

Incident Year	Incident Number	Time and Date of Call	Incident Type	Location	Responding Units	Number of EMS Personnel	Number of Other Personnel	Flight Hazard	Pay
2005	17164	05/19/2005 08:26:32	Emergency medical incident	Skagway Medical Clinic	Helicopter 1, Medic 2, Medic 4	2	0	\$500.00	
2005	17486	05/21/2005 12:33:13	Emergency medical incident	1 Skagway - MVV Infinity	Helicopter 1, Medic 4	2	2	\$500.00	
2005	17802	05/23/2005 13:41:49	Emergency medical incident	Skagway Clinic	Helicopter 1, Medic 4	2	2	\$500.00	
2005	17936	05/24/2005 12:30:03	Emergency medical incident	4 Haines Highway	Helicopter 1, Medic 4	2	2	\$500.00	
2005	19496	06/03/2005 19:03:03	Emergency medical incident	Skagway	Helicopter 1, Medic 4	2	2	\$500.00	
2005	19987	06/07/2005 10:16:00	Emergency medical incident	Hoonah Clinic via Temsco	Helicopter 1, Medic 4	2	2	\$500.00	
2005	20259	06/09/2005 09:15:39	Emergency medical incident	Aboard the MS Norwegian Sun in Skagway.	Helicopter 1, Medic 4, Utility 31	2	3	\$500.00	
2005	20271	06/09/2005 11:05:41	Emergency medical incident	0 Skagway Cruise Ship Terminal	Helicopter 2, Medic 4	2	3	\$500.00	
2005	20995	06/14/2005 12:00:14	Emergency medical incident	1111 Main Street	Helicopter 1, Medic 4	2	2	\$500.00	
2005	20979	06/14/2005 09:53:47	Emergency medical incident	Bartlett Cove	Helicopter 1, Medic 4	2	2	\$500.00	
2005	21743	06/19/2005 12:12:51	Emergency medical incident	Haines Airport	Helicopter 1, Medic 4	2	2	\$500.00	
2005	22209	06/23/2005 10:55:34	Emergency medical incident, not otherwise	Skagway Medical Clinic	Helicopter 1, Medic 4	2	2	\$500.00	
2005	22388	06/24/2005 21:00:55	Dispatched & cancelled enroute	Hoonah	Helicopter 1, Medic 4	2	2	\$500.00	
2005	22845	06/28/2005 18:54:42	Emergency medical incident	Radance of the Seas, Cruiseship dock in Skagway	Helicopter 1, Medic 4	2	2	\$500.00	
2005	23364	07/02/2005 18:46:10	Dispatched & cancelled enroute	1680 Yandukin Drive	Helicopter 1, Medic 4	2	2	\$500.00	
2005	23960	07/06/2005 14:07:31	Emergency medical incident	Point sophia for a pt off of the cruise ship summit	Helicopter 1, Medic 4	2	2	\$500.00	
2005	24523	07/10/2005 18:11:48	Emergency medical incident	Skagway Clinic	Helicopter 1, Medic 4	2	2	\$500.00	
2005	24950	07/13/2005 16:59:48	Emergency medical incident	310 11th Avenue	Helicopter 1, Medic 2, Medic 4	4	2	\$500.00	
2005	25338	07/16/2005 11:35:16	Emergency medical incident	Haines Airport	Helicopter 1, Medic 4	2	2	\$500.00	
2005	25634	07/18/2005 22:49:02	Assist police or other governmental agency	Thunder Mountain approx. 1500 ft	Fire 1, Helicopter 1	0	2	\$500.00	
2005	25699	07/19/2005 14:25:19	High angle rescue	1700 Crest Avenue	Fire 1, Helicopter 1	0	3	\$500.00	
2005	26481	07/25/2005 10:20:08	Emergency medical incident	Bartlett Cove	Helicopter 1, Medic 4	2	2	\$500.00	
2005	26664	08/10/2005 09:52:52	Emergency medical incident	Bartlett Cove - Glacier Bay Lodge	Helicopter 1, Medic 4	2	2	\$500.00	
2005	29622	08/16/2005 18:54:42	Emergency medical incident	240 Main Street	Helicopter 1, Medic 4, Utility 12	2	3	\$500.00	
2005	31417	08/30/2005 09:12:19	Emergency medical incident	310 11th	Helicopter 1, Medic 4	2	2	\$500.00	
2005	31434	08/30/2005 11:11:48	Emergency medical incident	310 11th Avenue	Helicopter 1, Medic 2, Medic 4	4	2	\$500.00	
2005	31456	08/30/2005 16:22:42	Emergency medical incident	131 First Avenue S	Helicopter 1, Medic 4	2	2	\$500.00	
2005	31687	09/01/2005 11:33:54	Emergency medical incident	310 11th Avenue	Helicopter 1, Medic 4	2	2	\$500.00	
2005	32535	09/08/2005 15:57:47	Emergency medical incident	Bartlett Cove Heliport near the Glacier Bay Lodge	Helicopter 1, Medic 4	2	2	\$500.00	
2005	32811	09/10/2005 09:55:25	Emergency medical incident	310 11th Ave	Helicopter 1, Medic 4	2	2	\$500.00	
2005	33424	09/15/2005 10:15:28	Dispatched & cancelled enroute	Skagway	Helicopter 1	0	2	\$500.00	
2005	34080	09/20/2005 15:26:22	Emergency medical incident	Skagway-Skagway Dock	Helicopter 1, Medic 2, Medic 4, Utility 31	4	3	\$500.00	
2005	35063	09/28/2005 11:04:08	Emergency medical incident	1 Gustavus Airport	Helicopter 1, Medic 4	2	2	\$500.00	
2006	14206	05/14/2006 11:09:37	Emergency medical incident	27 P.o. Box	Helicopter 1, Medic 4	2	2	\$500.00	
2006	15440	05/24/2006 09:21:07	Emergency medical incident	Hoonah Airport	Helicopter 1, Medic 4	2	2	\$500.00	
2006	15922	05/27/2006 07:26:11	Emergency medical incident	1 Haines Clinic	Helicopter 1, Medic 2, Medic 4	4	2	\$500.00	
2006	16338	05/30/2006 07:00:44	Emergency medical incident	1 Hoonah Airport	Helicopter 1, Medic 4	2	2	\$500.00	
2006	16379	05/30/2006 11:57:15	Emergency medical incident	Hoonah Airport	Helicopter 1, Medic 4	2	2	\$500.00	
2006	16670	06/01/2006 09:57:14	Emergency medical incident	Hoonah Airport	Helicopter 1, Medic 4, Station 3	2	6	\$500.00	
2006	17389	06/06/2006 10:33:35	Emergency medical incident	1 Sheep Mountain	Helicopter 1, Medic 4	2	2	\$500.00	
2006	18409	06/12/2006 11:23:41	Dispatched & cancelled enroute	skagway clinic	Helicopter 1	0	2	\$500.00	
2006	19097	06/17/2006 09:56:51	Emergency medical incident	310 11th Avenue	Helicopter 1, Medic 4	2	2	\$500.00	
2006	19444	06/20/2006 08:09:23	Emergency medical incident	Skagway Alaska - Cruise Ship Summit	Helicopter 1, Medic 2	2	1	\$500.00	
2006	19755	06/22/2006 17:47:10	Emergency medical incident	310 11th Avenue	Helicopter 1, Medic 4	2	2	\$500.00	
2006	20499	06/28/2006 10:11:16	Emergency medical incident	27 Po Box	Helicopter 1, Medic 4	2	2	\$500.00	
2006	21284	07/03/2006 19:06:24	Emergency medical incident	Gustavus airport.	Helicopter 1, Medic 4, Utility 12	2	3	\$500.00	
2006	21626	07/05/2006 13:06:16	Emergency medical incident	1000 Skagway Airport Dr	Helicopter 1, Medic 3	2	2	\$500.00	
2006	21757	07/06/2006 11:29:54	Emergency medical incident	310 11th Avenue	Helicopter 1, Medic 4	2	4	\$500.00	
2006	22715	07/13/2006 05:19:27	Emergency medical incident	Bartlett Cove	Helicopter 1, Medic 4	2	2	\$500.00	
2006	24553	07/26/2006 13:01:10	Emergency medical incident	1234 Skagway Clinic	Helicopter 1, Medic 4	2	2	\$500.00	
2006	25228	07/31/2006 10:31:21	Emergency medical incident	Angoon Clinic	Helicopter 1, Medic 4	2	2	\$500.00	
2006	25476	08/02/2006 05:21:14	Emergency medical incident	310 11th Avenue	Helicopter 1, Medic 4	2	2	\$500.00	
2006	25724	08/04/2006 01:26:09	Emergency medical incident	310 11th Avenue	Helicopter 1, Medic 4	2	2	\$500.00	
2006	25899	08/05/2006 13:04:58	Emergency medical incident	0 Tenakee Springs Heliport	Helicopter 1, Medic 4	2	2	\$500.00	
2006	26948	08/13/2006 19:01:02	Emergency medical incident	Kensington Mine @Comat Beach	Helicopter 1, Medic 4	2	2	\$500.00	
2006	27595	08/18/2006 17:38:34	Emergency medical incident	Skagway Airport	Helicopter 1, Medic 4	2	2	\$500.00	
2006	28836	08/27/2006 13:10:47	Emergency medical incident	131 1st Ave S	Helicopter 1, Medic 4	2	2	\$500.00	
2006	29029	08/29/2006 02:11:19	Emergency medical incident	Skagway MV Dawn Princess	Helicopter 1, Medic 3, Medic 4	4	2	\$500.00	
2006	29300	08/29/2006 02:14:31	Emergency medical incident	Skagway MV Dawn Princess	Helicopter 1, Medic 3	2	2	\$500.00	
2006	30073	09/05/2006 13:39:28	Emergency medical incident	Hoonah Airport	Helicopter 1, Medic 4	2	2	\$500.00	
2006	30381	09/07/2006 14:40:11	Emergency medical incident	310 11th Avenue	Helicopter 1, Medic 4	2	2	\$500.00	
2006	30782	09/10/2006 08:36:54	Emergency medical incident	MV Carnival Spirit--Skagway	Engine 38, Helicopter 1, Medic 4	2	2	\$500.00	
2006	31156	09/13/2006 12:05:09	Emergency medical incident	1 Mw Sapphire Princess	Helicopter 1, Medic 4	2	2	\$500.00	
2006	31354	09/14/2006 18:23:55	Emergency medical incident	Hoonah Airport	ARFF 1, Helicopter 1, Medic 2, Medic 4, Station 3	4	6	\$500.00	
2007	13786	05/02/2007 11:19:49	Emergency medical incident	568 Raven Drive	Engine 38, Helicopter 1, Medic 4, Station 3	2	6	\$500.00	

2007	154533	05/15/2007 12:37:48	Emergency medical incident	310 11th Avenue	Engine 38, Helicopter 1, Medic 4, Station 3	2	6	\$500.00
2007	15753	05/17/2007 18:08:47	Emergency medical incident	Skagway	Helicopter 1, Medic 4	2	1	\$500.00
2007	15863	05/18/2007 11:12:09	Dispatched & cancelled enroute	0 Main	Helicopter 1	0	2	\$500.00
2007	18090	06/04/2007 10:19:40	Emergency medical incident	Helo pad at the Hoonah airport.	Helicopter 1, Medic 4	2	2	\$500.00
2007	18216	06/05/2007 09:45:39	Dispatched & cancelled enroute	42 Dolly Varden (gustavus Airport)	Helicopter 1	0	2	\$500.00
2007	18368	06/06/2007 09:48:49	Emergency medical incident	Keg Pilot Station near Kake, Alaska	Helicopter 1, Medic 4, Station 3	2	6	\$500.00
2007	18663	06/08/2007 11:14:08	Emergency medical incident	568 Raven Drive	Helicopter 1, Medic 4, Station 3	2	6	\$500.00
2007	18841	06/09/2007 12:08:03	Emergency medical incident	Kenzington Mine	Helicopter 1, Medic 4	2	2	\$500.00
2007	19098	06/11/2007 16:28:06	Emergency medical incident	100 Tolem Way	Helicopter 1, Medic 4	2	2	\$500.00
2007	19824	06/16/2007 09:20:52	Emergency medical incident	1 Ms Veendam	Helicopter 1, Medic 4	2	2	\$500.00
2007	21064	06/25/2007 14:37:11	Emergency medical incident	Bartlett Cove Boat Dock	Helicopter 1, Medic 4	2	2	\$500.00
2007	23403	07/11/2007 17:00:00	Emergency medical incident	310 11 Avenue	Helicopter 1, Medic 4	2	2	\$500.00
2007	25040	07/24/2007 06:21:05	Emergency medical incident	1 Hoonah Airport	Helicopter 1, Medic 4	2	2	\$500.00
2007	25142	07/24/2007 12:56:45	Emergency medical incident	310 11th Avenue	Engine 34, Helicopter 1, Medic 4	2	2	\$500.00
2007	25852	07/28/2007 17:18:04	Emergency medical incident	5000 Sheep Creek Road	Fire 1, Helicopter 1, Medic 4, Rescue 1	6	2	\$500.00
2007	26970	08/05/2007 08:26:26	Emergency medical incident	310 11th Street	Helicopter 1, Medic 4	2	2	\$500.00
2007	27425	08/08/2007 17:04:05	Emergency medical incident	131 First Avenue S	Helicopter 1, Medic 4	2	2	\$500.00
2007	28303	08/14/2007 17:29:52	Emergency medical incident	42 Dolly Varden	Helicopter 1, Helicopter 2, Medic 2, Medic 4, Utility 31	4	5	\$500.00
2007	28736	08/17/2007 10:42:06	Emergency medical incident	310 11th Avenue	Helicopter 1, Medic 4	2	2	\$500.00
2007	28910	08/18/2007 14:58:41	Emergency medical incident	131 First Ave Avenue S	Helicopter 1, Medic 2, Medic 4	3	1	\$500.00
2007	29132	08/20/2007 11:40:22	Emergency medical incident	Haines medical Clinic	Helicopter 1, Medic 4	2	2	\$500.00
2007	30213	08/28/2007 04:31:50	Emergency medical incident	131 1st Avenue	Engine 38, Helicopter 1, Medic 4	2	2	\$500.00
2007	30197	08/28/2007 09:02:00	Emergency medical incident	1 Bartlett Cove	Helicopter 2, Medic 4	2	2	\$500.00
2007	32842	09/16/2007 13:45:12	Emergency medical incident	725 Relay Road / Angoon	Engine 38, Helicopter 1, Medic 3, Medic 4	4	2	\$500.00
2007	33042	09/18/2007 11:44:55	Emergency medical incident	Skagway-Radance of the Sea	Engine 38, Helicopter 1, Medic 4	2	2	\$500.00
2007	33099	09/18/2007 19:10:04	Emergency medical incident	Skagway-Serenade of the Seas	Engine 38, Helicopter 1, Medic 2, Medic 4	2	2	\$500.00
2007	33278	09/20/2007 11:17:13	Emergency medical incident	100 Skagway Airport Rd	Helicopter 1, Medic 3	2	2	\$500.00
2007	33929	09/26/2007 02:57:27	Emergency medical incident	Ioy Straits Cannery to pick up pt from Serenade of the Se	Helicopter 1, Medic 4	2	2	\$500.00
2008	14486	05/15/2008 12:05:38	Emergency medical incident	310 W 11th	Helicopter 1	0	2	\$500.00
2008	14738	05/17/2008 13:48:25	Emergency medical incident	8995 Yandukin Drive	Helicopter 1	0	2	\$500.00
2008	16028	05/27/2008 04:20:59	Emergency medical incident	42 Dolly Varden	Helicopter 1, Utility 12	0	3	\$500.00
2008	16045	05/27/2008 08:53:32	Emergency medical incident	310 11th Avenue	Helicopter 2, Utility 12	0	3	\$500.00
2008	17295	06/05/2008 05:57:42	Emergency medical incident	1 Skagway Mv Coral Sea	Helicopter 1	0	2	\$500.00
2008	18142	06/11/2008 05:41:20	Emergency medical incident	310 11th Avenue	Helicopter 1	0	2	\$500.00
2008	18632	06/16/2008 13:24:32	Emergency medical incident	310 E 11th Avenue	Helicopter 2, Medic 4	2	2	\$500.00
2008	18948	07/23/2008 11:51:27	Emergency medical incident	The dock in Skagway the Statendam was at	Helicopter 1	0	2	\$500.00
2008	23788	07/23/2008 15:31:12	Emergency medical incident	Bartlett Cove	Helicopter 1	0	2	\$500.00
2008	24075	08/28/2008 10:12:38	Emergency medical incident	586 Raven Drive	Helicopter 1	0	2	\$500.00
2008	24538	07/28/2008 23:12:50	Emergency medical incident	1 Bartlett Cove	Helicopter 1	0	2	\$500.00
2008	26379	08/11/2008 09:12:52	Emergency medical incident	310 11th Avenue	Helicopter 1, Station 3, Utility 31	0	8	\$500.00
2008	28175	08/24/2008 15:02:03	Emergency medical incident	310 11th	Helicopter 1	0	2	\$500.00
2008	28233	08/25/2008 07:12:18	Emergency medical incident	Skagway, Tahitian Princess	Helicopter 1	0	2	\$500.00
2008	28632	08/28/2008 10:12:38	Emergency medical incident	Exkursion inlet, Ocean Beauty Processing clinic	Helicopter 1	0	2	\$500.00
2008	30149	09/08/2008 14:45:06	Emergency medical incident	Elfin Cove,	Helicopter 1	0	2	\$500.00
2008	31395	09/18/2008 10:30:00	Emergency medical incident	Patient located at Hoonah airport for medivac.	Helicopter 1	0	2	\$500.00
2009	14384	05/14/2009 15:18:41	Emergency medical incident	Skagway Cruise Ship Dock - Statendam	Helicopter 1	2	1	\$500.00
2009	15786	05/26/2009 11:19:09	Emergency medical incident	1000 Dock Street	Helicopter 1	2	0	\$500.00
2009	16027	05/28/2009 11:19:44	Emergency medical incident	310 11th Avenue	Helicopter 1	2	0	\$500.00
2009	16138	05/29/2009 08:00:19	Emergency medical incident	1 Ore Dock Street	Helicopter 1	2	0	\$500.00
2009	16169	05/29/2009 11:46:17	Emergency medical incident	1 Ore Dock Road	Helicopter 1	2	0	\$500.00
2009	16960	06/03/2009 20:21:26	Emergency medical incident	MV Sapphire princess medical center.	Helicopter 1, Medic 4	4	0	\$500.00
2009	17748	06/09/2009 12:35:00	Emergency medical incident	310 Eleventh Avenue	Helicopter 1	2	0	\$500.00
2009	17921	06/10/2009 17:54:28	Emergency medical incident	500 Dock Street	Helicopter 1	2	0	\$500.00
2009	20591	07/01/2009 02:38:13	Emergency medical incident	Hoonah Cruise Ship Dock	Helicopter 1, Medic 6	4	0	\$500.00
2009	20594	07/01/2009 11:24:13	Emergency medical incident	Skagway - Cruise Ship "Sapphire"	Helicopter 1, Utility 12	2	2	\$500.00
2009	20559	07/01/2009 14:03:35	Emergency medical incident	Skagway - Cruise Ship - Sapphire	Helicopter 1	1	0	\$500.00
2009	20600	07/01/2009 18:26:58	Emergency medical incident	Cruise Ship dock	Helicopter 1	1	0	\$500.00
2009	22180	07/13/2009 18:18:55	Emergency medical incident	Hoonah Airport	Helicopter 1, Medic 3	4	0	\$500.00
2009	22271	07/14/2009 11:23:25	Emergency medical incident	TENAKEE	Helicopter 1	2	0	\$500.00
2009	22276	07/14/2009 12:04:56	Emergency medical incident	Skagway Port - Cruise Ship Zuiderdaam	Helicopter 2	1	0	\$500.00
2009	22916	07/19/2009 04:38:18	Emergency medical incident	SKAGWAY	Helicopter 1, Medic 4	4	0	\$500.00
2009	23651	07/25/2009 13:47:43	Emergency medical incident	310 11th Ave	Helicopter 1, Station 3	2	4	\$500.00
2009	23997	07/28/2009 09:07:31	Emergency medical incident	123 Broadway Street	Helicopter 1	1	0	\$500.00
2009	24755	08/03/2009 08:42:48	Emergency medical incident	Icy Straight Point	Helicopter 1	2	0	\$500.00
2009	24895	08/04/2009 08:29:23	Emergency medical incident	Skagway Cruise Ship Berth	Helicopter 1	1	0	\$500.00
2009	25161	08/06/2009 06:33:01	Emergency medical incident	310 Skagway Airport Taxiway	Helicopter 1	2	0	\$500.00
2009	26116	08/12/2009 08:24:39	Emergency medical incident	Skagway cruise ship terminal, Norwegian Pear	Helicopter 1	2	0	\$500.00
2009	26694	08/17/2009 17:47:44	Emergency medical incident	4417 Riverside Drive	Engine 38, Fire 1, Fire 3, Fire 6, Jet Boat 1, Medic 2, Medic 5, Medic 6, Station 3	6	32	\$0.00

2009	27086	08/21/2009 12:51:01	Emergency medical incident	Tenakee Springs Post Office	Helicopter 1	2	0	\$500.00
2009	27089	08/21/2009 13:44:37	Emergency medical incident	Cott Island, private residence	Helicopter 1, Medic 1	4	0	\$500.00
2009	27692	08/27/2009 05:23:34	Vehicle accident with injuries	Bartlett Cove, Gustavus AK	Helicopter 1	1	0	\$500.00
2009	28660	09/02/2009 11:11:39	Emergency medical incident	6000 Glacier Spur Road	Engine 38, Jet Boat 1, Medic 1, Medic 6, Rescue 1	5	6	\$500.00
2009	29484	09/08/2009 17:00:11	Water or ice rescue, not otherwise classified	2001 Skater's Cabin Road	Engine 38, Jet Boat 1, Rescue 1	1	7	\$0.00
2009	32031	09/28/2009 15:15:08	Emergency medical incident	568 Raven Drive	Helicopter 1	1	0	\$500.00
2010	13927	04/19/2010 13:36:48	Emergency medical incident	71 Angoon	Helicopter 1	2	0	\$500.00
2010	15629	05/01/2010 16:51:11	Emergency medical incident	Softball field, Angoon, AK	Helicopter 1	1	2	\$500.00
2010	16256	05/05/2010 15:01:48	Emergency medical incident	725 Relay Road	Helicopter 1	1	1	\$500.00
2010	16596	05/07/2010 12:28:18	Emergency medical incident	725 Relay Road	Helicopter 1	1	1	\$500.00
2010	17335	05/12/2010 07:00:17	Emergency medical incident	725 Relay Road	Helicopter 1	2	0	\$500.00
2010	19215	05/24/2010 07:44:01	Emergency medical incident	568 Raven Divide	Helicopter 1	2	0	\$500.00
2010	23491	06/21/2010 06:41:25	Emergency medical incident	310 11 Avenue	Helicopter 1, Medic 2	4	0	\$500.00
2010	24655	06/29/2010 11:02:06	Emergency medical incident	6000 Glacier Spur Road	Chapel 1, Engine 31, Jet Boat 1, Medic 1, Medic 6, Rescue 1	6	7	\$0.00
2010	24794	06/30/2010 13:57:02	Emergency medical incident	725 Relay Road	Helicopter 1	1	1	\$500.00
2010	26084	07/08/2010 18:51:36	Search for person in water	3883 Killwich Drive	Engine 31, Fire 2, Jet Boat 1, Medic 6, Rescue 1, Station 3	3	8	\$0.00
2010	26765	07/13/2010 08:33:13	Emergency medical incident	Tenakee Springs helopad	Helicopter 1	2	1	\$500.00
2010	27433	07/17/2010 14:23:58	Emergency medical incident	Mendenhall Lake near the West Glacier Trail	Engine 31, Fire 1, Jet Boat 1, Medic 6, Utility 31	2	10	\$0.00
2010	28875	07/27/2010 17:33:26	Dispatched & cancelled enroute	Medevac to Skagway	Helicopter 1	2	1	\$500.00
2010	29142	07/29/2010 13:49:18	Emergency medical incident	725 Relay Road	Helicopter 1, Medic 2	4	1	\$500.00
2010	29641	08/01/2010 22:47:33	Emergency medical incident	The base of Mt Wrather near the Mendenhall Glacier. It	Helicopter 1	1	0	\$500.00
2010	30462	08/07/2010 16:47:54	Emergency medical incident	GUSTAVUS	Helicopter 1	2	0	\$500.00
2010	33566	08/29/2010 02:27:41	Rescue or EMS standby	300 Front Street	Helicopter 1	3	0	\$500.00
2010	34213	09/03/2010 14:48:32	Emergency medical incident	Cruise ship Royal Princess, Anchored in Hoonah, Incoi	ARFF 1, Helicopter 1, Medic 2	4	0	\$500.00
2011	15658	05/06/2011 14:27:18	Emergency medical incident	131 First Avenue S	Helicopter 1	2	0	\$500.00
2011	15674	05/06/2011 16:37:47	Emergency medical incident	131 First Avenue N	Helicopter 1	2	0	\$500.00
2011	17417	05/18/2011 11:08:22	Emergency medical incident	131 1st Avenue S	ARFF 2, Helicopter 1, Medic 1	4	0	\$500.00
2011	17793	05/20/2011 18:18:18	Emergency medical incident	310 11th Avenue	Helicopter 1, Station 3	2	4	\$500.00
2011	17905	05/21/2011 13:16:56	Emergency medical incident	Angoon clinic	Helicopter 1	2	0	\$500.00
2011	19192	05/29/2011 15:42:05	Emergency medical incident	1/2 mile up from the top of Mt Roberts Tram	Fire 1, Helicopter 1, Medic 5, Rescue 1	6	5	\$500.00
2011	19428	05/31/2011 06:55:21	Emergency medical incident	Skagway Zuiderdam Cruise Ship	Helicopter 1	2	0	\$500.00
2011	19855	06/02/2011 18:47:39	Emergency medical incident	Skagway - Carnival Spirit	Helicopter 1	2	0	\$500.00
2011	20020	06/03/2011 18:23:44	Aircraft standby	1873 Shell Simmons Drive	ARFF 1, ARFF 2, Fire 1, Jet Boat 1, Medic 6	3	4	\$0.00
2011	20501	06/07/2011 05:39:17	Emergency medical incident	131 1st Avenue S	Helicopter 1	2	0	\$500.00
2011	21756	06/15/2011 18:21:39	Emergency medical incident	Williams Mountain	Helicopter 1	2	0	\$500.00
2011	22417	06/19/2011 15:52:37	Emergency medical incident	725 Relay Road	Helicopter 1	2	0	\$500.00
2011	22703	06/21/2011 15:18:12	Emergency medical incident	City of Hoonah	Helicopter 1	2	0	\$500.00
2011	23645	06/27/2011 14:55:09	Emergency medical incident	725 Relay Road	Helicopter 1	2	0	\$500.00
2011	24138	06/30/2011 15:09:35	Dispatched & cancelled enroute	310 11th Street	Helicopter 1	2	0	\$500.00
2011	25116	07/06/2011 15:17:37	Dispatched & cancelled enroute	Pelican, AK	Helicopter 1	1	0	\$500.00
2011	25323	07/07/2011 23:00:17	Emergency medical incident	Gustavus / Bartlett Cove	Helicopter 1	2	0	\$500.00
2011	25762	07/10/2011 14:45:46	Emergency medical incident	City of Pelican	Helicopter 1	2	0	\$500.00
2011	25859	07/11/2011 10:45:33	Emergency medical incident	Hoonah	Helicopter 1	2	0	\$500.00
2011	26941	07/17/2011 15:50:57	Emergency medical incident	Skagway cruiseship	Helicopter 1	2	0	\$500.00
2011	28255	07/25/2011 09:33:38	Emergency medical incident	Cruise ship terminal	Helicopter 1	2	1	\$500.00
2011	29399	07/31/2011 19:26:48	Water or ice rescue, not otherwise classified	East side of Mendenhall Lake	Engine 31, Jet Boat 1, Medic 5, Rescue 1, Squad 45	5	5	\$0.00
2011	30043	08/04/2011 17:20:36	Emergency medical incident	Tenakee Helipad	Helicopter 1	2	1	\$500.00
2011	30453	08/07/2011 09:04:02	Emergency medical incident	Gustavus Alaska	Helicopter 1	2	0	\$500.00
2011	30696	08/08/2011 19:25:13	Emergency medical incident	Skagway Port - Coral Princess Cruise Ship	Helicopter 1	2	0	\$500.00
2011	30855	08/09/2011 18:06:11	Emergency medical incident	Century Cruise Ship in Hoonah Bay	Helicopter 1	2	2	\$500.00
2011	30993	08/10/2011 14:44:10	Emergency medical incident	Hoonah	Helicopter 1	2	1	\$500.00
2011	32632	08/22/2011 13:45:53	Emergency medical incident	Angoon Clinic	Helicopter 1	2	0	\$500.00
2011	32742	08/23/2011 10:55:17	Emergency medical incident	2 Haines Highway	Helicopter 1	2	0	\$500.00
2011	35199	09/08/2011 12:59:24	Emergency medical incident	131 1st Avenue S	Helicopter 1, Station 3	2	4	\$500.00
2011	47637	12/13/2011 08:17:54	Emergency medical incident	SEARHC Clinic Angoon	Helicopter 1	2	0	\$500.00
2012	10329	03/21/2012 14:17:19	Emergency medical incident	At the dock in Pelican	Helicopter 1	2	0	\$500.00
2012	11938	04/01/2012 17:40:08	Emergency medical incident	568 Raven Road	ARFF 1, Engine 31, Helicopter 1	2	0	\$500.00
2012	13836	04/15/2012 17:15:16	Emergency medical incident	Angoon Airfield	Helicopter 1	2	1	\$500.00
2012	13930	04/16/2012 11:01:51	Emergency medical incident	GUSTAVUS AIRPORT	Helicopter 1	2	0	\$500.00
2012	16541	05/04/2012 15:16:39	Emergency medical incident	Pelican Boardwalk Clinic	Helicopter 1	2	0	\$500.00
2012	17187	05/09/2012 10:03:40	Emergency medical incident	Tenakee Springs Dock	Helicopter 1	2	0	\$500.00
2012	17622	05/12/2012 14:03:55	Emergency medical incident	100 Tenakee Street	Helicopter 1	2	0	\$500.00
2012	18171	05/16/2012 12:46:07	Emergency medical incident	Gustavus Airport	Helicopter 1	2	0	\$500.00
2012	18384	05/17/2012 17:47:22	Emergency medical incident	Four miles up the West Glacier Trail on the northeast sid	Engine 31, Fire 1, Helicopter 1, Medic 6, Rescue 1	5	4	\$500.00

2012	21009	06/05/2012 08:30:43	Emergency medical incident	HOONAH	Helicopter 1	2	0	\$500.00
2012	21047	06/05/2012 12:01:24	Emergency medical incident	Hoonah Cruiseship terminal	Helicopter 1	2	0	\$500.00
2012	23081	06/20/2012 17:22:23	Emergency medical incident	West Glacier trail	Engine 31, Fire 3, Jet Boat 1, Medic 1, Medic 5, Medic 6, Rescue 1, Squad 45	8	8	\$0.00
2012	23083	06/20/2012 19:04:00	Swimming or recreational water area rescu	Mendenhall Lake	Battalion 1, Engine 31, Jet Boat 1, Medic 6 Battalion 1, Engine 31, Fire 2, Fire 8, Jet Boat 1, Medic 6, Rescue 1, Utility 31	3	3	\$0.00
2012	23831	06/25/2012 15:30:11	Swift water rescue	Elephant Rock on the Mendenhall River	Helicopter 1	3	10	\$0.00
2012	24056	06/27/2012 09:51:05	Emergency medical incident	Bartlett Cove Heloport	Helicopter 1	2	0	\$500.00
2012	24083	06/27/2012 12:53:25	Assist police or other governmental agency	11000 Glacier Highway	Jet Boat 1	0	2	\$0.00
2012	25022	07/03/2012 09:26:41	Emergency medical incident	310 11th Avenue	Helicopter 1	2	0	\$500.00
2012	25081	07/03/2012 15:40:15	Emergency medical incident	Gustavus Airport	Helicopter 1	2	0	\$500.00
2012	25887	07/08/2012 09:23:46	Emergency medical incident	Taku Glacier Lodge	ARFF 1, Helicopter 1, Medic 6	4	0	\$500.00
2012	26306	07/11/2012 12:46:00	Emergency medical incident	101 Salmon Way	Helicopter 1	2	0	\$500.00
2012	26897	07/15/2012 02:28:51	Emergency medical incident	725 Relay Road	Helicopter 1, Medic 2	4	0	\$500.00
2012	27334	07/18/2012 00:28:46	Swimming or recreational water area rescu	6000 Glacier Spur Road	Jet Boat 1, Utility 31	0	9	\$0.00
2012	27418	07/18/2012 16:54:10	Emergency medical incident	310 Eleventh Avenue	Helicopter 1	2	0	\$500.00
2012	28184	07/23/2012 11:17:38	Emergency medical incident	MV Amsterdam	Helicopter 1	2	0	\$500.00
2012	28362	07/24/2012 16:33:46	Emergency medical incident	.25 mile above "the cross" on the Mt Roberts ridge trail	Helicopter 1	2	0	\$500.00
2012	29384	08/01/2012 08:56:18	Emergency medical incident	Blackenby Ridge at approximately 2500 foot elevation	Helicopter 1	2	0	\$500.00
2012	31079	08/13/2012 17:31:41	Emergency medical incident	Skagway clinic	Helicopter 1	2	0	\$500.00
2013	15610	05/15/2013 13:43:11	Emergency medical incident	BARTLETT COVE Gustavus, AKUS Park Service LZ @ F	Helicopter 1	2	0	\$500.00
2013	16403	05/21/2013 10:12:47	Dispatched & cancelled enroute	Skagway	Helicopter 1	2	0	\$500.00
2013	19663	06/11/2013 19:26:40	Emergency medical incident	6000 Glacier Spur Road	Engine 31, Fire 7, Jet Boat 1, Medic 5	3	6	\$0.00
2013	19985	06/13/2013 19:54:03	Emergency medical incident	work with USCG to intercept Princess Cruiseship Golden	Engine 31, Helicopter 1, Medic 4, Medic 6 Battalion 1, Engine 31, Utility 51	5	0	\$500.00
2013	26143	07/22/2013 12:12:09	Rescue or EMS standby	13391 Glacier Highway	Helicopter 1	2	2	\$0.00
2013	27603	07/30/2013 13:19:53	Emergency medical incident	725 Relay Road	Helicopter 1	2	0	\$500.00



Year	Case No.	Date	Description	Location	Rescue Personnel	780 hours total	Average wage	Straight wages
2016	36677	09/02/2016 18:15:50	EMS call, party transported by non-fire ager	Granite Basin on Juneau	1	0	\$500.00	
2016	37401	09/07/2016 20:08:20	Search for person on land	11120 Glacier Highway	2	3	\$0.00	
2016	38238	09/13/2016 20:02:52	Search for person on land	2001 Skater's Cabin Road	2	6	\$0.00	
2017	18310	05/17/2017 10:18:56	Emergency medical incident	1650 Maplesden Way	2	0	\$500.00	
2017	18886	05/21/2017 12:17:26	Good intent call, other	3875 Killewich Drive	7	0	\$0.00	
2017	24892	07/03/2017 13:27:32	Emergency medical incident	1/4 mile from the John Muir cabin on the trail.	2	0	\$500.00	
2017	25305	07/05/2017 15:09:20	Emergency medical incident	6000 Glacier Spur Road	5	1	\$0.00	
2017	30653	08/06/2017 21:59:08	Search for person on land	2001 Skater's Cabin Road	594	7	\$0.00	
					594	528	\$113,000.00	
					Rescue Personnel	Back Fill	Hazard Pay	
					3 hour average per rescue	260 incidents	\$25.21	\$19,663.00
					780 hours total			

Hazard Pay \$115,500.00  
Straight Time Wages on rescues \$19,663.00  
Overtime not accounted for without extensive research  
Helicopter rental Not included due to time constraints

**2005-2017 Total estimated rescue costs \$135,163.00**



**CAPITAL CITY FIRE/RESCUE**

*820 Glacier Ave  
Juneau, Alaska 99801*

Date: August 11, 2017

To: Mila Cosgrove, Deputy City Manager

From: Rich Etheridge, Fire Chief

Re: MPF Costs

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CCFR was asked to provide data on incident volume and related costs related to marine passenger funds. As you sort through this data you will see the services provided to the cruise industry and passengers exceed the funds we receive.

**Search and Rescue, (SAR):**

We conduct multiple SAR's for cruise ship passengers every year without compensation. Most of the individuals requiring these services have minor injuries that prevent them from being able to walk out of the wilderness but do not typically result in a transport by ambulance. As a result, there is no compensation and no mechanism to charge these individuals for SAR expenses. These incidents take multiple responders several hours to complete and significant resources, including, at times, the use of a helicopter to extract the patients. The staff time to conduct these rescues, including overtime for bringing in off duty staff, equipment costs for replacing damaged equipment, and helicopter costs incurred by the fire department are paid for out of our operational budget. Since 2002, CCFR has expended \$115,500.00 in Hazard Pay for medics flying in helicopters and a conservative estimate of \$19,663.00 in wages related to SAR incidents. Due to the complexity of the data and time constraints, we can only produce an estimate of the true wage costs using the average firefighter straight time wage and an average incident length of three hours.

**EMS Responses:**

The attached spreadsheets will show the incident volume and costs. Our current records management system allows us to extract data back to 2006. Data prior to that was extracted from the National Fire Incident Reporting System (NFIRS). The NFIRS data is fairly generalized and does not report by patient. In 2018 CCFR will have new software installed that will have the capability to track cruise industry related incidents specifically. The current system requires us to manually evaluate each record and make determinations based on patient address or supplemental information provided by the patient.

CCFR receives funding for four seasonal EMT Basics to work 12 hour shifts from May through September. This program was put in place at the request of the local

Air Medevac Companies and the Cruise Industry. Since Juneau has only two staffed ambulances, marine passengers were experiencing transport delays due to our regular community call volume. The result of our limited response capabilities caused ship delays and postponed medevac flights as flight crews would time out.

The primary role of the seasonal EMT program is to transport cruise industry patients from the ship to the hospital and then to the airport. The service receives cruise passengers and/or crew members at the airport when they are flown in from other smaller communities, due to the more advanced capabilities of Bartlett Regional Hospital. The crew additionally responds to many of the popular tourist destinations and provides medical services to ship passengers and crew at these locations as well.

The MPF funding does not cover the full cost of providing this service. Only two EMT I level staff members are funded each day through this program. A standard response to a basic life support call requires four of our employees. The additional staff is necessary to assist in carrying required equipment as well as to provide an adequate workforce to lift patients and deliver them to the ambulance in a safe manner. In many cases, the patient's illness requires a response from our advanced life support ambulance. These patients require a level of training that exceeds the capability of the Basic EMT's. For these advanced level services, our department receives no compensation from the MPF.

The fire department does experience some cost recovery from the patient's private insurance/Medicare. The current collection rate for the department is approximately 72%. As is typical with medical billing, a higher collection rate is unlikely as Medicare/Medicaid set their own rates, regardless of the cost of providing services. Collection from patients from foreign countries is inconsistent, also contributing to a lower collection rate.

We estimate the typical full cost of an emergency medical incident at approximately \$1,600.00. This was determined by looking at other similarly sized departments that have approved CMS reports with Medicare. Our typical bill for a Basic Life Support call is approximately \$650.00, while the range for an Advanced Life Support call ranges from \$850.00 to \$1100.00

There are additional expenses that we incur providing this service, including recruitment and testing of EMT's, new employee training, a chief officer supervising the program, our Public Safety Dispatcher, administrative support, the EMS Officer reviewing medical reports, the Medical Director overseeing our department, the second apparatus responding, and the firefighter at the airport that escorts the ambulance and assists with loading patients into aircraft.

**Fire Responses:**

We experience additional expenses on the fire/rescue side of the department as well. We are expected to provide firefighting support to the cruise ships while in port. This requires maintenance of specialized equipment such as fittings compatible with the cruise ship fire systems. It also requires administrative staff to work on pre-incident planning, vessel familiarization tours, participation in table top drills with ship staff, and annual meetings with other response agencies to ensure a unified



approach to marine cruise ship responses. These are services for which the department receives no compensation.

Lastly, CCFR supports the cruise industry with the use of the Hagevig Regional Fire Training Center. The cruise industry conducts fire training several times a week at our facility. The department receives a very small amount of compensation from the State of Alaska to allow these classes to occur. This cruise industry specific training has placed a huge amount of wear and tear on the facilities and the only funding available for repairs come from the operational budget and occasional CBJ CIP.

In summary, CCFR provides services to the cruise industry in excess of what we are funded by MPF to provide. The amount of funding recovered from patients is a very small fraction of the costs incurred. Elimination of this seasonal program would revert back to patient transport delays far in excess of what they were at the inception of this program due to the climbing incident volume.

cc: