

Message

From: kday@princesstours.com [kday@princesstours.com]
Sent: 3/15/2007 10:48:18 AM
To: Drew Green [andrewg@claalaska.com]
CC: John Stone [john_stone@ci.juneau.ak.us]; Lou McCall [lou_mccall@ci.juneau.ak.us]
Subject: Re: crew phone cards/entry to Marine Park/bus idling-TBMP

That would be great and would help me. I think the part of TBMP about Cruise ships should be passed to each ship as well on their first arrival or before.

Also, we have found it somewhat successful at Franklin to have a trash receptacle of some sort near every other phone or so -- I know harbors has the tubes, but signage - if not there -- would be helpful and might encourage some to utilize them.

On other TBMP subjects: (John and Lou)

1) could we have the harbor officers be more proactive this summer in telling operators to turn their buses off when parked or even when stopping quick to drop off? No one should be offended -- this is a requirement of TBMP and I believe should be a requirement in order to get/keep a loading permit.

2) can you reiterate to your staff that in the Columbia Lot, the coach parking is really 1st come 1st served, like the other areas -- except when locked down for first arrivals, etc. In essence, we need to remind harbor officers and Grayline (I'll speak with Grayline) that the curb lane in the Columbia Lot is NOT RESERVED for shuttle buses. Shuttle buses have to "hunt and fetch" for spaces just like everyone else -- that is the way we did it for years when Princess operated the shuttle from Franklin Dock.

3) is it possible to paint some cross-hatching in YELLOW across the north entrance (on the old A zone lane right in front of entrance) of Marine Park?
This would hopefully make it a "no parking? zone and thus, coaches waiting to turn into Marine Park would not be blocked by coaches who parked too far back on the street, blocking the entrance.

Thanks -- these are things which were brought up at our TBMP public meeting.

Rgds, Kirby

"Andrew Green"
<andrewg@claalaska.com>

RES
03/15/2007 10:32
AM

Please respond to
<andrewg@claalaska.com>

"John Stone"
<John_Stone@ci.juneau.ak.us>

"'Lou McCall'"
<Lou_McCall@ci.juneau.ak.us>,
<kday@princesstours.com>

crew phone cards

To

cc

Subject

Exhibit IU
Page 1 of 2

I know the harbor guys do a lot of clean up around the phone areas. I can make some signs if you like and perhaps in several languages to reiterate the point that the cards go in the containers and not on the ground. We can also get the word out on the ship perhaps with a poster and a letter from you. This is an obnoxious issue and it is embarrassing to us. We can help where you think appropriate and we can do more on our end as well.

Drew

Exhibit IU
Page 2 of 2