



# Docks & Harbors The Tide Line October 2023



## Docks & Harbors Meetings

*All meetings will be held at the locations below and via Zoom*

**Special Board**  
Wednesday  
October 4<sup>th</sup>

Assembly Chambers  
at 5pm

**Operations/Planning**  
Thursday  
October 19<sup>th</sup>  
CBJ Room 224  
at 5pm

**Regular Board**  
Thursday  
October 26<sup>th</sup>  
CBJ Room 224  
at 5pm

Meeting  
agendas & minutes  
can be found [here](#)

**For online Launch Ramp Permits and Bill Pay, go to [juneauharbors.com](http://juneauharbors.com)**

**Port Director’s Corner:** On Wednesday, October 4<sup>th</sup> at 5 pm there will be a Special Docks & Harbors Board meeting to hold a “public hearing” proposing to raise all applicable Docks & Harbors rates 9% with an effective date of January 2024. The meeting will be in Assembly Chambers and via Zoom. This public hearing follows a requisite 21-day public notice process which was initiated on August 31st. This action is the result of multiple years of evaluation, studies, and public outreach. After the public hearing, the Board will make motions and forward recommendations to the Assembly for regulation adoption. The Assembly will, most likely, take up this action at the October 23<sup>rd</sup> Assembly meeting. The Board is pleased to hear input from the community and can be reached via [HarborBoard@juneau.gov](mailto:HarborBoard@juneau.gov). Information regarding the public notice, study and other communications mentioned above can be found at <https://juneau.org/harbors/proposed-rate-increase>.

**Tourism End-of-Season Meetings:** This year, as we do every year, is to capture lessons learned from our summer tourism experiences. The following meetings will be held on October 4th in Assembly Chambers.

- 0915 - Waterfront Sales Operators (vendor booths)
- 1000 - Downtown Transportation providers (bus/vehicle operators)
- 1100 - Statter Harbor Boat and Bus/Vehicle Operators

All TBMP members who are permitted through Docks & Harbors should plan to attend the meeting specific to your operation.

**October Operations-Planning Committee Meeting:** As the CBJ offices will be closed on October 18<sup>th</sup> in recognition of Alaska Day, the Operations-Planning Committee will be postponed a day to Thursday, October 19<sup>th</sup>.

**North Douglas Launch Ramp Float Removal:** Each fall Docks & Harbors removes this boarding float to protect it from exposure to winter westerlies. The float, along with the recently constructed fish cleaning table, will be reinstalled in April 2024.

**Help stop theft in our Harbors & vandalism in our restrooms! If you see something call JPD Non-Emergency Line at 907-586-0600 & report to the Harbor Office at 907-586-5255.**

**Cruise Ship Updates:** As we progress through the summer season, Juneau is on track to host 1.6M cruise ship passengers. The last vessel of the season will be October 25<sup>th</sup> with the departure of the NORWEGIAN SUN.

	April Capacity	May Capacity	June Capacity	July Capacity	August Capacity	September Capacity	October Capacity	Total Average
Total	12,572	281,932	338,628	340,057	346,048	251,037	48,074	1,618,348
Actual	12,673	269,353	348,880	357,111	360,476	244,795	TBD	TBD
	101%	96%	103%	105%	104%	98%	TBD	TBD

**Douglas Harbor Lighting Improvements:** Docks & Harbors has completed an installation of a street light pole at the head of the launch ramp. This will greatly improve safety, especially for hunter/boaters launching at this facility during these fall months. Additionally, Docks & Harbors has awarded a contract to Chatham Electric to install four parking lot lights in Douglas Harbor. These lights will enhance the security profile and are anticipated to be operational by the end of January.





**2023 Alaska's Harbormaster-of-the-Year.** Juneau's Matt Creswell was recognized as the Alaska Harbormaster-of-the-Year by the Alaska Association of Harbormasters & Port Administrators (AAHPA) at its annual conference on September 28<sup>th</sup> in Ketchikan. The citation read in part...Demonstrating great expertise and skill, he leads a dynamic, everchanging operational tempo in managing Juneau's \$250M port and harbor infrastructure portfolio and 50+ personnel. This calendar year, Juneau welcomed 1.6M cruise ship passengers, breaking the 2019 record and a 25% increase from 2022. Supervising the operations of the four small boat harbors with vessel capacity of 1250, Mr. Creswell competently serves the Juneau community with pride and integrity...He

has undertaken a focused effort to ensure compliance with non-moving, derelict vessels – a process demanding steadfastness but also empathy in dealing with unique patron situations. The efforts have yielded the desired effect of fewer derelict vessels and turnover of moorage space, which is especially pertinent in our Statter Harbor transient harbor... Mr. Creswell is most deserving to receive the praise and accolades from his peers throughout the state as this year's AAHPA Harbormaster-of-the-Year.



**Deputy Harbormaster Jeremy Norbryhn recognition:** At the Alaska Association of Harbormasters & Port Administrators (AAHPA) annual conference, Jeremy was recognized as our employee of the year. The citation read in part...Since his arrival in March 2021, he has been a positive influence not only with the public but in the professional development of our staff. As Statter Harbor

supervisor, Jeremy responded to numerous Alaskan winter events including sunken and impounded vessels, extensive snow removal, as well as departmental training, program recertification, facilities maintenance and preparation for the upcoming summer season...We have received numerous compliments on his ability to cooperate and collaborate with harbor patrons and businesses relying on our facilities. Without a doubt, Jeremy has increased the operational effectiveness in the infrastructure which Docks & Harbors manages. Especially noteworthy is the innovative approach to berthing assignments at the For-Hire-Floats and the skill working with the businesses to achieve a successful outcome. Jeremy's actions demonstrate great dedication and provide an example for others to emulate. It is with great pleasure to recognize him as the Docks & Harbors Employee-of-the-Year for 2023.

**Harris Harbor Security Gate:** Docks & Harbors is evaluating products to install a security gate to the one gangway into Harris Harbor. When installed, this will be the first security gate at a municipal facility in Alaska. The direction to harden our security posture in Harris Harbor was the result of harbor patrons communicating to the Docks & Harbors Board. Once installed this winter, we will evaluate the success and determine whether other harbor facilities would benefit from increased security. Currently, D & H staff is reviewing gates/security fencing quotes from contractors proposing to supply the materials for the requested work.

**Port Office**

907-586-0292

Monday-Friday  
8:00am-4:30pm

**Port/Field Office**

907-586-5720

Currently Closed

**Aurora Harbor**

907-586-5255

Monday-Friday  
8:00am-4:30pm

(typically closed 12-1pm for lunch)

**Statter Harbor**

907-789-0819

Monday-Friday  
8:00am-4:30pm

(typically closed 12-1pm for lunch)

**D&H encourages electronic statements to make**

**online bill pay at [juneauharbors.com](http://juneauharbors.com)**

**faster and easier!**

**Please send an email to**

**[harbormaster@juneau.gov](mailto:harbormaster@juneau.gov) to request**

**electronic statements.**

**Text Messaging Notification:** D & H established a SMS (Short Message Service) account which will allow harbor patrons to “opt in” for short text messages pertaining to D & H operations. Our goal is to inform the public of vital (or timely) information. This will be used to notify patrons of harbor utility outages, severe weather conditions or topical items for debate from the Harbor Board. There is no cost to sign up and interested citizens must “opt in” to receive these notification. Scan the QR code on the right to sign up.

