



Docks & Harbors

The Tide Line

February 2016



Port Director's Corner

Docks & Harbors Meetings:

Harbor Fee Review

Wednesday February
10th, 2016
at 12:00 p.m.
CBJ Room 224

Operations/Planning Meeting

Wednesday February
10th, 2016 at 5:00 p.m.
Port Field Office
Conference Room

Finance Meeting

Thursday February 18th,
2016
at 5:00 pm
Assembly Chambers

Docks Fee Review Meeting

Thursday February 18th,
2016
Immediately following
the Finance Meeting in
Assembly Chambers

Regular Board Meeting

Thursday February 25th,
2016
at 5:00 pm
Assembly Chambers

Meeting agendas and minutes

can be found at:

<http://www.juneau.org/harbors/board.php>

February brings the annual ritual to Docks & Harbors of allotting the rights to the Downtown Waterfront Sales Booths. These booths are regulated by CBJ and enables the successful outcry bidders the opportunity to sell brokerage tours to visiting cruise ship guests. The permit allows up to eleven individual Waterfront Sales Booth holders preferential rights at three strategic locations along the Downtown waterfront. Permit holders are provided renewal privileges for three consecutive years. For this calendar year, at least two permits will be available by outcry auction on February 18th. CBJ regulation states the minimum starting bid will be \$30K. Interested parties wishing more information on this process should review www.juneau.org/harbors

Customer Service Training. On January 25th, the Docks & Harbors staff invested the day engaged in Alaska Host Customer Service Training conducted by the Anchorage firm The Business Boutique. The training is sanctioned by the State of Alaska Dept. of Commerce, and Community and Economic Development. Alaska Host is a statewide customer service training program for employees of the hospitality and visitor services industry. The program trains participants how to provide quality customer service for residents and visitors to Alaska. The objectives of the Alaska Host class are to: Understand the importance of providing quality customer service; Recognize and anticipate customer needs and expectations; Understand and communicate the economic value of the visitor industry to the State of Alaska; Learn how to deal with dissatisfied customers in a professional, helpful manner.

<https://www.commerce.alaska.gov/web/Portals/6/pub/TourismResearch/AKHost/AlaskaHost%20%20Overview%2010%2013%202015.pdf>

Harbor Fee Review Committee Update. Docks & Harbors continues its deliberative process to evaluate the fees and charges associated with the Harbor Enterprise. Recently, the Board has suggested reducing the annual skiff rate from \$600 per year to \$300 (05 CBJAC 20.020 - Special annual moorage fee for skiffs). This proposed regulation will now be published in the local newspaper and another public hearing held before the Docks & Harbors Board presents to the Assembly for adoption. Currently the Harbor Fee Review Committee is reviewing the fees (and policies) associated with the daily, monthly and yearly charges at the four small boat harbors. The next Harbor Fee Review Committee meeting will be noon Wednesday, February 10th in CBJ Hall Room 224.

Docks Fee Review Committee Update. The next Committee meeting will follow the Docks & Harbors Finance Committee meeting, which starts at 5 pm on Thursday, February 18th in the Assembly Chambers. The topic for review will be the charges associated with Loading Zone Permits. Docks & Harbors collects these fees from coaches/busses/taxis/crew shuttles who operate out of the downtown parking lots managed by the department. All interested members of the public are cordially invited.

Amalga Fish Cleaning Station Update. Docks & Harbors has been evaluating options to improve the Amalga Harbor experience. We have received a grant from the ADF&G to explore options to expand or relocate the fish cleaning station. The study can be found: <http://www.juneau.org/harbors/documents/AmalgaFishCleaningStationReport.pdf> The Docks & Harbors Board at it's January meeting has referred this study back to the Operations-Planning Committee meeting for more discussion. It will be taken up for action on February 10th.

Michael Pusich Harbor Update. Western Construction Marine has completed the dredging portion of the “old Douglas Harbor” and is currently placing a 6 inch sand cap over the harbor as well as a sand cap over the dredge material in Gastineau Channel, required under the federal permit. Western Construction Marine will finish the remainder of their Army Corps of Engineers contract by March. Docks & Harbors is advertising for bids to fabricate and install new floats with bid opening date of February 11th. The completion date will be March 31st, 2017.

Boat Shelter Owners. All Aurora Harbor Boat Shelter owners were recently sent a letter reminding them of a CBJ regulation that the Docks & Harbors Board retains the right of first refusal to purchase Boat Shelters before the properties are sold. Please do not read too much into this correspondence. To my knowledge, Docks & Harbors has never exercised this right to purchase Boat Shelters and given the current fiscal realities – it is unlikely the Board will pursue this any time in the very near future. If you have any questions, please do not hesitate to contact the Harbormaster at 586-5255 or Port Director at 586-0294.

Statter Harbor Phase III Project Update. On January 13th approximately twenty members of the public attended a presentation of an updated Master Plan of Statter Harbor and provide their input to the ongoing project. Dick Somerville of PND Engineers outlined ideas to improve safety and efficiency within Statter Harbor through developing a “commercial for hire” float and associated bus/coach uplands staging. The Docks & Harbors Board approved the Master Plan update at its January 28th regular meeting. Docks & Harbors staff will now proceed with refining the conception plan with design sufficient for securing the necessary permits.



REV.	DATE	DESCRIPTION	DWN.	CHK.	APP.

ENGINEERS, INC.
SCALE IN FEET
DATE: JAN. 2016
CITY & BOROUGH OF JUNEAU, ALASKA
STATTER HARBOR IMPROVEMENTS PH III
CBJ PROJECT - DH16-000
SITE PLAN CONCEPT NO. 2
3
3 OF 3

**Docks & Harbors
Office Hours:**

Port Office Hours
907-586-0292
Monday – Friday
8:00 am to 4:30 pm

**Port/Field Office
Closed**
(for the winter)

**Aurora Office
Hours**
907-586-5255
Monday – Friday
8:00 am to 4:30 pm

**Statter Harbor
(Auke Bay) Office
Hours**
907-789-0819
Monday - Friday
8:00 am to 4:30 pm
Closed 12:00 to 1:00
for lunch

Port Director Carl Uchtyl will be out of the office from February 3rd to February 18th. Harbormaster Dave Borg will be the Acting Port Director during this time.

2016 Launch Ramp Permits. In 2015, Docks & Harbors updated the Recreational Boat Launch regulations (05 CBJAC 20. 060). The annual fee will remain at \$90 for the first trailer and two additional trailers can be registered for an administrative fee of \$5 per additional trailer. The daily launch ramp fee was raised \$1 to \$15. The regulations were also clarified to require trailer registrations to match the address of the applicant. All trailer users are reminded that the launch ramp permits are issued on a calendar basis and the 2016 permits were due commencing January 1st. Launch ramp permits can be obtained online at www.juneauharbors.com

Boat Registration. All boat owners are kindly reminded to notify the Harbor Office whenever there is a change of ownership of a vessel that is registered within the CBJ harbor system. We have recently had situations where vessel ownership has changed hands without notification to the State or Docks & Harbors. Patrons are reminded that individuals may be held liable for charges associated with your vessels in the event you do not have a clean, two-party agreement of the sale of your vessel.

Go Green with Docks & Harbors. If you are interested in having your statement sent via email, please send an email to dolly.raster@juneau.org