Message

kday@princesstours.com [kday@princesstours.com] From:

3/19/2007 7:57:06 PM Sent:

Donna Powell [donna@alaskacoachtours.com] To:

Drew Green [andrewg@claalaska.com]; 'Hagan, Christa (HAL)' [CHagan2@HollandAmerica.com]; Don Habager CC:

[dhabeger@rccl.com]; John Stone [john_stone@ci.juneau.ak.us]; Linda Huston [lhuston@hollandamerica.com];

'Lorene Palmer' [lorene.palmer@traveljuneau.com]

Re: Dock Rep Meet and Greet 2007 Subject:

Thanks for taking this on Donna -- I would be happy to participate and I think we should invite the crossing guards too in order to have them recognized as "part of our industry" and TBMP members. What do you think?

Would prefer either 5th or 10th - trying to pull it off on a ship day is alwasy tough.

Let me know what else you need.

s. Kirby Day, III Director of Shore Operations - Alaska Region Princess Cruises and Tours Fax: 907-463-5055 Ph: 907-463-3900

> "Donna Powell" <donna@alaskacoac htours.com> RES

03/19/2007 02:58

<kday@princesstours.com>, "Don Habeger" <DHabeger@rccl.com>, <andrewg@claalaska.com>, "'Hagan, Christa \(HAL\)'" <CHagan2@HollandAmerica.com>, "'Lorene Palmer'" <lorene.palmer@traveljuneau.com>, "John Stone" <John_Stone@ci.juneau.ak.us>, <LHuston@HollandAmerica.com>

To

CC

Subject Dock Rep Meet and Greet 2007

Good afternoon!

I wanted to check in with each of you..... fabulous Meet and Greet speakers!

Since I didn't have enough to do, I thought I would take over the Meet and Greet. I hope to breathe some new life into the program and switch things up a bit, however I would be delighted if you could come and speak for 5-10 minutes. It is the usual, what does your company do/important things to know about working with your company/what to do if you need assistance and your general thoughts on what makes tourism/dock rep positions important.

Kirby, would you be able to talk about TBMP - thinking of the Top 10 bullet points.

Exhibit HJ Page 1 of 2 The dates I am looking at are sometime either Saturday, May 5th or Thursday, May 10th or first thing Friday, May 11th before the ships arrive. Historically, we have allowed 2 hours for the program and it will be about the same this year.

This is the very beginning of my planning and the venue/timeline are still up in the air. Let me know at your earliest if you are available and what day works best for you. I will do my best to accommodate.

Best regards,
Donna Powell
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Exhibit HJ Page 2 of 2