TBMP
Tourism Best Management Practices
Making Tourism Work for Juneau

TBMP SUMMARY REPORT

April 2022

CONTACT ID	DATE	CONCERN TYPE	AREA	SUBMISSION DETAILS	REFERRED TO	RESPONSE DETAILS	ADDITIONAL RESPONSE
02-4/22	4/20/2022	Vehicle: Bus/Trolley	North Douglas	Sure it was an oversight but just had a van, at 11:10 am, Bayview subdivision, whipped through the couldeasac, turned around, and kept going quite fast toward middle of subdivision. Over the speed limit for sure, quite a few children out here. Operator probably got confused and took the wrong turn but alot of children and he was going too fast. Hate to do it but the for the children Im doing it. Please let the people know not to go too fast through this neighborhood. Further comments: I think it had the word Walrus in it. It was a small Sprinter-looking van. White with Blue lettering & maybe a green swoosh of some kind. I would not have called but Bayview has so many small children and dogs running around these days that I needed to. The person really swung around in the cul-de-sac and sped out. I think probably the person made a wrong turn and wound up down here. No kids were out, but they easily could have been.	Kirby Day, Bus Operators	ACT: Thank you very much for the information. This van does not appear to match the description of any of our vehicles. However, it's a good reminder to talk with our staff of what to do and how to act in the event of a wrong turn.	