be another opportunity to go over all these items when the full draft comes from this Committee and when it is taken to the full Board.

4. CBJ should adopt ordinances and regulations to establish consistent management of commercial tour use on all lands, including parks, docks and harbors, right-of-ways, and other lands owned by the CBJ. Management considerations should include:

- a. Continue to charge fees to fund required services and mitigate impacts. Review and revise fee schedule to ensure fees are appropriate.
- b. Consider whether there should be commercial tour permitting on city streets and sidewalks for commercial tours such as guided hikes or guided micromobility tours; and if so, regulations should be developed in the same way that CBJ regulates parks and trails, to determine impacts, including days, times and capacity.
- c. Limit Parks & Recreation commercial use permits to determine facility capacity and impacts (including hours and days). This may include some areas with higher visitation and some areas with lower or no visitation.
- d. Require all tourism operators receiving Commercial Use Permits to be active members in good standing of TBMP and comply with TBMP guidelines, and where applicable, also be active members in good standing with WhaleSENSE and comply with WhaleSENSE guidelines.
Docks & Harbors requires all companies which have tour permits to be TBMP members when using CBJ owned facilities. Although Docks & Harbors concur with WhaleSENSE guidelines, the efficacy of requiring compliance is problematic as most whale watching excursions do not originate from CBJ owned facilities, the marine mammal resource is managed at the federal level and Docks & Harbors would not have the human capital to enforce violations.
- e. Work with related agencies and partners, such as NOAA, on reducing speed and wakes from whale watching vessels in Statter Harbor, Auke Bay and other impacted areas.
Docks & Harbors has established a TBMP navigational corridor through Auke Bay to better manage damage from wakes and has implemented a no wake zone through Smuggler's Cove. Statter Harbor Officers routinely reminds harbor users that vessel operators are responsible for damage to property caused by one's wake.
- f. Consider researching and implementing a permitting system for whale watching operators.
- g. Recognize operators participating in the Alaska Travel Industry Association (ATIA), program "Adventure Green Alaska", to encourage sustainability practices.

- h. Incentivize operators to adopt environmental best management practices through local award programs, such as a Juneau Commission on Sustainability award.
 - i. Recommend operators/cruise lines adopt Travel Juneau "Juneau Pledge" and ATIA "Alaska" pledge. Cruise lines may also create their own "Alaska" pledge through CLIA (a creative method to encourage guests from around the world to embrace community respect and positive visitor behavior).
5. CBJ should require Cruise Lines International Association (CLIA) member cruise lines to operate in the following manner:
- a. In 2020 and going forward, minimize cruise ship waste in the landfill and prohibit ships from off-loading furniture, bedding, pillows, mattresses, electronics and other similar bulky items as garbage into the Juneau landfill. Coordinate with the landfill, CLIA and CLAA to implement this recommendation and as CLAA receives notifications and picks up the offloads, ask them to assist with not accepting these items. By 2021, consider prohibiting any cruise ship waste offloads into the landfill.

Mr. Green said that many vessels added emission scrubbers to improve air quality – many but not all vessels previously had two incinerators. Some vessels removed an incinerator for a scrubber resulting in lower volume of waste to be removed. This resulted in an increase in trash being brought to the landfill, up to three containers of waste may be transferred off a vessel. The international Maritime Pollution Act require ports facilities provide certain services such as oily waste and offloading of trash from vessels engaged in international voyages, some ports have exemption. In SE Alaska, Juneau is the only port which can accept trash off loaded from a cruise ship. Whittier and Seward also have limited ability to handle trash and no local ability. The offloaded trash is regulated and it must be hauled to USDA approved land fill. It's a very complex and an operational necessity. Mr. Green believes that only the absolutely necessary trash is removed from the cruise ships. He had heard that mattresses had be taken to the Juneau landfill which was the result of Canada not permitting the removal of mattresses without sterilizing which was not possible. The industry would not want to lose the opportunity to offload trash in Juneau as there are no other options. He also said that the amount of material which is deposited at the landfill from cruise ship is a small percentage of the overall waste.

Holland-American Group intends to pursue, self-imposed, zero refuse discharge in Juneau.

Mr. Etheridge commented his understanding from Mr. Green is that they do not plan on using it but it is available if they absolutely need to use it.

Mr. Becker commented that many years ago there was a big concern with the landfill, and there was several proposals to purchase a Plasma Arc machine that would fit Juneau's needs. If Juneau is the only port that can provide garbage facilities for these ships than we need to look into a Plasma Arc machine again. The landfill is getting really big and at half its life expectancy. He wanted it to be known it is probably needed.

Mr. Houck commented he believes we are missing an opportunity to partner with the cruise ships to explore opportunities for landfill mitigation or expansion. The cruise ships want to be able to use the landfill when it is absolutely necessary, and the Juneauites are in

search of options that we may not be able to afford on our own.

Ms. Triem commented that she is hearing to use passenger fees for the Plasma Arc machine (incinerator).

Mr. Day corrected his earlier comment and also commented that he believes the opportunity here is, where possible, to get cruise lines to consider not offloading waste in Juneau. They should do this in their own port when they can, and not offload furniture, bedding, mattresses, and TV's at any time in Juneau.

Ms. Triem commented that Mr. Watt had already worked with the cruise ships on this topic even before the VITF.

Mr. Houck commented again that he believes there is a missed opportunity here for two things. Working together to find a better solution for our waste because it is going to fill up. We could add something to our endorsement under the Mayors direction that we are missing an opportunity to explore a partnership to deal with the waste in a more improved way than we are currently.

Mr. Etheridge recommended to discuss this again and try to come up with wording.

- b. Maximize use of shore power by all cruise lines by requiring CLAA to assign shore power configured ships to electrified docks once additional shore power infrastructure is in place. Docks & Harbors has contracted with Haight & Associates to determine Juneau's energy capacity to power additional cruise ship berths. In addition to other requirements, the study will determine anticipated rate increases if the power is provided on an interruptible or firm basis. The report is expected to be complete in April 2021. In general, Docks & Harbors does not concur with forcing CLAA to comply with operational scheduling edicts. There are many operational and contractual requirements which CLAA must juggle in the preparation of schedules. The recommendation as written could require all vessels with contractual obligations to the privately owned AJ Dock to go to the CBJ owned electrified dock.

Mr. Uchytal said he sees this statement as problematic. He said CLAA schedules regionally and juggling a lot of operational requirements. With that requirement he does not know what that would mean to make a cruise ship come to the City owned dock and not go to their dock they have a contract with. He understands the importance of a clean environment. Should this be encouraged or a mandate?

Mr. Becker commented that his understanding is that we want all ships capable to take power and all docks electrified.

Mr. Uchytal said he agrees but that will not happen for decades. In the short term, what this says is that if NCL builds a dock they still need to come to our docks because we have electrified them and there may not be enough power to electrify the NCL dock.

Mr. Wostmann commented that currently CLAA does all of the ship scheduling for all of Southeast and it is a very intricate process of maintaining berth availability. We need to be very careful in our recommendation that we do not start to create a process that we unilaterally change those schedules particularly at the last minute. He is not sure electrification is the bigger issue here. This is not really reflected in our comments.

Mr. Houck asked if it was possible instead of demanding the ships be rescheduled, that we address Mr. Uchytíl's comments requiring any future docks construction to include the capability of shore power provision.

Mr. Etheridge commented one of the concerns is the power availability to provide that power.

Mr. Houck commented that he understands this but to allow a dock to be built without even the capacity, given the fact with time we will get better with power as well as providing power, we are missing an opportunity in the public policy to force the ships to a behavior that we want them to use our power if it is available.

Mr. Wostmann commented that our long term goal is to have every dock electrified and every vessel able to take power but his current understanding is that the investment needed to electrify a dock is not trivial and he suggested to postpone making a statement the docks should be electrified until we have the results of the current study and some reasonable basis for saying if that additional capital investment is made there is a reasonable probability of a return on the investment in a reasonable amount of time. Currently, we are no where close to providing the power for five docks at the same time. This could be revisited after the study is complete.

Mr. Etheridge said he does not see where we can require a cruise ship to leave a contracted dock and come to one of our docks. This needs to be looked at again and come up with a better recommendation. A lot will be determined when the study is completed.

Mr. Day commented that in the task force meetings they were focused on a longer view on this topic. There is an incentive to hook up to shore power and not have to burn fuel. Both from the environmental stand point and a cost stand point.

Ms. Triem commented that the task force was probably thinking long term.

Mr. Etheridge recommended to do more wordsmithing on this item.

c. Limit water usage by ships in periods of drought.

Four years ago, when water rationing to the cruise ship occurred that CLAA would consult with the CBJ Water Division to determine how much water could be provided to a vessel. The cruise lines were not upset that they didn't receive water during periods of rationing. Since then head tax was used to construct the Salmon Creek Water Filtration Plant which now serves 33% of all water needs in Juneau. He said providing water to the cruise ship

hasn't been an issue recently and the recommendation is already in place. Mr. Green indicated the industry supported request to solve water issues in Juneau including a 1.5M tank to be built in the Last Chance basin, was a massive well water development in the basin and UV treatment at the Salmon Creek Dam. He was told that there should be very difficult to run out of water. The industry will throttle back water request, waste water, shore power or any other service to be equitable to all. The industry was successful in lobbying for funds either head tax or state marine passenger fees.

- d. Turn off large LED screens while in port in coordination with CLIA and TBMP
- e. Maximize "localism"
 - i. Encourage cruise lines to maximize partnerships with locally owned businesses.
 - ii. Continue to support and direct cruise ship passengers to local businesses.
- f. Coordinate with CLIA and CLAA on ship scheduling and berthing to minimize congestion at all docks. These recommendations should be implemented over the next three years based on feasibility and need. In 2020, strategically assign ships based on size with the goal of reducing traffic congestion downtown
 - i. In 2020 and going forward, work with CLAA and CLIA to provide more transparency and visibility for schedules and projected passenger counts, two years in advance or upon creation.
 - ii. In 2020 and going forward, should a ship wish to call in Juneau at CBJ operated facilities on a day other than what was originally scheduled due to weather or other factors, CLAA should review this request with CBJ prior to confirming this call in order to evaluate how the change affects congestion and other impacts to the community. Docks & Harbors believes this is such a rare occasion that it merits deletion. As an example, a vessel may not be able to moor in Skagway due to high winds. No one (cruise lines, CLAA, port communities) benefits with port call uncertainty. Mr. Wostmann said he remembered Mr. Green commenting that this happened once or twice per season. In his mind he said that was justification to say this is a non-issue and therefore could be deleted. But this may be useful to include this information in our comments that this may happen once or twice a year.

It was decided to keep the language as is but to add Mr. Wostmann's additional comment on the number of times this happens.
 - iii. In 2021, stagger arrival times of ships by 30 minutes. This reads as if a change is required. Currently ship arrivals are scheduled at no less than 30 minutes between vessels. There may be confusion within the community as the CLAA maintains two arrival schedules, one for the general public which is approximate and an operational schedule which is considered SSI (Sensitive Security Information) used by those who need an accurate arrival time.

Mr. Uchtyl said this already happens. There are two separate schedules.
 - iv. In 2022 if the NCL berth is operational as the fifth dock, prohibit hot berthing as a scheduled practice. Mr. Wostmann wanted to add a statement that we were in favor of restrictions for hot berthing on any dock but in particular the NCL dock.

Mr. Uchytel said this warrants a statement that we are in favor of this.

Mr. Wostmann suggested to add that in the negotiations with NCL that Juneau's reluctance for hot berthing is a significant issue. This does not say we oppose it but is an item that needs to be negotiated and see what the right solution is.

Mr. Houck asked for insight on what this objection is about. He said as far as he knows it is only Thursday's that NCL is on the private dock and hot berths. What is the problem with the hot berthing?

Mr. Day said in the discussion in the task force was the cumulative impact of five or six ships in a given day and the feeling was if NCL built their berth that would take care of them wanting to have two ships on the same day and no need to hot berth and still have five ships in port.

Mr. Houck said with how this is written is NCL can now have both ships in port at the same time. One at the NCL dock and one at the AJ Dock with each disembarking 5800 passenger and having a 12 hour schedule instead of a 7 hour schedule.

Mr. Uchytel said he will work on wording for this and bring back for the next meeting.

6. CBJ should clearly establish guidelines and goals for the scheduling/assigning of **municipal** docks. These recommendations should be implemented over the next three years based on feasibility and need.

- a. In 2020 and going forward, prohibit docking or anchoring of passenger cruise ships of any size in Auke Bay, specifically Statter Harbor, except for emergency purposes.

Docks & Harbors objects to this statement as written. Docks & Harbor agrees that the existing infrastructure is woefully inadequate and not suitable for supporting large cruise ships which carry, say more than 100 passengers. It may be adequate and desired for small cruise ship visits, especially after recapitalization of the aging Statter Breakwater. There is also a concern that large yachts or mega yachts with only 12 passengers could be prevented from using Statter Harbor under these recommendations. Docks & Harbors would like confirmation that a ferry, such as the Fjordline ferry operating from Skagway, would not be interpreted to be a passenger cruise ship.

Mr. Wostmann wants more work on this item. He said 100 passengers with the current congestion in Statter is already too much. The smaller uninspected vessels with 6 or 12 passengers can reasonable use Statter and it would be a big burden on them to make them go all away around and up the channel and come into Juneau.

Mr. Houck said there needs to be a good definition on what makes a tour boat, a charter boat, and a cruise ship and you could call the prevention office in District 17 for their definition.

Mr. Day commented the intent of the task force was to say there is already a lot of activity in Auke Bay. This was meant to address overnight passenger cruise ships even down to the uncruise size but to still allow the smaller vessels to utilize this area.

Mr. Uchtyl commented existing now in Statter harbor is woefully inadequate but we have been able to make improvements in that area and there is a potential if we ever get the new wave attenuator built and utilize the Auke Bay Marine Station the potential for small cruise ships could be there. Right now it will not work to bring an uncruise to statter breakwater but it may work in the future with the right planning and recapitalization of the breakwater. It is quite possible that may be suitable. The question for the task force is do we want to have a firm “no cruise ships of any size in Statter Harbor”.

Mr. Becker said the wave attenuator should be in the comments that we have the plan but waiting funding for this project so to leave that option open in our comments.

Mr. Houck suggested to restate what he sees as a fact that “while no harbor pays for itself with the fees from its patrons 100%, and if our patrons were to pay 100% of the cost of the maintenance and development of Statter Harbor without the fees that we recoup from whale watching, small cruise ships, tour operators who operate out of Statter Harbor and the large mega yachts, they themselves would pay maybe double.

Mr. Uchtyl said public harbor infrastructure is not born by the user groups. We need grants from the State or 1% sales tax so it is hard to put a price tag on how much the user groups pay for the existing infrastructure because for the most part public infrastructure is paid for with a bond or grant. For revenue sources, we are tying our hands for a certain niche group and in this case small cruise ships from operating in these public facilities that we are trying to draw revenue from.

Need to spend more time on wordsmithing.

- b. In 2020 and going forward, work with CLAA and CLIA to provide more transparency and visibility for schedules and projected passenger counts, two years in advance or upon creation.
- c. In 2021, stagger arrival times of ships by 30 minutes.

This reads as if a change is required. Currently ship arrivals are scheduled at no less than 30 minutes between vessels. There may be confusion within the community as the CLAA maintains two arrival schedules, one for the general public which is approximate and an operational schedule which is considered SSI (Sensitive Security Information) used by those who need an accurate arrival time. The latter will never schedule two cruise vessels to arrive simultaneously.

Safety is number one concern for all involved in the maritime transportation industry and arrival times are closely aligned with the Alaska pilots. Additionally, the longshore labor pool is limited that it is virtually impossible to moor vessels any sooner than 30 minutes between arriving vessels.

The Special Committee recommends this be removed from the report.

Mr. Day commented he thought the Committee decided to leave this in the report but with the explanation.

Mr. Uchytel commented he can go back and review and clean this up. It would be worth carrying this through to the full Board and in the final document the Board can say leave it in with a comment or take that recommendation and be done with it.

Mr. Etheridge directed Mr. Uchytel to bring this to the full Board to look at.

- d. In 2022 if the NCL berth is operational as the fifth dock, prohibit hot berthing as a scheduled practice.
- e. Prioritize berthing for shore power configured ships once additional shore power infrastructure is in place.

In general, Docks & Harbors does not concur with forcing CLAA to comply with operational scheduling edicts. There are many operational and contractual requirements which CLAA must juggle in the preparation of schedules. The recommendation as written could require all vessels with contractual obligations to the privately owned AJ Dock to go to the CBJ owned electrified dock.

Mr. Wostmann said on item e, he thought it would be useful to include information that cruise line agencies schedules, not just the Juneau's berths, but all the berth's in SE and has to coordinate all of them. Giving them unilateral directions on how they have to do that scheduling in each port will have a ripple affect throughout the entire area.

- 7. Incentivize Juneau as a turn port for smaller ships.

Docks & Harbors has executed a contract with PND Engineers to determine opportunities to support the small cruise ship industry as defined as vessels under 275 feet in length. Encouraging Juneau as a turn port could be an economic boom for many small local businesses. From groceries to hotel hospitality to florist would benefit from having infrastructure to serve this purpose.

Mr. Uchytel said we are already doing this with the small cruise ship master plan. He said he will spend more time on this item.

More wordsmithing.

- 8. Juneau should establish a marketing identity through their destination marketing organization, Travel Juneau. Integrate this marketing identity across the community (conceptual draft – Juneau is proud of its cultural heritage, support of the arts, love of the natural environment, and finds its identity as an ocean and mountain town).

1b) Is the approach adequate within the existing dock infrastructure and within other foreseeable public or private infrastructure projects for the growth anticipated?

The current management approach within the existing and foreseeable infrastructure projects is not adequate. Many of the current projects address important issues, but the approach needs to be consistently coordinated among city, state, and federal partners. Additional work should be continued to mitigate current impacts and anticipate future impacts. Numerous upgrades to downtown infrastructure are underway and some may be impacted by reduced Marine Passenger Fee revenue. These projects increase Juneau’s ability to host large numbers of visitors. The upgrades, with completion dates, include:

1. Egan Drive improvements (2020) – ADOT reconstruction of Egan Drive from Main Street to 10th Street.
2. Small bus staging at the Archipelago area (2022) – Deckover of tideland area close to the Marine Parking Garage to provide space for passenger bus loading.
3. Open space at the Archipelago area (2022) – Private project adjacent to the Marine Parking Garage to develop commercial and open space on the waterfront.
4. Sidewalk stanchions (2020 - 2022) – Continue installing barriers at the edge of sidewalk along S. Franklin Street to separate pedestrians and vehicles.
5. Warner’s Wharf Alley Improvements (2020-2021) – Safety and pedestrian improvements to the Seawalk access on Warner’s Wharf, adjacent to Pier 49.
6. Dock Electrification planning (ongoing).
7. Seawalk Infill at Marine Park (2021) – Install Seawalk decking over the area where the lightering ramp and float was removed. This will extend the Seawalk to connect to Marine Park.
8. Seawalk expansion South to AJ Dock planning (ongoing).
9. Marine Park Upgrades (2023) – Park reconstruction project to improve pedestrian flow and user amenities on the waterfront.
10. Marine Way Seward Street Crosswalk (2021) – Evaluate location of crosswalk and utility of left turning movement at Seward Street.
11. Cruise Ship Real Time Wastewater Monitoring (2021) - Install instrumentation and control systems to track strength and flow rate of discharges to allow for efficient plant management.
12. Franklin Dock Floating Berth (2021) – Private project evaluating replacing the current cruise ship dock with a floating berth.

Recommendations

1. Additional infrastructure development should be considered in the downtown area to accommodate current volumes and potential growth. Continued efforts to move people and vehicles through downtown efficiently and safely are necessary.
 - a. Traffic congestion on S. Franklin is a critical infrastructure issue that needs to continue to be addressed through planning, design, and construction to separate pedestrian and vehicular flow. CBJ and DOT should coordinate to accomplish this work. Considerations should include:
 - i. Maximize right-of-way space for pedestrians.
 - ii. Minimize required stops for vehicles.
 - iii. Extension of pedestrian stanchions.
 - iv. Minimize and consolidate turning movements.
 - v. Focus pedestrian flow to crosswalks and desired destinations.
 - vi. Improve pedestrian flow by creating better access between Seawalk and S. Franklin Street.
 - vii. Consider staging areas outside of downtown for cargo deliveries and incentivize companies to deliver outside of times when cruise ships are in port.
 - viii. Encourage and incentivize electrification of tourism vehicles.

Docks & Harbors has coordinated with AELP and has installed the necessary electrical vaults and conduit to provide electrical charging stations at the newly constructed Archipelago Lot. Currently there are no small electrical busses in Juneau but Docks & Harbors will be prepared to support when the need is requested.

Mr. Uchytal said we are already doing this.

2. Research and develop efforts to move people on and off the right-of-way, including circulators, electric ferries, Seawalk extension, connections between S. Franklin Street with the Seawalk, and other alternative pedestrian routes.
3. Prioritize dock electrification and continue to work with the electrical utility to monitor electrical capacity available for purchase on either an interruptible or firm basis.

Docks & Harbors has contracted with Haight & Associates to determine Juneau's energy capacity to power additional cruise ship berths. In addition to other requirements, the study will determine anticipated rate increases if the power is provided on an interruptible or firm basis. The report is expected to be complete in April 2021.

4. Limit expansion of downtown dock infrastructure to allow for no more than one additional larger cruise ship.

Docks & Harbors does not object to limiting the downtown large cruise ship capacity to five.

Mr. Uchytal suggested to add we think it is worth negotiating bringing up with NCL as a negotiating chip to have no more than five large docks downtown.

5. Wastewater, water, and air quality should continue to be evaluated by the City and State to reduce impacts on the health of the community and environment. Responsible agencies should evaluate and plan to analyze capacity and impacts of increased cruise ship visitation. Air quality should be monitored regularly for adherence to strict standards, including compliance with the Marine Vessel Visible Standards (18 AC 50-.070) and all available and reasonable steps to minimize visible stack emissions while in port should be taken.
6. Plans for infrastructure development including design standards and analysis of growth and impacts should be completed for other areas outside of the downtown waterfront where tourism growth is occurring or could occur, such as Auke Bay and North Douglas (Eaglecrest).

Docks & Harbors has proactively studied and advance ideas to reduce congestion in the Auke Bay vicinity. This includes the acquisition of the Auke Bay Marine Station and steadfast efforts to execute the multi-phase Statter Harbor improvements.

Mr. Uchytal said he believes they are suggesting to look for opportunities to spread out further. He said we do that as well trying to spread out the user groups at Statter Harbor.

Mr. Day said his understanding was when making plans for infrastructure development outside of the downtown an analysis and impact study should take place first in order not to move the problem some where else.

Ms. Triem said this was to include uplands development.

Mr. Etheridge recommended to leave as is and bring it to the Board.

Mr. Houck said he believes there is an opportunity to make a statement that Docks & Harbors is open to new ideas that would reduce congestion. Example – water side disembarkation and embarkation to move them via boat to Douglas or the Sea Port so we don't sound so defensive and this would benefit everyone.

Mr. Uchytel said he can add this.

7. Support public and private development ventures that alleviate pressure on existing infrastructure.
8. Ensure recreational facilities such as trails for hiking and biking are developed to maintain Juneau as a top recreational place to live and visit.
9. Recognize the contributions of Native Alaska organizations to the downtown core and support continued growth of cultural tourism and installation of Native Alaska art in public spaces.

2. Mayor's charge: Regarding reviewing and updating the Long Range Waterfront Plan

The Long Range Waterfront Plan (LRWP) has guided CBJ thinking and actions on the development of waterfront infrastructure for the last 15 years. The LRWP was the culmination of a great deal of planning work in the early 2000's. Writing, considering, and adopting the LRWP was very time consuming, and required extensive and sustained public engagement. Updating or re-writing the Plan would be similarly difficult and time intensive.

2a) What are the pros and cons of updating the LRWP?

Pros

1. The LRWP is an infrastructure development plan for the waterfront land between the Juneau - Douglas Bridge and the Little Rock Dump. The extent of tourism reach in Juneau has expanded beyond the downtown waterfront; updated planning could be done in areas outside the scope of the LRWP, including harbors and transportation corridors.
2. Proactive planning instead of a reactive approach is needed on infrastructure and tourism issues.
3. In 2004, the work on the LRWP was a positive step in bringing the community together on tourism issues.

Cons

1. The effort and cost of the LRWP was very high.
2. It is uncertain whether the community has the capacity to focus on a yearlong waterfront planning process.
3. The current plan is still functional and valid for the waterfront area.
4. There are many neighborhood, harbor, and park plans that inform zoning and infrastructure

development.

2b) If the LRWP was updated, should it be an infrastructure update or should that update consider other policy or operational issues?

1. The LRWP horizon extends to 2026. Currently, the concept design approaches and recommendations within the plan are still valid and can be used as a foundation for continued development along the downtown waterfront. Approximately 50% of the tasks outlined in the LRWP are complete; progress should continue to complete the remaining viable tasks by 2026.
2. Updates on completed projects along the downtown waterfront should be made and communicated to the public through a conceptual five-year Capital Improvement Program (CIP).
3. Regarding considerations of policy and operational issues, recommendations in Task Force charging question #1 respond to this need.

Recommendations

1. Do not expend the effort necessary to update the LRWP. The CBJ Assembly should maintain focus on better tourism management and rely on the finer detailing from the ongoing Blueprint Downtown planning efforts.
Docks & Harbors agrees that the LRWP has proven to be a significant guiding principal in developing the downtown waterfront. Numerous improvements can be attributed to the LRWP and it is not recommended that a revision is necessary. More recent studies such as the Urban Design Plan (Taku Dock to Marine Park) and the ongoing Blueprint Downtown and Small Cruise Ship Infrastructure Master Plan appear to provide a community vision of appropriate and sustainable planning documents.
2. Complete development of the Seawalk.
Docks & Harbors strongly supports the completion of the Seawalk from the Douglas Bridge to AJ Dock. One of the Small Cruise Ship Infrastructure Master Plan preliminary alternatives encourages development along the Coast Guard/NOAA Dock which would provide linkage from Gold Creek to the Merchant's Wharf.

3. Mayor's charge: Regarding the persistent idea of a restriction on the number of visitors

1. Consider and research whether a restriction on the number of visitors arriving in Juneau would be legal, enforceable or practical.
2. If found to be legal and enforceable, advise on the pros and cons of the concept of restricting the number of visitors and whether a restriction strategy might be:
 - a. A concept that would apply to annual/seasonal visitation numbers?
 - b. A concept that would apply to daily visitation numbers?
3. Consider whether changes to ship scheduling (daily arrivals and departures) might address community concerns and impacts.

4. Consider the pros and cons of CBJ becoming involved in dock scheduling.

Legal Considerations

The City Attorney provided the task force with a memo on January 21, 2020 that broadly outlined the numerous legal hurdles that could oppose a legal limitation on the number of cruise ship passengers that visit Juneau.

Practical Considerations

As a practical matter, limitation of cruise ship passenger visitation can be achieved by the following methods:

1. Limit by Infrastructure

Whether or not to lease tidelands for a new dock (or docks) to accommodate larger cruise ships is the most pressing capacity question that Juneau will face in the foreseeable future. The CBJ Assembly should spend a significant amount of time studying this issue. A new dock may or may not supplant the existing anchoring and lightering and may or may not result in significant ship visitation growth. However, that analysis is greatly over simplified.

2. Limits on Ship Scheduling

The revenue bonds that financed the construction of CBJ owned cruise ship docks and lightering float (commonly known as 16B) requires that the debt service not be placed in jeopardy. The bonds are scheduled to be paid off in 2034, but the CBJ can prepay the bonds as early as March 1, 2026. Limitation on dock availability (such as instituting “no ship days” at CBJ facilities) at the municipal docks may cause such jeopardy.

CBJ does not have the authority to limit scheduling/berthing at the two privately owned docks. If, over time, the municipality acquired the private docks, it would eventually have more control of scheduling once the debt incurred in the acquisition was retired. Note, however, that neither private dock is for sale.

To limit ships anchoring and lightering, CBJ could consider limiting availability of its owned lightering docks. However, private lightering options could become available.

Daily or hourly limits could also be considered on the availability of commercial activity on CBJ lands and harbors.

3. Limit by Negotiation

CBJ effectively ended years of litigation with CLIA by negotiating a Memorandum of Agreement that satisfies the needs of Juneau and the industry. A best course of action should include determining community goals and directly negotiating to achieve them.

4. Financial Incentives/Disincentives

Different ship berthing protocols can result in less congestion, but there are barriers to adjustments to the assigned berthing locations. Issues include cruise lines’ historical preference and the economic disparity between the rates charged at less expensive CBJ facilities and the costlier private berth options.

Recommendations

1. At this time, the CBJ should not pursue a hard numerical “cap” on numbers of visitors because it

is legally questionable and logistically impractical. Limitations can be achieved through other measures, including port infrastructure capacity to better manage the impacts of visitors.

2. Request CBJ Law to research how other U.S. communities have instituted a numerical visitor cap and /or other possible methods of limitations.
3. CBJ has traditionally left scheduling of the port and assigning of the City docks to CLAA, but should take a more active role to achieve its management goals. See section 1a of this report for specific recommendations.

Mr. Houck suggested adding Docks & Harbors is open to the idea of becoming more familiar with the scheduling of the ships.

Mr. Etheridge commented that this scheduling is way above where we need to be looking at. This is a complex schedule and the only thing that we should be able to do is shut our docks off for a particular time but never be involved in scheduling.

Mr. Houck commented that when they said "CBJ" they were really saying "Docks & Harbors".

Ms. Triem said that was not their intent.

Mr. Wostmann said he agrees that CBJ or Docks & Harbors does not want to get into scheduling. This is far beyond our capability. However, we could meet with CLAA on an annual or semi-annual basis to address impacts that may affect cruise ship scheduling.

Mr. Uchtyl said that was a fair comment. In the CLIA settlement, the City manager meets with the cruise ships representative on an annual basis to share information on what projects are being considered using head tax. We can say CBJ can meet with CLAA on an annual basis to discuss local mooring preference.

Mr. Day said the way this was added was simply to let the public know CBJ does have and intends to work more closely with the industry to address impacts.

Mr. Uchtyl said Mr. Green is very good to work with. He will add some positive language.

4. CBJ should negotiate changes that would promote more efficient ship scheduling, berthing and managing congestion, such as assigning larger capacity ships to the City docks and reducing traffic on South Franklin.
5. By 2023, CBJ should negotiate a formal agreement with the industry to limit the number of ships to five larger ships per day, one ship at each dock or four ships at docks and one at anchor (if the fifth dock is not built or if a fifth ship chooses to anchor instead of dock). This would give the industry time to adjust to recommendations.
Docks & Harbors supports this. The committee wants this language added.
6. CBJ should work with cruise lines to attempt to "get the peak out of the week" and balance the numbers of visitors across days of the week. There are more docks being constructed throughout Southeast; CBJ and other Southeast communities should work with the cruise lines to manage visitation throughout the region.

7. CBJ should work with the various agencies including CLAA, CLIA and individual ship lines to discourage or prohibit anchoring and lightering by larger ships if an additional dock is constructed. If a Subport dock is constructed, the CBJ should more thoroughly investigate and completely understand under what circumstances the USCG would remove or restrict the current anchorage.
Docks & Harbors supports this. The committee wanted this added.
8. The Visitor Industry Task Force did not reach consensus on the issue of a ship free day or “no ship days” at one CBJ dock per day. One option could be instructing CLAA to cease assigning one of the city docks on certain Saturdays, alternating between Alaska Steamship Dock and Cruise Ship Terminal. Issues discussed included:
 - a. Economic impacts
 - b. Region-wide scheduling considerations
 - c. Inability to control assigning of private docks
 - d. Legal and debt service concerns (16B docks)

4. Mayor’s Charge: Considering methods for collecting public opinion

Consider the pros and cons of collecting public opinion through formal surveys, including researching survey costs. Public opinion is always important for the CBJ Assembly to determine and collect; however, asking simple yes/no questions on nuanced issues can be polarizing and can be difficult to get the public to understand all of the details necessary for formation of well-founded policy decisions.

Mr. Uchtyl said we can say we have never been against conducting a survey.

In the 1990’s and 2000’s, CBJ commissioned a number of surveys of public perceptions on tourism. The 2002 Juneau Tourism Management Plan identifies survey results as the primary indicator for activating “safety valves” – constructing an additional port separate from Juneau, but within the Borough to disperse the CBJ’s visitor load. Public surveys can be a useful community engagement tool, because they make it possible to get results from a broader cross section of the community than with other public engagement methods. However, it is important for survey questions to be well designed. It is also important to have a clear understanding of the purpose of the public survey. Such a survey could be focused on general public perception (i.e. “has Juneau reached its capacity for cruise tourism?”) or focused on measuring community impacts in specific areas. It would also be important to consider who would use the survey results and for what purpose.

Recommendations

1. Engage a third party contractor to complete a public opinion survey of Juneau residents at the end of the 2021 cruise season.
2. Depending on the utility of a survey, additional surveys should be planned to gauge how management strategies are influencing public perception.
3. Consider collecting data on the effects of hot berthing.

Additional Task Force Discussion Issues

Subport Development/Upcoming Norwegian Cruise Line Dock Proposal

Whether or not to support an upcoming Subport development proposal is a CBJ Assembly decision. The USCG and/or NOAA also have important roles. Future discussions should consider allowing, limiting or prohibiting anchoring in the Juneau Harbor. The use of dynamic positioning navigational systems, which when in use, designate vessels as “underway” vs. “anchor” should also be discussed as this may change the ability of agencies to utilize certain management tools to control the anchorage.

A shift in docking or anchoring of cruise ships may alter spending patterns of passengers and affect the local economy. In addition, a dock at the Subport could leverage other community goals such as:

1. Seawalk
2. Small Boat Harbor
3. Ocean Center
4. Berthing for small cruise ships (The Task Force does not yet have an accepted definition of “smaller ships”)
5. Homeporting of “small ships”
6. Economic and/or Housing Development
7. Pedestrian management such as a walkway crossing over Egan
8. Reducing vehicle congestion on S. Franklin Street

Recommendation

Support a Subport dock if the following conditions are met, recognizing that some of these conditions are beyond NCL or any other developer’s control. However, the Task Force submits these items for Assembly consideration in making policy decisions:

Mr. Uchtyl said we do not object to any of the recommendations but there should be language that suggests that.

1. One larger ship per day using one side of the facility;
2. Maximum of five larger ships in port per day;
3. No hot berthing at the new facility;
4. No larger ships allowed to anchor as the sixth ship in town. Larger ships may anchor but the number of larger ships in port would still be limited to five (CBJ to consider legal ramifications of limiting size of ships at anchor);
5. High quality uplands development for community and visitors;
6. Year round development orientation;
7. CBJ manages dock to some extent through a public private partnership or management agreement;

8. Dock is electrified.

Cruise Ship Size Discussion

The task force report includes many recommendations related to cruise ship size, especially as related to a potential new NCL dock and anchoring of ships. In the report, the term 'larger' cruise ship is used and a specific definition of larger ship is not given for the following reasons:

1. The length of a ship does not necessarily determine the number of passengers.
2. Limiting ships by number of passengers may require additional legal analysis.
3. The concern on ship size is related generally to the amount of impacts it creates in the community on the environment, traffic and congestion, and infrastructure. The Assembly may have to define a 'larger ship' as it proceeds with tourism management, but this definition will likely include a deeper analysis of impacts, expected fleet of ships, and ongoing and planned infrastructure development. The committee suggests that 'small ships' are those with 500 or fewer passenger capacity. 'Larger' ships are those that exceed these a 500 passenger capacity.

Docks & Harbors is using the overall length of 275 linear feet as the upper limit in the Small Cruise Ship Infrastructure Master Plan. This length was selected because American Cruise Lines maintains a vessel which operates a 273 foot vessel in SE Alaska named the CONSTELLATION. American Cruise Lines would like to utilize downtown facilities but the CONSTELLATION is too large for any of the small vessel moorage locations.

Mr. Uchtyl said this was just a statement what we think a small cruise ship is.

Mr. Day said paragraph three went back to talking about the NCL dock and the Coast Guard go back and prohibit ships at anchor. For this particular application, instead of using LOA, our point was in fact anchoring was still permitted and the sixth ship went to anchor it had to have 500 or fewer passengers.

There was no objection to the language.



Port of Juneau

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From: Visitor Industry Task Force DRAFT Recommendation Review Special Committee
To: Dock & Harbors Board
Via: Docks & Harbors Operations & Planning Committee
Date: September XXth, 2020
Re: VISITOR INDUSTRY TASK FORCE DRATF RECOMMENDATIONS

1. The Mayor's Visitor Industry Task Force completed their draft report on April 27th, 2020 after months of public meetings, public input and deliberations from the ten member panel. Although the Port Director, other Docks & Harbor staff and Board Members, attended most of the meetings, Docks & Harbors was not officially represented on the Task Force. As many of the recommendations pertain to operational or infrastructure management clearly in the purview of Docks & Harbors, it is appropriate for the Board to communicate to the Assembly on topics which Board members have expertise. When and whether the Task Force will reconvene is currently unknown. The Chair of the VITF, at the Docks & Harbors Special Committee meeting of August 27th, suggested the Board provide comments directly to the Assembly.
2. The Docks & Harbors Special Committee to review the DRAFT recommendations thoroughly discussed the process to provide comments at public meetings on August 27th, September 21th, and xx. The Special Committee was in general agreement, that despite the pandemic and uncertainty whether the cruise industry will return to 2019 passenger numbers in Juneau, that providing guidance and insight to the DRAFT recommendations is a beneficial exercise to undertake.
3. The Special Committee discussed the tone of the DRAFT recommendations and whether it sends the appropriate message. It has been pointed out the some could interpret the DRAFT recommendations as a laundry list of everything wrong with tourism in Juneau without the counter balanced of the importance of tourism to many Juneauites including many harbor patrons. Docks & Harbors has prided itself on advocating infrastructure and management of facilities which enable all user groups to thrive, including privately owned vessels as well as international conglomerates.
4. The attached enclosure provides comments and consensus from the working Special Committee to review the DRAFT recommendations. The Special Committee tried to focus on the "recommendations" of the document and provided comment to other areas.

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Encl (1) VITF DRAFT Recommendations with Board Comments