

ONE INDUSTRY. ONE VOICE.



2016 ANNUAL REPORT

Exhibit FQ

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2016 IMPACT AT A GLANCE

More than

24
MILLION

passengers
enjoyed a cruise



19

**NEW &
INNOVATIVE**

cruise ships
took to the waters

\$117

BILLION

economic impact for
the Cruise Industry in 2015

\$38

BILLION

earned in total wages for
the entire Cruise Industry

More than

1,600

**TRAVEL
AGENTS**



More than

950K



JOBS

currently in the
Cruise Industry

More than

16.3K



MEDIA HITS

from global media
outlets for CLIA

Serving

15



Employees
worldwide

Offices

GOLOBALLY

80

62

Member

275

Executive Partners

30K

Travel Professionals

CRUISE LINES

WORLDWIDE

CLIA partners with the **World Ocean Council**, an international business leadership alliance dedicated to corporate ocean responsibility.

CLIA launches **Cruise Finder**, a new tool providing CLIA Travel Agency and Individual Travel Agent Members with detailed information about cruise travel and general travel agent educational content.

CLIA joins **United for Wildlife**, led by Prince William, the Duke of Cambridge, and global transport leaders in signing a historic declaration committing to the elimination of routes exploited by illegal wildlife traffickers.

CLIA joins 30 stakeholders asking the U.S. Congress to **fund the new U.S. Customs and Border Protection staff request** in President Obama's FY 2017 budget, in order to further protect activities at America's seaports and provide an efficient and seamless customs process for the 11 million passengers cruising via U.S. seaports.

With the **Florida-Caribbean Cruise Association (FCCA)**, CLIA announces a strategic partnership to transform FCCA's quarterly magazine into a global publication, reinforcing the cruise industry's unified voice and offering stakeholders an opportunity to be heard by an influential audience.

Cindy D'Aoust is appointed CLIA President and CEO. D'Aoust joined CLIA in December 2014 and served as CLIA's acting CEO and EVP of Membership and Operations.

CLIA forms a partnership with **The Travel Institute**, bringing together the two organizations' more than 90 years of certification and training expertise to benefit and support certified travel professionals.

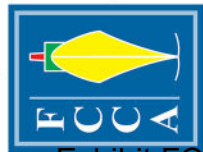
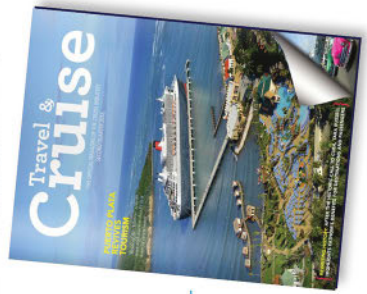


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2016 CLIA GLOBAL CRUISE LINE MEMBERS



AIDA



AMAWATERWAYS™



AZAMARA
CLUB CRUISES



Carnival



Celebrity Cruises®



CroisiEurope



CRYSTAL®
CRUISES



CUNARD®



Disney
CRUISE LINE



Holland America Line®



MSC
CRUISES



NORWEGIAN
CRUISE LINE®



OCEANIA
CRUISES®



Paul Gauguin
CRUISES



PEARL SEAS
CRUISES™



PONANT
YACHT CRUISES & EXPEDITIONS



PRINCESS CRUISES



Regent
SEVEN SEAS CRUISES®



Royal Caribbean
INTERNATIONAL®



SEABOURN®



SEADREAM
YACHT CLUB®



SILVERSEA®



TAUCK
RIVER CRUISING



UNIWORLD
BOUTIQUE RIVER CRUISE COLLECTION®



WINDSTAR
CRUISES

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