

Family Promise mission: Help families who are experiencing homelessness achieve sustainable long term housing through a community-based response.

Family Promise of Juneau serves the Juneau area by providing food, shelter, and case management for children and their families who are experiencing homelessness; funds and case management for families who are at risk of becoming homeless; and support for graduate families so they remain housed. We also educate the entire community about the causes of homelessness the trauma experienced by families and how we as a community may respond to prevent it.

In June, the board decided the core of our identity that needed to be sustained without any change in model was:

- Serving families
- Building bridges
- Congregational rotation, volunteers and support
- Respecting dignity of families

We discussed the obstacles created by COVID-19 as:

- Financing
- Risk of spreading virus
- Adapting to quick and big changes
- Reduction in volunteer base
- Available congregations for overnight hosting
- Doubling up on space with day center and shelter

The board decided unanimously that pursuing our own building for the day center was best for the short and long term efficacy of working with children and their families who are experiencing homelessness.

The day center is currently housed at Chapel by the Lake. When this arrangement began, we had one full time position plus one part-time. We now have three full-time and three part-time positions. This expansion of staff has allowed us to serve 23 households through our homeless prevention program and 7 families through the shelter program so far in 2020.

The three full-time positions are:

Executive Director: Katti Carlson, MSW

Homeless Prevention Program: Kate Wolfe

Family Support Specialist: Vacant, interviews and selection nearly complete.

** This positions will be full time in coordination with St. Vincent's and AHDC so families receiving their services may move from transitional housing into sustainable housing quicker and with increased success.

The intensive case management helps families set goals and remain accountable to themselves for more sustained change in their lives. We do not duplicate current services in Juneau but seek to fill the needs that arise with guidance and support from other community providers. We currently provide a wraparound program approach so households may have a network of stable support for their particular situation. Our

case-management services are unique to each person and complement shelter services. This unique support is so successful that we will be providing case-management assistance to other agencies serving families within Juneau.

Before COVID-19, we faced some challenges hosting at our day center in a congregation. Families spend the day at the day center taking showers, doing laundry and other things they would normally do during the day. Weekends were difficult with church activities overlapping with families need for space to be families. We have restrictions of building usage for our families for up to 5 hours daily. The space also lacks windows for the offices and the heat is a challenge. Our staff has to double up in offices, which can be difficult when sensitive meetings need to happen. We have done our due diligence with requesting extra space from Chapel and they lack the ability to meet our needs.

With COVID-19, we needed to move to a static site program where families stay in one location for the night with paid staff. Congregational volunteers continue to bring meals on their regularly scheduled host weeks. Chapel by the Lake has been very generous in allowing us to expand our space so we can shelter two families and have our day center there, but this is temporary. This is not sustainable since Chapel is opening their space again for activities, we are at capacity with families, and having the day center and shelter in the same space makes it challenging for families to start the day.

If we can move the day center to our own space, then we can expand our shelter capacity at Chapel until March when they expect to use their entire space again. This is an estimated timeframe and is review by Chapel and FPJ leadership on a monthly basis.

COVID-19 impacted our mission by forcing us into a space that is too small and uncertain to serve families. Moving our day center into our own space makes it possible for us to serve more families with greater stability.

Please see our plan for moving forward related to building purchase, community leverage and cost analysis.

FPJ potential building purchase 2020	
Total Purchase Price	\$350,000.000
CBJ Request	\$300,000.00
Gaguine Foundation Request	\$25,000.00
Board Fund Raising	\$25,000.00
Maintenance	\$3,500.00 (in-Kind)
Washer and Dryer	\$1,500 (in-kind)

Current and potential building costs	
Current	
Current Rent	\$300.00 Monthly
Staff time related to building logistics	\$100.00 Monthly
Potential	
HOA Fees	\$522.00 (includes: water, sewer, garbage, insurance, snow removal, lawn and outdoor maintenance)
Electricity	\$300.00 (doubled from previous tenant actuals)
Insurance	\$100.00

We need to come up with \$522.00 monthly in additional costs for this potential building.

- \$200.00 Monthly in increased donations throughout the Juneau community.
- \$200.00 Monthly from charity sales with EBay enterprise and Alaska Dames.
- \$200.00 Monthly from increased access to grants now that we have been operating for more than 3 years.