



TBMP Hotline Year Over Year Comparison by Call Type 2022 SEASON

	April	May	June	July	August	September	October	Season
2000								
Cruise Ship Noise	0	3	7	4	4	2	0	20
Cruise Ship Emissions*	0	12	19	34	13	7	0	85
Flightseeing	0	18	35	26	15	10	0	104
Vehicles	0	13	6	4	5	6	0	34
Other	0	3	0	2	0	0	0	5
Total Calls	0	49	67	70	37	25	0	248
2001								
Cruise Ship Noise	0	1	2	2	3	0	0	8
Cruise Ship Emissions*	0	4 (10)	5 (24)	7 (39)	4 (17)	0	0	20
Flightseeing	0	23	23	24	13	1	0	84
Vehicles	0	9	17	14	10	1	0	51
Other	0	6	3	5	1	2	0	17
Total Calls	0	39	45	45	27	4	0	180
2002								
Cruise Ship Noise	0	2	4	4	3	2	0	15
Cruise Ship Emissions*	0	1 (4)	1 (10)	1 (6)	-3	-2	0	3
Flightseeing	0	6	8	12	9	3	0	38
Vehicles	0	2	6	2	6	1	0	17
Other	0	2	1	2	6	0	0	11
Total Calls	0	13	20	21	24	6	0	84

2003									
Cruise Ship Noise	0	5	9	3	3	2	0	22	
Cruise Ship Emissions*	0	0	1	1	0	0	0	2	
Flightseeing	0	5	22	11	7	5	0	50	
Vehicles	0	6	11	8	4	2	0	31	
Other	0	2	5	3	3	1	0	14	
Total Calls	0	18	48	26	17	10	0	119	
2004									
Cruise Ship Noise	0	1	2	3	1	0	0	7	
Cruise Ship Emissions*	0	5	2	0	2	0	0	9	
Flightseeing	0	22	36	40	44	1	0	143	
Vehicles	0	5	6	6	6	4	0	27	
Other	0	7	4	2	1	1	0	15	
Total Calls	0	40	50	51	54	6	0	201	
2005									
Cruise Ship Noise	0	0	4	2	2	2	0	9	
Cruise Ship Emissions*	0	2	0	0	0	0	0	3	
Flightseeing	0	8	17	22	18	4	0	69	
Vehicles	0	10	14	12	13	0	0	49	
Other	0	3	0	1	3	0	0	7	
Total Calls	0	23	35	37	36	6	0	137	
2006									
Cruise Ship Noise	0	0	1	1	0	0	0	2	
Cruise Ship Emissions*	0	0	0	1	0	0	0	1	
Flightseeing	0	10	13	15	4	1	0	43	
Vehicles	0	12	4	11	6	1	0	34	
Other	0	1	2	5	0	1	0	9	
Total Calls	0	23	20	33	10	3	0	89	

2007									
Cruise Ship Noise	0	2	(1other)7	0	3	0	0	0	12
Cruise Ship Emissions*	0	3	0	2	1	0	0	0	6
Flightseeing	0	6	5	6	7	5	0	0	29
Vehicles	0	11	13	7	7	3	0	0	41
Other	0	4	2	1	2	1	0	0	10
Total Calls	0	26	27	16	20	9	0	0	98
2008									
Cruise Ship Noise	0	2	5	** 0	1	1	0	0	9
Cruise Ship Emissions*	0	0	0	0	0	0	0	0	0
Flightseeing	0	4	6	7	4	1	0	0	22
Vehicles	0	7	6	11	5	3	0	0	32
Other	0	1	1	6	0	0	0	0	8
Total Calls	0	14	18	24	10	5	0	0	71
2009									
Cruise Ship Noise	0	1	1	0	1	4	0	0	7
Cruise Ship Emissions*	0	3	1	0	0	0	0	0	4
Flightseeing	0	1	6	7	2	1	0	0	17
Vehicles	0	6	25	17	9	3	0	0	60
Other	0	1	2	2	2	0	0	0	7
Total Calls	0	12	35	26	14	8	0	0	95
2010									
Cruise Ship Noise	0	0	0	0	1	1	0	0	2
Cruise Ship Emissions*	0	1	1	0	0	0	0	0	2
Flightseeing	0	1	1	4	0	0	0	0	6
Vehicles	0	7	8	4	5	1	0	0	25
Other	0	4	0	0	0	1	0	0	5
Total Calls	0	13	10	8	6	3	0	0	40

2011									
Cruise Ship Noise**	0	9	0	0	1	0	0	0	10
Cruise Ship Emissions*	0	1	1	0	0	0	0	0	2
Flightseeing	0	3	3	0	0	0	0	0	6
Vehicles	0	4	4	6	11	1	0	0	26
Other	0	2	1	0	1	1	0	0	5
Total Calls	0	19	9	6	13	2	0	0	49
2012									
Cruise Ship Noise	0	0	0	0	2	1	0	0	3
Cruise Ship Emissions*	0	0	0	0	0	0	0	0	0
Flightseeing	0	8	0	3	5	0	0	0	16
Vehicles	0	8	4	6	7	7	0	0	32
Other	0	1	1	2	1	0	0	0	5
Total Calls	0	16	5	11	15	8	0	0	56
2013									
Cruise Ship Noise	0	0	0	0	0	0	0	0	0
Cruise Ship Emissions*	0	0	0	0	0	0	0	0	0
Flightseeing	0	3	3	1	0	1	0	0	8
Vehicles	0	2	3	2	8	2	0	0	17
Other	0	1	1	3	3	1	0	0	9
Total Calls	0	6	7	6	11	4	0	0	34
2014									
Cruise Ship Noise	0	0	0	0	0	0	0	0	0
Cruise Ship Emissions*	0	0	0	0	0	0	0	0	0
Flightseeing	0	1	0	0	0	0	0	0	1
Vehicles	0	3	2	1	5	1	0	0	12
Other	0	2	7	6	1	1	0	0	17
Total Calls	0	6	9	7	6	2	0	0	30

2015									
Cruise Ship Noise	0	1	1	0	0	0	0	0	2
Cruise Ship Emissions*	0	0	0	0	0	0	0	0	0
Flightseeing	0	3	0	2	0	0	0	0	5
Vehicles	0	3	4	5	3	0	0	0	15
Other	0	3	2	1	5	0	0	0	11
Total Calls	0	10	7	8	8	0	0	0	33
2016									
Cruise Ship Noise	0	0	0	0	0	0	0	0	0
Cruise Ship Emissions*	0	0	0	0	0	0	0	0	0
Flightseeing	0	4	0	3	6	1	0	0	14
Vehicles	0	5	7	5	3	1	0	0	21
Other	0	0	6	3	1	0	0	0	10
Total Calls	0	9	13	11	10	2	0	0	45
2017									
Cruise Ship Noise	0	0	0	0	0	0	0	0	0
Cruise Ship Emissions*	0	0	2	1	1	1	0	0	0
Aircraft	0	1	3	5	3	0	0	0	0
Vehicles	0	6	5	18	6	0	0	0	0
Other	0	5	1	6	1	1	0	0	0
Total Calls	0	12	11	30	11	2	0	0	66
2018									
Cruise Ship Noise	0	0	0	0	0	0	0	0	0
Cruise Ship Emissions*	0	1	3	1	1	0	0	0	6
Aircraft	0	2	1	2	0	0	0	0	5
Vehicles	0	8	6	3	6	3	0	0	26
Other	0	2	1	7	0	5	0	0	15
Other: Whale Watching	0	0	1	1	0	0	0	0	2
Total Calls	0	13	12	14	7	0	0	0	54

2019									
Cruise Ship Noise	0	3	5	3	1	0	0	12	
Cruise Ship Emissions*	0	2	0	0	1	0	0	3	
Aircraft	0	3	2	7	4	1	0	17	
Vehicles	0	9	6	10	6	2	0	33	
Other	0	4	1	5	1	1	0	12	
Other: Whale Watching	0	3	4	4	3	1	0	15	
Kudos	0	0	0	1	0	0	0	1	
Total Calls	0	24	18	30	16	5	0	93	
2020***									
Cruise Ship Noise	0	0	0	0	0	0	0	0	
Cruise Ship Emissions*	0	0	0	0	0	0	0	0	
Aircraft	0	0	0	0	0	0	0	0	
Vehicles	0	0	0	0	0	0	0	0	
Other	0	0	0	0	0	0	0	0	
Other: Whale Watching	0	0	0	0	0	0	0	0	
Kudos	0	0	0	0	0	0	0	0	
Total Calls	0	0	0	0	0	0	0	0	
2021****									
Cruise Ship Noise	0	0	0	2	0	0	0	2	
Cruise Ship Emissions*	0	0	0	0	0	0	0	0	
Aircraft	0	1	0	1	0	0	0	2	
Vehicles	0	2	0	4	2	2	0	10	
Other	0	0	0	0	2	1	0	3	
Other: Whale Watching	0	0	0	0	0	0	0	0	
Kudos	0	0	0	0	0	0	0	0	
Total Calls	0	3	0	7	4	3	0	17	

2022	April	May	June	July	August	September	October	Total
Cruise Ship Noise	0	7	8	4	3			22
Cruise Ship Emissions*	0	4	0	0	2			6
Aircraft	0	5	4	4	4			17
Vehicles	1	8	12	16	10			47
Other	0	3	4	1	2			10
Vessel: Whale watching	0	7	3	4	1			15
Kudos	0	2	0	0	0			2
Total Calls	1	36	31	29	22			119

* As of 2001 callers were asked to report emission concerns directly to the Alaska Department of Environmental Conservation (DEC). Calls left on the message line were forwarded to DEC and are included in the total calls shown for Cruise Ship Emissions in parentheses. However, only the calls left on the message line are included in the Total Calls.

** In May 2011 Disney Cruise Line's Disney Wonder called in Juneau for the first time and was unfamiliar with the TBMP noise guidelines as they applied to the Gastineau Channel.

***2020 season was cancelled due to Coronavirus pandemic and no cruise ships called in SE Alaska or in Juneau that summer.

****2021 season still constricted in visitor volume by pandemic. Only 7-9 large and small ships called in Juneau during the course of the season bringing only around 120,000 visitors.